

5911228

3 8 3 0 3

UP STATE

INVOICE

ATTICA, NY
HOME:

BUS:

SERVICE ADVISOR: 52 DEBORA L. PERMO

36 Main Street - Attica, New York 14011
(716) 591-2300 1-800-593-2300

RED	03	CHEVROLET 1500 PICKU	2GCEC19K131	18442/18442	TAG
22APR2003	22APR2006	17:00	28MAR05	72.50	CASH
OPTIONS: DLR:13328					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A							
PERFORM COMPLETE CHASSIS LUBE, OIL AND FILTER CHANGE, CHECK ALL FLUID LEVELS, TIRE PRESSURES AND BELTS AND HOSES.							
1							
PERFORM COMPLETE CHASSIS LUBE, OIL AND FILTER CHANGE, CHECK ALL FLUID LEVELS, TIRE PRESSURES AND BELTS AND HOSES.							
				56 CPT		11.00	11.00
1				12490148 FILTER	4.18	3.65	3.65
5				OIL 10W30	2.20	1.65	8.25

B							
NEW YORK STATE SAFETY/EMISSIONS INSPECTION							
SE3 NEW YORK STATE SAFETY/EMISSIONS INSPECTION							
				56 CPT		15.00	15.00
1				01 SAFETY+EMISSION STRK	8.00	6.00	6.00

C CUSTOMER STATES CLUNK IN STEERING
CAUSE: LUBE
E7700 SHAFT, STEERING INTERMEDIATE REPLACE
105 WILLETT WOMAN LIC#: 2MF1

1 88965505 SHAFT
FC-2Z
PART#: 88965505
COUNT: 1
CLAIM TYPE:
AIPH CODE:
NE

PAID

(N/C)
(N/C)

Service and Parts Hours
Mon., Wed. Thurs. & Fri. 7:30 AM - 5:00 PM
Tuesday 7:30 AM - 8:00 PM

N.Y.S. REPAIR SHOP
NO. 7088763

The Factory Warranty constitutes all of the warranties which pertain to the sale of this equipment. The Buyer hereby expressly disclaims all warranties, either expressed or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the Buyer shall assume the responsibility for any other claims or damages in connection with the sale of this equipment.

THESE TERMS STRICTLY APPLY UNLESS OTHERWISE MADE. I hereby authorize the repair work hereunder and agree that you are not responsible for loss or damage to vehicle or contents of vehicle in event of fire, theft or any other cause beyond your control or for any delay caused by unavailability of parts or delays in parts shipment by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle under described as shown, signatory or otherwise for the purpose of making repairs hereunder. An express warranty is hereby acknowledged on above vehicle as shown the receipt of repair invoice.

X

LABOR AMOUNT	26.00
PARTS AMOUNT	17.90
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	43.90
LESS DISCOUNT	0.00
SALES TAX	3.63
PLEASE PAY THIS AMOUNT	47.53

4/15/05

**NYS DEPARTMENT OF MOTOR VEHICLES
INSPECTION RECEIPT**

Test Date: 3/28/2005 Print Date: 3/28/2005 Inspection Type: Initial

Page 1 of 1

VIN: 3GCEC19K131	MODEL: C1500	FUEL TYPE: Gasoline
YEAR: 2003	PLATE:	VEHICLE WT. - 3500 lbs.
MAKE: CHEVROLET	MILEAGE: 18442	EIR#: 025516

INSPECTION RESULT: PASS

Inspection Fee \$21.00

SAFETY: PASS

STICKER NUMBER:

EMISSIONS: PASS

EXPIRATION: 3/31/2006

ATTENTION MOTORIST: Congratulations, your vehicle has passed its annual New York State inspection. Please retain this receipt for your records. You may be required to present this receipt in order to renew your vehicle registration.

The results of the inspection will be transmitted electronically to DMV, usually within 24 hours.

Wheel(s) removed to inspect brakes: L/F

EMISSIONS CONTROL DEVICES AND GAS CAP - Required Inspection Items

1. 79.24(I) Positive Crankcase Ventilation

Station Name	UPSTATE CHEVROLET OLDSMOBILE &
Address	36 MAIN ST ATTICA, NY 14011
Phone:	(585) 591-2300
Station No.	7088753
Inspector No.	4SM7
NYVIP Unit No.	B000003912
Name / RO#:	38303

Inspection Performed Online:	YES
NYVIP Record Number	513
DMV RECORD MATCH:	V

VEHICLE INSPECTION QUESTIONS

For additional information please contact the Department of Motor Vehicles at:

Website Address: www.NYS DMV.com/vehinfo.htm
Telephone Number: (800) 225-5368

Ken Barrett Chevrolet Cadillac, Inc.

229 West Main Street, P.O. Box 231

Batavia, New York 14021-0231

Phone (565) 344-1000

www.kenbarrett.com

New York State Registered Repair Shop No. 7068556

ALL PARTS ARE NEW EXCEPT AS NOTED. PARTS USED IN THE REPAIR OF THIS VEHICLE MAY OR MAY NOT BE G.M. ORIGINAL EQUIPMENT PARTS. CLAIMS FOR WORK PERFORMED MUST BE MADE WITHIN 90 DAYS OR 4000 MILES FROM DATE OF WORK.

