



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

26-JUL-2005

Repository

Reference No.
10130046

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City WATERTOWN State WI Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO

In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

17 Digit Vehicle Identification Number Located at bottom of windshield on driver's side: 5B4LP57G613 [REDACTED] Make WINNEBAGO Model BRAVE SE Model Year 2001

Date Purchased 07-JUL-04 Dealer's Name and Telephone Number CRYSTAL VALLEY RV 847-487-5535

Engine: No: Cylinders 8 Fuel Type: Gas

Original Owner Dealer's City ISLAND LAKE State IL Zip Code 60042

Transmission Type AUTOMATIC Antilock Brakes Cruise Control Powertrain REAR WHEEL DRIVE Vehicle Component Code 036000 SERVICE BRAKES, HYDRAULIC:ANTILOCK Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 28-JUL-2004 Failure Mileage Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location:
Tire Component Code Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured Number of Deaths Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

DT: CONSUMER STATED THE BRAKES LOCKED UP ALL OF THE TIME. SHE CALLED AND WROTE TO THE COMPANY AND THEY TOLD HER IT WAS AN AFTER MARKET TRAILER HITCH THAT WAS CAUSING THE PROBLEM. THE VEHICLE WAS TAKEN TO A SERVICE DEPARTMENT THIS WEEK, AND THEY COULD NOT FIND ANYTHING WRONG. THE BRAKES LOCKED UP AGAIN. THEY HAVE NOW FOUND A RELAY PART, WCCW8002024, THAT WAS A 70 AMP RELAY. THEY WERE PUTTING A 20-35 AMP RELAY AND IT WAS NOT TAKEN THE LOAD THAT THE VEHICLE NEEDED. THE BRAKES HAD BEEN DOING THIS SINCE SHE PURCHASED THE VEHICLE, AND IT WAS HAPPENING TO THE PREVIOUS OWNER. THEY PUTTING THE REPLACEMENT PARTS IN THE VEHICLE, BUT THEY WERE NOT RECALLING IT. WINNEBAGO WPG32V, THAT MODEL NUMBER WAS NOT AVAILABLE. THERE WAS ONLY 12,591 MILES ON THE VEHICLE WHEN PURCHASED. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Brakes lock up when using the parking brake. It could be on highway or whatever place you happen to be. The Parkhouse company technicians told me they had a replacement part of 40 amp relay. If this is the case why isn't these vehicles being recalled for that reason. I have been stuck in the middle of a highway and had to have the WI state patrol direct traffic and was afraid of an accident as a result. The last time I had the brakes lock upon me in July 2005 I didn't even use the parking brake, but was just backing up.

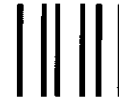
ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalties for Private Use \$300



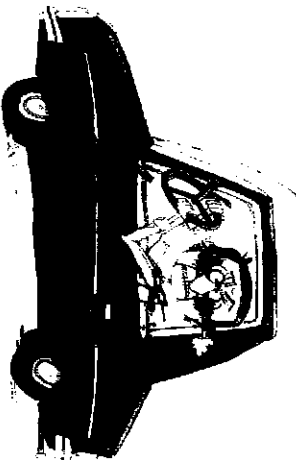
NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

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POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation National Highway Traffic Safety Administration Office of Defects Investigation, NVS-216 400 7th Street, SW Washington, DC 20590



VEHICLE OWNER'S QUESTIONNAIRE DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS COMPLETE THIS FORM OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT 1-888-327-4236

DOT Auto Safety Hotline (DASH) 2 DOT

U.S. Department of Transportation National Highway Traffic Safety Administration www.nhtsa.gov/hotline

September 27, 2004

Workhorse Assistance Center
P.O. Box 110
940 South State Route 32
Union City, Indiana 47390

Vin# 5B4LP57G613 [REDACTED]

Dear Sir:

I purchased this Winnebago Adventure in July with your Workhorse engine. Since that time I have used it twice for two weekends and both times the brakes locked up and I had to be towed. After the second episode I had the garage run a history of the VIN# and have found that on 5 separate times the brakes were faulty and causing problems.

When I had the brakes lock up the first time in August 13, 2004 the vehicle was still under the original warranty. Thus it was repaired under the warranty and the subsequent problem in August 20, 2004 again was repaired under warranty. What I am wondering is how many times it has to be towed by the Roadside assistance and repaired before you do something to correct the problem????? You definitely do have a problem!

The reason for my writing is I would like something done to correct this problem so that everytime I take the motorhome out I won't be worried that if I pull the Park Brake it won't lock up.

I could have written to Motorhome magazine and reported the problem with nation wide advertisement but I thought I would give you a chance to answer me first.

I like the motorhome and chose one with a Workhorse chassis rather than another chassis. Don't make me take this to an attorney for a class action suit because I definitely would have one. I belong to 4 different clubs with Winnebago motorhomes involved and have attended Rallys for Winnebago motorhomes and word gets around!!!!!!!!!!!!!! In fact, just this afternoon another friend called me and informed me they had the same problem this weekend.

I certainly will await hearing from you and your explanation. Thank you.

Sincerely,

[REDACTED]

P.S. Please send your response to [REDACTED], Watertown, WI [REDACTED] and also a copy to [REDACTED] p., Hayward, CA [REDACTED]



GVW A GVW Holdings Company

You indicate there have been many failures but you don't include when the failures occur, were you towing a vehicle at the time of failure? Are you in a situation where you are putting the vehicle in and out of the park position many times during the same ignition key cycle? From the vehicle warranty history the only repairs that seem to have been made are to the pump motor and the pump relay, it appears the relay has been replaced twice which could indicate the presence of an overloaded electrical situation, but without actually inspecting the vehicle it will be hard for someone to determine the actual problem.

In conclusion, the park brake system is held in the off position by a normally open solenoid valve. The solenoid valve is held closed by electric power. Whenever power is lost, the solenoid valve opens allowing the parking brake to apply. I have included a Workhorse Custom Chassis Guide for your reference on maintenance tips. I suggest you have the vehicle inspected by a Workhorse service facility, to keep up on the maintenance that should be performed yearly to the vehicle.

Thank you for allowing Workhorse to review your concerns. Should you have any questions concerning this situation please feel free to contact me at 1-877-246-7731.

Sincerely,

A handwritten signature in black ink, appearing to read "Greg Davlantes", written in a cursive style.

Greg Davlantes
Assistant Regional Service Manager
Workhorse Custom Chassis