



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

2005 JUL 19 AM 3:24
27-JUL-2005

Reference No.
10130317

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City ARDEN State NC Zip Code [REDACTED]
Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]
Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner [REDACTED] Date 9/7/05

VEHICLE INFORMATION

17 digit vehicle identification number Located at bottom of windshield on driver's side
WD5PD744 [REDACTED] Make SPRINTER Model 3500 Model Year 2005
Date Purchased 19-APR-05 Dealer's Name and Telephone Number ASHVILLE DODGE
Original Owner ☒ Dealer's City ASHVILLE State NC Zip Code [REDACTED]
Engine: No. Cylinders 8 Fuel Type: Diesel
Transmission Type ☒ Antilock Brakes Powertrain UNKNOWN
AUTOMATIC ☒ Cruise Control Vehicle Component Code 061000 ENGINE AND ENGINE COOLING:ENGINE
Multiple Failure: 8

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 15-MAY-2005 Failure Mileage Failure Speed 25

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example: P215/65R15)
DOT No. (Example: DOTM19ABC036) ☐ Original Equipment ☐ Prior Repair Failure Location:
Tire Component Code Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured N/A Number of Deaths N/A Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e., parts repaired or replaced (and if old part is available).

DT: CONTACT OWNED A 2005 DODGE SPRINTER 3500. THE CONTACT STATED THAT THE VEHICLE STALLED WHILE DRIVING. THIS MOSTLY OCCURS WHILE THE VEHICLE DECELERATED. HAPPENED SEVERAL TIMES WHILE DRIVING AT 25 MPH, AND IT HAPPENED EIGHT TIMES. ATTEMPTS WERE MADE TO REPAIR VEHICLE, BUT IT WAS FOR DIFFERENT ISSUES. BECAUSE THIS PROBLEM WAS INTERMITTENT THEY THOUGHT THEY FIXED THE VEHICLE, BUT PROBLEM RECURRED. CONTACT'S WAS CONCERNED THAT THIS VEHICLE TRANSPORTED HIGH SCHOOL CHILDREN AND DID NOT WANT TO SEE IT STALL INTERMITTENTLY. *AK

Service department.

Include, if available, Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The biggest concern I have with the vehicle is that I purchased the vehicle for safety. I am very concerned that the vehicle started suffering deterioration with no warning. We use this vehicle to transport pedestrians (church members) on various trips. The dealer fixed the problem promptly - accelerator pedal. However, this should not happen. If the vehicle was loaded and another vehicle was not paying attention this could have been a serious situation.

This is also the third time this vehicle has been in the shop. The first time for a recall for a tire valve stem, the second time for a ground wire on the ABS, and third for an accelerator pedal. Our church did not spend the extra money to have a defective vehicle. We thought we were investing in safety.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NYS-216
400 7th Street, SW
Washington, DC 20590

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NECESSARY
IF MAILED
IN THE
UNITED STATES

**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
ON

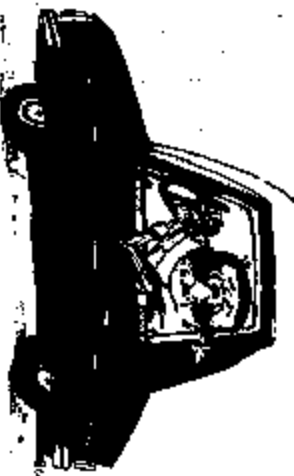
DASH2DOT

and dial toll free at

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(DASH) 2 DOT



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**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**