



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

26-JUL-2005

Repository Reference No.
10130143

OWNER INFORMATION (Type or Print)

Name [REDACTED] Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]
Address [REDACTED] Evening Telephone Number [REDACTED]
City JACKSON State MI Zip Code [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date 7/26/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
4A3AA46G12E [REDACTED] Make MITSUBISHI Model GALANT Model Year 2002
Date Purchased 29-SEP-03 Dealer's Name and Telephone Number *Rose City Motors*
MITSUBISHI RHODES CITY MOTORS 517-764-0830 Engine: No. Cylinders Fuel Type: Gas
Original Owner Dealer's City JACKSON State MI Zip Code 48204
Transmission Type Antilock Brakes Powertrain UNKNOWN Vehicle Component Code 114000 ELECTRICAL SYSTEM: WIRING
AUTOMATIC Cruise Control Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 11-JUL-2005 Failure Mileage 04895 Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make _____ Tire Model (Name or Number) _____ Tire Size (Example P215/65R15) _____
DOT No. (Example: DOTM19ABC038) Original Equipment Prior Repair Failure Location: _____
Tire Component Code _____ Tire Failure Type _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: _____ Date Manufactured: _____ Model No./Name: _____
Seat Type: _____ Installation System: _____
Child Seat Component Code: _____ Failed Part: _____

APPLICABLE INCIDENT REPORTING INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured 1 Number of Deaths 0 Reported to Police Y

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

DT: ON 7-11-05 THE VEHICLE CAUGHT ON FIRE. DRIVER AND PASSENGER DROVE ON AND OFF ALL DAY. THE FRONT PASSENGER DOOR BURST INTO FLAMES. THE DOORS AUTOMATICALLY LOCKED, AND THE WINDOWS ROLLED UP AND DOWN ON THEIR OWN. DOORS WOULD NOT OPEN. THE DRIVER WAS ABLE TO KICK THE DOOR OPEN. BOTH PASSENGERS EXITED THROUGH THE DRIVER'S SIDE. AFTER EXITING THE VEHICLE THE PASSENGER GOT A GALLON OF WATER TO PUT THE FIRE OUT. WHEN SHE POURED THE WATER ONTO THE PASSENGER'S DOOR THE FIRE WENT OUT, BUT THERE WAS STILL SMOKE COMING FROM THE DOOR. THE FIRE WAS COMING FROM THE FRONT PASSENGER'S SIDE AREA AND SMOKE WAS COMING FROM THE HEATING VENTS. PRIOR TO THE FIRE VEHICLE OVERHEATED WITH THE HEATER OFF. ON THE DAY OF THE INCIDENT WHEN SHE GOT A CD OUT OF THE STEREO IT WAS TOO HOT TO HOLD. AFTER THE INCIDENT THE CD IN THE STEREO WAS WET. THE DRIVER WAS NOT INJURED. THE PASSENGER HAD TO BE HOSPITALIZED, AND WAS UNDER TREATMENT FOR DEPRESSION AND ANXIETY. THERE WAS A COURT PETITION TO HAVE HER HOSPITALIZED IN THE FORENSIC WARD. POLICE TRANSPORTED HER TO ANOTHER HOSPITAL AND HAD SECURITY GUARDS ESCORT HER. THE CONSUMER SUSTAINED SECOND DEGREE BURNS ON HER LEG. SHE CONTACTED MITSUBISHI AND THE INSURANCE AGENCY. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.


ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974, Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

To Whom This May Concern
I would like to file AN
Complaint I received a Vehicle
Safety Questionnaire To Report
Defects. ON July 11, 2005
my friends car caught on fire
I was sitting in the Front
Passenger Seat my friend [REDACTED]
[REDACTED] And I got inside the
car [REDACTED] started up the engine
and pressed the window buttons
on the driver side door and the
passenger front door started smoking
and instantly erupted into a fire
the fire fell down inside the
doors causing the doors to lock
up, and the windows started
rolling up and down ~~the~~ ^{HEAT} started
coming out of the vents we
exited through the driver side
door I got water to put out
fire I sprained my ankle
and I've a second degree
burn on my lower right leg
I was hospitalized four
days. Because I was traumatized

Before the car caught on fire my friend ~~and I~~ and I was having problems out of the car when we get inside the car the overhead dome light would come on when the light switch would be turned off the vehicle heating vents would get very hot when the heater would be turned ~~off~~ ^{OFF} we would have to roll the window down when driving because it would be very hot on hot days the heater would kick out heat on cold days it would kick out cold some hot days it would ~~kick~~ ^{kick} out cold air on ~~cold~~ ^{cold} days it kick out heat I eject CD out of the stereo it would be too hot to hold in my hand I turn on air conditioner eject CD's they would be wet and cold the car was bought out of a flood in Florida

The dealership KNEW that
the Electrical was Defected
When Rose City Motors Sold
the car to ~~me~~^{us} ~~we~~^{we} purchased
the car Sept 29, 2003,



Give Polaroid Pictures
FOR My Attorney