

Dear NI-USA,

10/30/23/

7/5/05

I have a problem with my 2000 GMC Yukon XL  
on 9/14/04 I filled ~~the~~ <sup>my</sup> gas tank completely full of  
gas. I went in to the store to pay for my gas and  
when I came back out, gas was pouring out from  
under my vehicle. The fire dept. came to do a chemical  
clean up + the vehicle had to be towed.

We took the tank off and found burned  
wires on the fuel pump. The pump could have  
easily caused a fire.

The problem is this was not the first time  
this has happened. On 2 other occasions this  
vehicle had went back to the dealership because I  
smelled gas or another time it poured gas out  
in my carport just like it did at the gas station.  
When I bought another fuel pump, several  
parts places told me that they have had several  
people buying fuel pumps for these vehicles. One  
parts place told me to Dave my receipts that he  
felt sure there would be a recall.

I received this paperwork from GMC  
regarding the "possibly" problem with the fuel  
pump. I sent them my information and GMC  
says that it is not a problem.

Maria  
9/14/05

Some day that in the future they  
might recall these fuel pumps but not now.  
We had several people look at these burned  
wires that were inside this tank and all  
said this was a serious safety concern.

Sincerely

[Redacted]

040

Phil Campbell. AL

[Redacted]

# PONTIAC · GMC

Division of General Motors Corporation

May 2005

Dear GMC Customer:

Part of our commitment to you as a member of the GM family is giving you important information whenever a specific concern or problem may affect your vehicle.

Recently the media reported that General Motors will be announcing a safety recall involving certain 2000 model year GMC Suburban vehicles.

On some of these vehicles, the fuel module reservoir assembly that contains the fuel pump wires and/or connectors may overheat under certain operating conditions. This condition may result in one or more of the following conditions: 1) an engine stall or no-start condition due to a blown fuse, 2) inaccurate fuel level readings, and/or, 3) a Service Engine Soon light. A Service Engine Soon light may be an indication that fuel vapor, or in some cases liquid fuel, may leak out of the top of the fuel tank when the fuel level is above  $\frac{3}{4}$  full.

At this time, we are working with our suppliers to develop and obtain a service kit to permanently correct this condition as quickly as possible. Until parts become available, if you smell fuel or experience any of the conditions listed above, please contact your GMC dealer to arrange a service appointment as soon as possible.

If the condition is due to overheated wiring in the fuel module reservoir assembly, your dealer will repair your vehicle with the existing service parts. As service kits become available, we will send you another letter asking you to take your vehicle to your GMC dealer and have your vehicle repaired with the new service kit. If you have any questions or need any assistance, please call the GMC Customer Assistance Center between the hours of 8:00 AM and 11:00 PM, EST, Monday through Friday. They can be reached at 1.866.996.9463. The deaf, hearing impaired, or speech impaired should call Text Telephone (TTY), 1.800.482.8583.

We understand the concern this situation may cause and the need to correct it as quickly as we can. We are sorry to cause you this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products.

Pontiac-GMC Division  
General Motors Corporation

Enclosure  
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