



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received
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OWNER INFORMATION (Type or Print)

Name
Address
City RICHARDSON State TX Zip Code

Daytime Telephone Number
Evening Telephone Number
E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner Date / /

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1FAHP60A63T
Make FORD Model THUNDERBIRD Model Year 2003
Date Purchased 13-MAR-03 Dealer's Name and Telephone Number PARK CITIES FORD 214-358-8800 Engine: No. Cylinders Fuel Type: Gas
Original Owner Dealer's City DALLAS State TX Zip Code 75235
Transmission Type AUTOMATIC Antilock Brakes Cruise Control Powertrain UNKNOWN
Vehicle Component Code 081000 ENGINE AND ENGINE COOLING-ENGINE
Multiple Failure: 5

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 01-OCT-2003 Failure Mileage 6000 Failure Speed 45

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/85R15)
DOT No. (Example: DOTM18ABC036) Original Equipment Prior Repair Failure Location:
Tire Component Code Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the help(s), failure(s), crash(es), and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured Number of Deaths Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e. parts repaired or replaced (and if old part is available).

DT: WHILE DRIVING AT 55-60 MPH THE ENGINE STARTED TO BOG DOWN AND SLOWLY DIED. HAD BEEN TO DEALER NUMEROUS TIMES CONCERNING THIS PROBLEM AND A TRANSMISSION. VEHICLE HAD BEEN CHECKED DIAGNOSTICIANS, AND WAS UNABLE TO FIND ANYTHING WRONG. DEALER HAD NEVER INDICATED WHAT WAS WRONG. NO REPAIRS WERE MADE OTHER THAN A REBUILD OF THE TRANSMISSION WHEN FIRST PURCHASED. PROBLEM WITH THE ENGINE DYING WAS INTERMITTENT. NO REPAIRS WERE MADE BECAUSE THEY WERE UNABLE TO DETERMINE THE CAUSE OF THE PROBLEM. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.