



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4238)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

2005 SEP 29 AM 4:01
27-JUL-2005

Repository ☐

Reference No.
10130347

OWNER INFORMATION (Type or Print)

Name

Address

City

MATTON

State

IL

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
In the absence of an authorized signature, provide your name or address to the vehicle manufacturer.
Signature of Owner [Signature] Date 08/30/05 ☒ YES ☐ NO

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1GNEK1E

Make

CHEVROLET

Model

SUBURBAN

Model Year

1998

Date Purchased
15-APR-00

Dealer's Name and Telephone Number
SULAVIN-PARK HILL CHEVROLET

Engine
No: Cylinders 8

Fuel Type:
Gas

Original Owner
☐

Dealer's City
CHAMPAIGN

State
IL

Zip Code

Transmission Type
AUTOMATIC

☒ Antilock Brakes
☒ Cruise Control

Powertrain
4 WHEEL DRIVE

Vehicle Component Code
136200 VISIBILITY:WINDSHIELD WIPER/WASHER:MOTOR

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
10-JUL-2005

Failure Mileage
85089

Failure Speed
60

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

DT: CONSUMER OWNS A 1998, CHEVROLET SUBURBAN. THE WINDSHIELD WIPER MOTOR MODULE NEEDED REPLACEMENT. WINDSHIELD WIPERS WILL WORK OFF AND ON WHILE DRIVING. WHEN TURNING THEM IN THE ON POSITION WHILE GOING 60 MPH THE WINDSHIELD WIPERS QUIT ON 7-10-2005. THE DEALERSHIP REPLACED THE WINDSHIELD WIPER PULSE MODULE AT CONSUMER'S EXPENSE BECAUSE IT WAS BAD. CONSUMER KNEW THAT THERE WAS A RECALL ON ALL MODELS FROM THE MID 1990S THROUGH 1997. THERE WERE NO OTHER KNOWN PROBLEMS WITH THE VEHICLE AT THIS TIME. AS OF NOW THE CONSUMER HAS NOT CONTACTED THE MANUFACTURER. THE DEALERSHIP THAT WORKED ON THE VEHICLE WAS NOT THE SAME AS THE ONE WHERE VEHICLE WAS PURCHASED. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.