



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

28-JUL-2005

Repository ☐

Reference No.
10130499

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City ASHEBORO State NC Zip Code [REDACTED]

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☒ NO
In the absence of a written authorization, NHTSA will NOT provide your name or address to the vehicle manufacturer.
Signature of Owner [REDACTED] Date 8/15/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: JN8AZ08W74W [REDACTED] Make NISSAN Model MURANO Model Year 2004
Date Purchased 01-DEC-03 Dealer's Name and Telephone Number ASHEBORO NISSAN Engine: No. Cylinders 6 cylinder Fuel Type: Gas
Original Owner ☒ Dealer's City ASHEBORO State NC Zip Code 27203
Transmission Type AUTOMATIC ☒ Antilock Brakes ☒ Cruise Control Powertrain ALL WHEEL DRIVE Vehicle Component Code 061000 ENGINE AND ENGINE COOLING:ENGINE
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 27-JUL-2005 Failure Mileage 39,000 Failure Speed 70 mph

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036) ☐ Original Equipment ☐ Prior Repair Failure Location:
Tire Component Code Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

DT: THE CONTACT STATED WHILE DRIVING ON A MAJOR HIGHWAY COULD NOT GET GAS TO THE CAR. HAD POWER, BUT IT WOULD NOT TAKE GAS, AND IT STARTED TO JERK LIKE IT WAS GOING TO STALL. THERE WAS A HALF A TANK OF GAS IN THE VEHICLE. WHEN PRESSING THE PEDAL IT WOULD DO ANYTHING. AFTER A COUPLE OF PRESSING THE GAS PEDAL IT WOULD GO, BUT THEN IT STARTED AGAIN. CONSUMER LEFT THE VEHICLE ON THE SIDE OF THE ROAD AND HAD IT TOWED TO THE DEALERSHIP. THEY COULD NOT DUPLICATE THE PROBLEM, AND, THEREFORE, COULD NOT FIX IT. BUT DEALERSHIP HAD THE VEHICLE FOR ANOTHER DAY, AND ATTEMPTED TO DUPLICATE THE PROBLEM. NISSAN TOLD THE DEALERSHIP TO CHECK THE ELECTRONIC FUEL INJECTION SYSTEM, AND THEY CHECKED IT AND IT DID CODE. *AK

Include, if available: Police/fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.