"The factory warranty constitutes all of the warranties with respect to the sale of this Service. The seller hereby expressly disclaims all warranties, other express or implied, including any implied warranty of merchantability or fitness for a particular purpose. The seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this Service."

CUSTOMER NO.	ADVISOR RIP BROWN	193	CARD NO.	INVOICE DATE 07/29/05	INVOICE NO. CTCS77834
	LABOR RATE	LICENSE NO.	RELEASE IN 22514	STOCK NO.	
	VEHICLE MAKE/MODEL 03/CHEVROLET TRUCK/TRUCK/2ND EXT CAB	DELIVERY DATE 04/22/03	DELIVERY MILES 194		
	VEHICLE NO. 2002EC19X131	SELLING DEALER NO. 100	PRODUCTION DATE		
ATTICA, NY	FTE NO.	P.O. NO.	R.D. DATE 07/29/05		
RESIDENTIAL PHONE	BUSINESS PHONE				MILEAGE OUT RDY 22514

LABOR & PARTS
JW 1 14CVZ1

REAR BRAKES
CUSTOMER STATES BRAKES ARE PULSATING AND REAR ROTORS LOOK
PITTED INSPECT AND REPORT
VERIFIED CONCERN FOUND REAR ROTORS RUSTED AND PITTED
ALSO FOUND RIGHT REAR OUTER BRAKE PADS FROZEN IN
CALIPER AND WORN DOWN TO 2MM RECOMMEND MACHINE ROTORS
ALSO RECOMMEND REPLACE REAR PADS AND FRONT AND REAR CALIPER
SERVICES (ROTORS WARRANTY) ESTIMATE APRX \$225.00
FRONT ROTORS AND PADS OK
INFORMED CUSTOMER NO CORRECTION AT THIS TIME

TECH(S):245

0.00

JOB # 1 TOTAL LABOR & PARTS

0.00

JW 2 01CVZAA

GOODURENCH CHECK
PERFORM GOODURENCH CHECK

TECH(S):221

0.00

JOB # 2 TOTAL LABOR & PARTS

0.00

TECHNICIAN CERTIFICATION

245
221

JAMES F NAPOLEON
PATRICK A WALLER

664J
4AT2

TOTALS

OUR GOAL IS 100% SATISFACTION. YOUR OPINIONS AND SUGGESTIONS
ARE VITAL TO OUR SUCCESS, AND WE ARE INTERESTED IN YOUR
COMMENTS.

FOR ALL YOUR AUTOMOTIVE NEEDS SEE THE PROS
FROM REMOTE STARTERS TO ENGINE OVERHAUL

YOU HAVE TO WONDER WHY EVERYBODYS COMPAIRING THEMSELF TO
DEALER QUALITY SERVICE.

TOTAL LABOR....	0.00
TOTAL PARTS....	0.00
TOTAL SUBLET....	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00
TOTAL INVOICE \$	0.00

BOB WOODRUFF SERVICE MANAGER
RIP BROWN SERVICE ADVISOR
SCOTT KNOSE BODY SHOP MANAGER

CUSTOMER SIGNATURE

5911228

39734



INVOICE

ATTICA, NY

HOME:

BUS:

PAGE 1

36 Main Street • Attica, New York 14011
(716) 591-2300 1-800-593-2300

SERVICE ADVISOR: 47 ERIC T JAMES

COLOR	YEAR	MAKE/MODEL	VIN	DISP	RELEASE IN/OUT	TAG
RED	03	CHEVROLET 1500 PICKU	2GCBC19K131		19895/19895	
DEL DATE	PROD DATE	WARR EXP	PROMISE	PI NO	RATE	PAYMENT
22APR2003		22APR2006	17:00 23MAY05		72.50	CASH
						23MAY2005

P.D. ORDER

READY

OPTIONS: DLR:13328

23MAY05

23MAY05

LINE OPCODE TECH TYPE HOURS

LIST

NET

TOTAL

A CUSTOMER REQUESTS THAT THE TIRES BE CHECKED

000 TIRES ARE 1/2 WORN, BUT ARE WEARING EVENLY

31 JEFFREY TRIETLEY LIC#: 278H

CPT

0.00

0.00

B CUSTOMER REQUESTS THAT RECALL#05500 (IGNITION DISTRIBUTOR SYSTEM) BE

PERFORMED

CAUSE: RECALL

V1351 DISTRIBUTOR SYSTEM

31 JEFFREY TRIETLEY LIC#: 278H

WC40

1 15190971 SLEEVE

1 10452458 CAP

1 10452457 ROTOR

PC: 96

PART#: 10452457

COUNT: 3

CLAIM TYPE:

AUTH CODE:

MA

CHEVROLET

(N/C)

(N/C)

(N/C)

(N/C)

PAID
MAY 23 2005

Service and Parts Hours
Mon., Wed. Thurs. & Fri. 7:30 AM - 5:00 PM
Tuesday 7:30 AM - 8:00 PM

N.Y.S. REPAIR SHOP
NO. 7088753

The Factory Warranty Covers All Of The Warranties With Respect To The Sale Of This Automobile. The Buyer Hereby Expressly Declines All Warranties, Either Express Or Implied, Including Any Implied Warranty Of Merchantability Or Fitness For A Particular Purpose. And The Buyer Further Acknowledges His Authority Any Other Person To Return For It Any Liability In Connection With The Sale Of This Automobile.

