



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

11:30 AM 8-06
02-AUG-2005

Repository ☐

Reference No.
10131023

OWNER INFORMATION (Type or Print)

Name

Address

City WINCHESTER

State VA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☒ NO
In the absence of an authorized signature, your name or address to the vehicle manufacturer.
Signature of Owner Date 8-18-05

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

YV1SZ58D1

Make

VOLVO

Model

V70

Model Year

2001

Date Purchased
20-NOV-01

Dealer's Name and Telephone Number (location of repair not purchase)
HICKS CHEVROLET & VOLVO 717-587-2131

Engine:

No. Cylinders 5

Fuel Type:

Gas

Original Owner
☒

Dealer's City
GREENCASTLE

State
PA

Zip Code
17225

Transmission Type
AUTOMATIC

☒ Antilock Brakes
☒ Cruise Control

Powertrain
ALL WHEEL DRIVE

Vehicle Component Code

180000 VEHICLE SPEED CONTROL

Multiple Failure: 10

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
15-AUG-2004

Failure Mileage
53589

Failure Speed

0
30-90 mph

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19A8C036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

DT: THE CONSUMER WAS HAVING PROBLEMS WITH VOLVO 2001 V-70 CROSS COUNTRY WAGON. THE VEHICLE WAS STALLING AT RANDOM SPEEDS STARTING IN MID-AUGUST OF 2004. CONSUMER TOOK THE VEHICLE TO A REPAIR SHOP, AND THE MECHANIC SUSPECTED THE THROTTLE. THE ISSUE WAS RANDOM THAT IT WOULD NOT DO THIS FOR SEVERAL DAYS. THE VEHICLE STALLED ON THE HIGHWAY WHILE THE IT WAS MERGING INTO TRAFFIC. THE VEHICLE WOULD START AFTER CONSUMER LET THE CAR SIT FOR A FEW MINUTES. LATER THAT DAY THE CAR STALLED AGAIN. CONSUMER HAD TO HAVE THE CAR TOWED TO A DEALERSHIP FOR REPAIRS. THIS TIME THE CAR DID NOT START BACK. THE DEALER REPLACED THE THROTTLE MODULE, LOADED SOFTWARE, THROTTLE BODY, CABLE TIE, AND ETM RELOADED. THE CAR WAS RUNNING OKAY AT TIMES, BUT THE ENGINE IS RACING VERY HIGH FOR SECONDS AND THEN RETURNS BACK TO THE NORMAL RATE. THE MOTOR IS REVING AND TACHOMETER IS REGISTERING HIGH FOR A MOMENT. CONSUMER CONSIDERED RETURNING THE VEHICLE BECAUSE OF THE PROBLEMS. THE TOTAL COST ON REPAIRS HAS BEEN OVER \$800.00. *AK

One time the vehicle stalled/went into "limp-home" mode while I was on the on ramp on Rt. 91; once while traveling across Rt. 50 in rush hour traffic I was stranded and a State Trooper (Bansman) stopped until I was able to get the car started.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

This Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).