 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline <b>Vehicle Owner's Questionnaire</b> To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received 29-JUL-2005		Repository <input type="checkbox"/> Reference No. 10130574	
OWNER INFORMATION (Type or Print)					
Name		Address		Daytime Telephone Number	
City		State		Evening Telephone Number	
NEW WINDSOR		MD		cell	
Do you authorize NHTSA to contact you or your vehicle? In the absence of an address to the vehicle manufacturer.		<input checked="" type="checkbox"/> YES <input type="checkbox"/> NO		Signature of Owner _____ Date <u>8/6/05</u> <i>you have my permission</i>	
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make		Model Year	
2FTEF15N3TC		FORD		1996	
Date Purchased		Dealer's Name and Telephone Number		Engine:	
30-JUL-04		Speak Automotive 301-271-4700		No: Cylinders <u>8</u>	
Original Owner		Dealer's City		Fuel Type:	
<input type="checkbox"/>		Thurmont, Maryland		Gas	
Transmission Type		Powertrain		Vehicle Component Code	
<input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control		REAR WHEEL DRIVE		185000 VEHICLE SPEED CONTROL: CRUISE CONTROL	
Multiple Failure: 1					
FAILED COMPONENT(S)/PART(S) INFORMATION					
Incident Date(s)		Failure Mileage		Failure Speed	
28-JUN-2005		68000			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION					
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash		Fire		Number of Persons Injured	
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		0	
				Number of Deaths	
				0	
				Reported to Police	
				N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
DT: 1996, FORD F150 PICKUP TRUCK CAUGHT ON FIRE WHILE PARKED OUTSIDE OF THE GARAGE AND THE ENGINE WAS NOT RUNNING. THE TRUCK HAD NOT BEEN DRIVEN FOR AT LEAST 2 HOURS PRIOR. THE LAST TIME IT DRIVEN WAS ON SHORT TRIP TO A LOCAL GAS STATION IN WHICH THE FUEL TANK WAS FILLED UP. CONSUMER WAS NOTIFIED BY A PASSING DRIVER, WHO WAS IN THE NEIGHBORHOOD AND KNOCKED ON THE DOOR TO ALERT THEM, THAT TRUCK PARKED IN THE DRIVEWAY ON FIRE. CONSUMER'S HUSBAND AND THE PASSER BY TRIED TO PUT OUT THE FIRE WITH A WATER HOSE AND FIRE EXTINGUISHERS. HOWEVER, THEY WERE UNSUCCESSFUL. THE FIRE DEPARTMENT CAME AND PUT THE FIRE OUT. THE FIRE BEGAN ON THE LEFT FRONT DRIVER'S SIDE NEAR STEERING WHEEL. THE FIREMEN NOTED IT SMELLED ELECTRICAL IN NATURE, AND THAT THE HEAT FROM FIRE WAS MOST EXTENSIVE AND CONTAINED IN HEAT ON THE DRIVER'S SIDE. THE CAB WAS BURNED EXTENSIVELY. THE BED WAS INTACT, AND NO FIRE WAS ABLE TO REACH TO THE GASOLINE TANKS. THE HEAT FROM FIRE WAS SO EXTENSIVE THAT LEFT DRIVER'S SIDE TIRE MELTED AS WELL AS THE INTERIOR. CONSUMER SPOKE TO FORD ON 4 DIFFERENT OCCASIONS, WHO PROMISED THAT SOMEONE WILL CONTACT CONSUMER THROUGH THEIR LEGAL DEPARTMENT AND SOMEONE MAY COME OUT AND LOOK INTO THE CAUSES OF THE FIRE AND DAMAGES. BUT THIS HAS YET TO HAPPEN. NO REPAIRS WERE DONE. THE VEHICLE WAS TOTALED. . THERE WAS ONLY 68,000 MILES ON THE VEHICLE. *AK					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.			ATTACH ADDITIONAL SHEETS IF NECESSARY		
The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Enclosed are a letter's we have received from the Ford Motor Company. Also the fire report, Buy now you have the photos we sent. I will have this week.

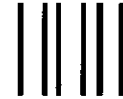
ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.



U.S. Department of Transportation National Highway Traffic Safety Administration Office of Defects Investigation, NVS-216 400 7th Street, SW Washington, DC 20590



VEHICLE OWNER'S

QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS COMPLETE THIS FORM OR

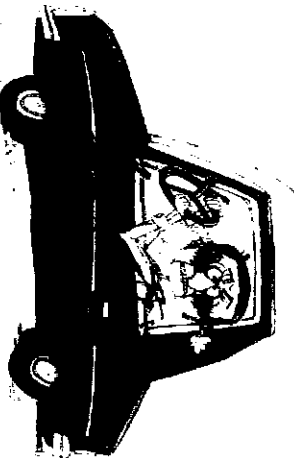
DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline (DASH) 2 DOT



U.S. Department of Transportation National Highway Traffic Safety Administration www.nhtsa.dot.gov/hotline

Dear Ms. Lynn,

8-8-05

Some of the information you asked for is enclosed and some things are not available.

