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June 29, 2005

NATIONAL HIGHWAY  
TRAFFIC SAFETY ACH.

National Highway Traffic Safety Administration  
400 Seventh Street, S.W.  
Washington, DC 20590

Dear Administrator:

Have tried to get my 1996 Dodge Stratus into the local dealership here several times with no avail.  
Am told each time that they don't make appointments for recall checks and then every time I go they're "too" busy to take care of me.

Since I'm having this problem do you have any suggestions as to how I can get this recall checked?

I am aware that they make no money off of these checks and that is the name of the business but if this a big enough concern for you to send me notification to have it checked then it must be of importance.

Would appreciate it if you could give me some insight as to how to handle this problem. (It seems to be a "Florida" thing since I had no problem with the dealership in Illinois where I purchased the car.)

Best regards,

[Redacted signature]

[Redacted address]  
Tampa, FL [Redacted]

ALL INFORMATION CONTAINED HEREIN IS UNCLASSIFIED  
DATE 07-19-05 BY 60322 JAV/STP/STP

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Response  
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# DAIMLERCHRYSLER

## SAFETY RECALL – TRANSAXLE FLOOR SHIFTER IGNITION/PARK INTERLOCK

Dear DaimlerChrysler Vehicle Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

DaimlerChrysler Corporation has decided that a defect, which relates to motor vehicle safety, exists in some of the following vehicles equipped with a floor mounted shifter and an automatic transaxle:

- 1993 through 1999 model year Chrysler Concorde, LHS and 300M, Dodge Intrepid and Eagle Vision
- 1995 through 1999 model year Chrysler Cirrus and Dodge Stratus
- 1996 through 1999 model year Chrysler Sebring Convertible and Plymouth Breeze

**NOTE:** Some of the above vehicles were involved in a previous recall which did not fully correct the ignition/park interlock system.

***The problem is...***

The transaxle floor shifter ignition/park interlock system on your vehicle (identified on the enclosed form) may become inoperative. This may allow the shifter to be moved out of the "Park" position with the ignition key removed (or in the "Lock" position). It may also allow the ignition key to be removed when the shifter has not been placed in the "Park" position. If the shifter is not in the "Park" position, these conditions could allow the vehicle to roll away and cause a crash without prior warning.

***What DaimlerChrysler and your dealer will do...***

DaimlerChrysler will repair your vehicle free of charge (parts and labor). To do this, your dealer will inspect the shift interlock system and either modify or replace the transaxle shifter as required. Shifter modification will take about ½ hour to complete. Shifter replacement, if necessary, will take about one hour. However, additional time may be necessary depending on how dealer appointments are scheduled and processed.

***What you must do to ensure your safety...***

- Simply contact your dealer right away to schedule a service appointment.
- Bring the enclosed form with you to your dealer. It identifies the required service to the dealer.

***If you need help...***

If you have questions or concerns which your dealer is unable to resolve, please contact DaimlerChrysler at 1-800-853-1403.

If you have already experienced this condition and have paid to have it repaired, you may send your original receipts and/or other adequate proof of payment to the following address for reimbursement: DaimlerChrysler, P.O. Box 610207, Port Huron, MI 48061-0207, Attention: Reimbursement.

If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, DC 20590, or call the toll-free Auto Safety Hotline at 1-888-327-4236.

We're sorry for any inconvenience, but we are sincerely concerned about your safety. Thank you for your attention to this important matter.

***Buckle up  
for Safety***

Customer Services Field Operations  
DaimlerChrysler Corporation  
C45

Note to lessors receiving this recall: Federal regulation requires that you forward this recall notice to the lessee within 10 days.