



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FDR AGENCY USE ONLY 100148

Date Received

Repository

2005 SEP 19 11:32
02-AUG-2005

Reference No.
10131078

OWNER INFORMATION (Type or Print)

Name: [REDACTED]
Address: [REDACTED]
City: WICKENBURG State: AZ Zip Code: [REDACTED]

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize [REDACTED] manufacturer of your vehicle?
In the absence of [REDACTED] name or address to the vehicle manufacturer.
Signature of Owner: [REDACTED] Date: 8/16/05 YES NO

VEHICLE INFORMATION

17 right vehicle identification number (located at bottom of windshield on driver's side): 1UJJCJCP2 [REDACTED]
Make: JAYCO Model: EAGLE 305 RKE Model Year: 1999
Date Purchased: 06-AUG-03 Dealer's Name and Telephone Number: [REDACTED] Engine: No. Cylinders: [REDACTED] Fuel Type: [REDACTED]
Original Owner: Dealer's City: TEXAS RFD CENTER MEDFORD State: OR Zip Code: 97504
Transmission Type: Antilock Brakes Cruise Control Powertrain: [REDACTED] Vehicle Component Code: 180000 STRUCTURE
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 24-JUL-2005 Failure Message: [REDACTED] Failure Speed: 55 MPH
Left side of front side window peeled back, exposing fiberglass and wood separation. No fix seen at this time.

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [REDACTED] Tire Model (Name or Number): [REDACTED] Tire Size (Example P215/65R15): [REDACTED]
DOT No. (Example: DOTM189ABC03B): [REDACTED] Original Equipment Prior Repair Failure Location: [REDACTED]
Tire Component Code: [REDACTED] Tire Failure Type: [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe or check the appropriate failure(s), crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: None Number of Deaths: None Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure:
i.e. parts repaired or replaced (and if old part is available).

DT: THE CONSUMER OWNED A 1999 JAYCO 6TH WHEEL EAGLE SERIES. HE PURCHASED THE VEHICLE SECOND HAND. THE FRONT PANEL SEPARATED, WHILE DRIVING 60 MPH. THE ENTIRE DRIVER'S SIDE PANEL PEELLED BACK. THERE WAS A SEPARATION FROM THE FIBERGLASS AND THE WOOD. THE CONSUMER CALLED JAYCO, AND THEY TOLD HIM IT HAD A TWO YEAR WARRANTY. THEY HAD NO INFORMATION ON WHY THIS OCCURRED. CONSUMER STATED HE COULD SEE THE PANEL BULGING. ALSO, COULD FEEL MOISTURE WHICH WAS CAUSED BY THE EXTREME ARIZONA WEATHER CONDITIONS. THE CONSUMER STATED THAT WHEN THE PANELING CAME OFF HE COULD SEE THE WOOD FRAMING AND INSULATION. BUBBLING AND SEPARATION WAS NOTICEABLE ON THE LEFT PANEL AND IN THE REAR. THE PANEL SLIPPED OUT OF THE SEAM. THERE WERE NO SCREWS. IT WAS JUST GLUED TO A METAL FRAME. *AX

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I believe a separating of the front and left side panels of 5th wheel was caused due to extreme weather conditions in State AZ. Cause fiberglass and wood to separate because of moisture build up. Checked roof for leaks and found none. Unit looks like new but something was happened to undermine it. I am going to take 5th wheel to World Wide 2 by so they can possibly shoot it and get it repaired. I am very disappointed the wood under the fiberglass skin had dry rot in the areas exposed. The nearest dealership is 70 miles away, having a hard time holding side panel from ripping off when travelling. Thank you very much.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300

PH DENIX AZ 850

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BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NYS-216
400 7th Street, SW
Washington, DC 20590



VEHICLE OWNER'S QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS

COMPLETE THIS FORM

OR

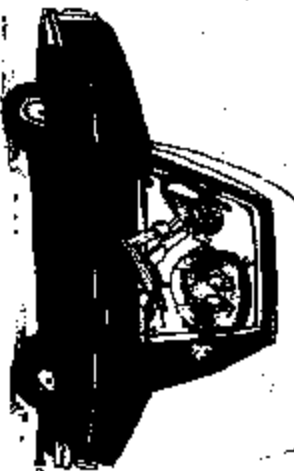
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