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS MADE

I hereby authorize the repair work hereafter set forth to be done along with the necessary material, and agree that you are not responsible for loss or damage to vehicles or articles left in vehicle in case of fire, theft or any other cause beyond your control as for any claims caused by preexisting or prior or future to your diagnosis by the repairer or manufacturer. I hereby grant you under your employment permission to operate the vehicle herein described as shown, to change or otherwise for the purpose of testing under supervision. An express mechanic's lien is hereby acknowledged as being valid to secure the amount of repair bills.

X

DEBIT FROM	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS DISCOUNT	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

The Oil Doctor

4003 West Main Street

Batavia, NY 14020

Facility Number 7072515

Sales Receipt

Date	Sale No.
7/18/2005	14001

Sold To
28433JD

Check No.	PAYMENT METH...	Date	MAKE	MILEAGE	YEAR
		7/18/2005	CHEVROLET	22307	2003
Description			Qty	Rate	Amount
Tire Rotation				14.00	14.00T
NOTE- REAR ROTORS ARE IN POOR SHAPE/ SEVERE PITTING					
New York State Sales Tax				8.00%	1.12
				Total	\$15.12

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News

Brake Problems Plague Silverado Owners

By Joe Benton
ConsumerAffairs.Com

June 1, 2005

A lot of Chevrolet Silverado pickup owners have become very cautious drivers. The brakes take so long to stop the truck that consumers complain of nearly hitting the car in front or rolling into the intersection.

Nearly 1.3 million trucks could be recalled to fix the brake problem, pending a government defect investigation. General Motors has recalled thousands of trucks in Canada for a similar problem, saying road salt could corrode bearings, lead to false readings in a sensor and prematurely activate antilock brakes.

But so far the company says it has received too few complaints to take action in the U.S. Well, General Motors ought to start reading ConsumerAffairs.Com.

"I have had my 2000 Silverado pickup in the shop three times for the brakes. The brake pedal goes right to the floor whenever it wants and I can't stop," said Chuck of Conestoga, NY.

"They keep telling me there is nothing wrong. Tonight when I came home, I almost hit my house. I have been lucky so far because I crawl up to stop signs and red lights waiting for the brakes to fail. You never know when they won't stop you."

"The truck is under warranty so I don't understand what the problem is. I would just like to have my brakes fixed so I don't kill myself or someone else," Chuck said.

Consumer News
August 2 2005

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- Fourstar Children's Folding Chairs
- Idea Nuova Children's Folding

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Mortgage
for Under
*785/Month!**
Click Your State



Loaner360.com
Key Components
New Orleans, Upper Springs, GA

Lawrence of Mountain Home, Arkansas, has the same problem.

"With 12,885 miles on my 2003 Silverado the brakes have had a soft pedal from day one. It goes to floor at times when making a hard stop. I rolled out into an intersection on a downhill road with the pedal on the floor more than once. I will not tow a boat with the truck," Lawrence said in his complaint to ConsumerAffairs.Com.

"Two dealers say it's normal and can't find anything wrong. That is until the warranty runs out I bet. It's very unnerving. My wife will not drive it. There is too much pedal travel."

NHTSA says it is still in the "early stages" of its investigation, although the problem has existed for several years. While the federal government investigates whether a defect exists in antilock brakes on 1.3 million 1999-2002 Chevrolet Silverado and GMC Sierra pickups, the complaints continue rolling in.

NHTSA has received 120 complaints that included 22 crashes and four injuries. The ConsumerAffairs.Com Silverado file is up to 146, although not all of those complaints deal exclusively with brakes.

NHTSA is operating on the assumption that the problem is linked to road salt and so its investigation is focusing on trucks in 20 states in the Northeast and the Midwest, stretching from Maine to Virginia in the East and to Minnesota in the Midwest, including Michigan.

But George in New Port Richey, Florida, might not agree with NHTSA's decision to limit its probe to cold-weather states.

"I bought A Chevy Silverado 2004 truck in January 2004. I have complained to the dealer about the poor brakes on the truck because they are very weak. This is the eighth Chevy truck I have owned and it has

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the worst brakes of all," George said. I am afraid to tow anything with this truck. I have trouble stopping with it empty in normal driving. I am afraid I will rear-end someone!"

More complaints are in our Automotive Section.

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