1. There is no insurance statement, none was ever done, because we did not turn it into our insurance company. We only had liability insurance on the truck not full coverage. Our insurance company is Allstate policy # was [REDACTED] 03/09.  
Phone # 1-301-698-9720
2. Copy of fire report is enclosed.
3. Photos are enclosed.
4. Inside photos enclosed.
6. We do not know what you mean by expert's report?
7. There is no repair estimate, the truck is totalled.
8. We bought the truck used at a dealership, we don't know the truck's history. At the time of the fire we had owned it under a year. We changed the oil several times, but that's all. Copy of original receipt enclosed.

Please let us know if there is anything else you need.

Thank you



New Windsor, MD



On June 28<sup>th</sup>, 2004 around 9:30 p.m. a passerby knocked on our door to alert us that our truck was on fire. After trying to put the fire out with extinguishers, and the waterhose, 911 arrived. Once the fire was put out, we found the truck was beyond repair, our siding on our garage was melted and my husband's work truck was damaged. The fire chief said that the fire appeared to be electrical.

Prior to the fire we had no problems with the truck's performance. My husband did drive the truck about 2 hrs before to the local gas station but other than that it had sat for several days without being driven.

We did not turn this over to our insurance company because we only had liability insurance on the truck not full coverage.

We don't know what started the fire but we do know we are out the money we paid for the truck plus it's contents. We don't know a lot about the truck's history because we bought it used about a year ago.

We are grateful that we didn't park  
the truck in the garage that night  
because it could have been much worse.

Thank you,

[REDACTED]

[REDACTED]

New Windsor, Md

[REDACTED]

home



Office of the General Counsel

PRIVILEGED & CONFIDENTIAL

Ford Motor Company  
Parklane Towers West  
Suite 300  
Three Parklane Boulevard  
Dearborn, Michigan 48126-2568

July 29, 2005

[REDACTED]  
New Windsor, MD [REDACTED]

RE: DOL: June 28, 2005  
Vehicle: 1996 F-150

Dear [REDACTED]

Recently the Office of the General Counsel of Ford Motor Company was made aware of your recent contact to our Customer Relations Center in regards to the above captioned loss. We thank you for the opportunity to address this concern in a timely manner.

It appears that you may have turned this matter over to your insurance company. Should you or your insurance company wish to pursue a claim with Ford Motor Company, please have your insurance company and/or you contact us in writing to the address noted above, or the fax number given below, notifying us of their intent to pursue subrogation, or your intent to pursue a claim directly.

Please be advised that all necessary steps must be taken to ensure that the subject vehicle and all of its component parts are maintained and preserved for trial. Ford Motor Company has the right to inspect the vehicle and remove and test any component part that you claim to be defective, and to be presented with the vehicle and the subject component part(s) at the time of trial, should litigation ensue from this informal claim.

If you propose to repair the vehicle for continued usage, such repairs may not be performed until after Ford Motor Company has inspected the vehicle and removed and tested any component part you claim to be defective or advised you in writing that it does not intend to perform such inspection and/or testing at this time. But even in that event, Ford Motor Company will insist that all components claimed to be defective are maintained and preserved for trial.

Sincerely,

Micki Lynn  
Claims Analyst  
Fax (313) 390-2107



PRIVILEGED & CONFIDENTIAL

Office of the General Counsel

Ford Motor Company  
Parklane Towers West  
Suite 300  
Three Parklane Boulevard  
Dearborn, Michigan 48126-2568

August 3, 2005

[REDACTED]  
New Windsor, MD [REDACTED]

RE: Your Vehicle: 1996 F-150  
Date of Loss: June 28, 2005

Dear [REDACTED]:

We acknowledge your recently submitted letter dated August 2, 2005. In order to assist us in evaluating your claim, we request that you provide us with the following information: (Please note that the information requested is in-regard to the Ford manufactured vehicle.)

- 1. Attach your insured's statement with a complete description of the incident, including events that occurred prior to and subsequent to the loss.
- 2. A copy of the police and/or fire report.
- 3. Original color photographs of the vehicle's collision/fire damage & the alleged defective parts, from several different angles.
- 4. Original color photographs of the inside of the vehicle showing the steering wheel, dash and roof areas.
- 5. Original color photographs of the accident / fire scene from several different angles.
- 6. Attach a copy of your expert's report and the expert's original photographs.
- 7. Attach the repair estimate, repair order, or your total loss worksheet for the vehicle's damage and any losses associated with this incident, and copies of draft payments.
- 8. Attach the complete service history for the subject vehicle, including any tune-ups or oil changes.

Please answer the following in the space provided. If you need additional space, please use the back of the form;

- 9. What was the city and state of occurrence: New Windsor, MD
- 10. The 17 digit vehicle identification number: N/A 2FTEF15N3TC [REDACTED]
- 11. What was the mileage at time of occurrence: 68,000
- 12. What is the alleged defect: we don't know, fireman said fire smelled electrical
- 13. Has the alleged defective part been repaired or replaced? (circle one) Yes (No)
- 14. What is the current location of the vehicle, and the alleged defective part(s)?  
what's left is at our house [REDACTED]

New Windsor, MD

15. List all after market additions or modifications that were made to the vehicle:

We bought truck at a used dealership in "2004".  
Since then no additions have been made by us

16. Was the engine running? (circle one) Yes or No

17. Were the keys in the ignition? (circle one) Yes or No

18. Was this vehicle purchased new or used:

If purchased used, provide the date of purchase, mileage at the time of purchase, and from whom the vehicle was purchased: "Speak Automotive" in Thurmont, MD

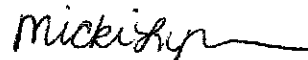
August 13th, 2004 mileage 57,717 phone# 301-271-4700

Once we are in receipt of the requested information, it will be reviewed and you will be notified of our decision concerning your claim. Should you not send all of the requested information and materials within 90 days, we will assume that you are not interested in pursuing a claim and we will close our file. Please note that your vehicle will not be inspected until all the above information has been submitted and a determination has been made as to whether an inspection is warranted.

Please be advised that all necessary steps should be taken to ensure that the subject vehicle and all of its component parts are maintained and preserved for trial. Ford Motor Company has the right to inspect the vehicle and remove and test any component part that you claim to be defective, and to be presented with the vehicle and the subject component part(s) at the time of trial, should litigation ensue from this informal claim.

If you propose to repair the vehicle for continued usage, such repairs may not be performed until after Ford Motor Company has inspected the vehicle and removed and tested any component part you claim to be defective or advised you in writing that it does not intend to perform such inspection and/or testing at this time. But even in that event, Ford Motor Company will insist that all components claimed to be defective are maintained and preserved for trial.

Sincerely,



Micki Lynn  
Claims Analyst

# ODOMETER DISCLOSURE STATEMENT

Federal law (and State law, if applicable) requires that you state the mileage upon transfer of ownership. Failure to complete or providing a false statement may result in fines and/or imprisonment.

I, SPEAK AUTOMOTIVE INC., state that the odometer (transferor's name - PRINT) of the vehicle described below now reads 57,717 (no tenths) miles and to the best of my knowledge that it reflects the actual mileage of the vehicle described below, unless one of the following statements is checked.

- (1) I hereby certify that to the best of my knowledge the odometer reading reflects the amount of mileage in excess of its mechanical limits.
- (2) I hereby certify that the odometer reading is NOT the actual mileage. **WARNING - ODOMETER DISCREPANCY.**

MAKE <b>FORD</b>	BODY TYPE <b>CAB</b>	MODEL <b>F150</b>
VEHICLE ID-NUMBER <b>1FTEP1S3T1</b>	REGULAR	STOCK NUMBER <b>S-0755</b>
COLOR <b>GREEN</b>	TRIM	YEAR <b>2004</b>

TRANSFEROR'S PRINTED NAME (SELLER) <b>SPEAK AUTOMOTIVE INC.</b>		
TRANSFEROR'S STREET ADDRESS <b>7701 A ROCKY CREEK ROAD</b>		
CITY <b>THIRTMONT MD 21789</b>	STATE	ZIP CODE
DATE OF STATEMENT <b>Aug 13 2004</b>	TRANSFEROR'S SIGNATURE (SELLER) <i>Dennis M Vaughn</i>	
	X <b>DENNIS M VAUGHN</b> PRINTED NAME OF PERSON SIGNING	

TRANSFEEE'S PRINTED NAME (BUYER) [REDACTED]		
STREET ADDRESS [REDACTED]		
CITY <b>NEW WINDSOR</b>	STATE <b>MD</b>	ZIP CODE [REDACTED]
RECEIPT OF COPY ACKNOWLEDGED		
X	[REDACTED]	<b>Aug 13 2004</b> DATE
X	[REDACTED]	<b>Aug 13 2004</b> DATE
	PRINTED NAME OF PERSON SIGNING	



**THE ATTACHMENTS TO THIS  
DOCUMENT HAVE BEEN REMOVED  
TO PROTECT UNWARRANTED  
INVASION OF PERSONAL PRIVACY  
PURSUANT TO EXEMPTION 6 OF  
THE FREEDOM OF INFORMATION  
ACT (FOIA), 5 U.S.C. 552(b)(6).**