



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

JUL 19 AM 3:50
26-JUL-2005

Repository

Reference No.
10130038

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City WATERVLIET State NY Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address [REDACTED]

Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorized signature, NHTSA will not provide your name or address to the vehicle manufacturer.
Signature of Owner [REDACTED] Date 08/19/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
2C3ND46R [REDACTED] Make CHRYSLER Model CONCORDE Model Year 2000
Date Purchased 28-DEC-01 Dealer's Name and Telephone Number ADVANTAGE CHRYSLER JEEP INC 518-279-1741 Engine: No. Cylinders 6 Fuel Type: Gas
Original Owner Dealer's City TROY State NY Zip Code 12180
Transmission Type AUTOMATIC Antilock Brakes Cruise Control Powertrain FRONT WHEEL DRIVE
Vehicle Component Code 061000 ENGINE AND ENGINE COOLING:ENGINE
Multiple Failures: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 20-JUL-2005 Failure Mileage 74000 Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/B5R15)
DOT No. (Example: DOTM18ABC038) Original Equipment Prior Repair Failure Location:
Tire Component Code [REDACTED] Tire Failure Type [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured [REDACTED] Number of Deaths [REDACTED] Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

DT: CONSUMER HEARD A KNOCKING NOISE WHILE DRIVING OR IDLING. TOOK VEHICLE TO A MECHANIC, WHO WAS UNABLE TO REPAIR CAR BECAUSE HE DID NOT KNOW WHAT THE NOISE WAS. REFERRED TO A DEALERSHIP, WHO HAD 3 TECHNICIANS INSPECT THE VEHICLE. IT WAS SUGGESTED NOT TO DRIVE ANY FURTHER OR THE MOTOR MAY BLOWOUT. A NEW MOTOR WAS RECOMMENDED. THERE WAS SLUDGE IN THE ENGINE AND SHAVINGS IN THE OIL PAN. CONSUMER WAS NOT EXACTLY SURE WHAT THE FINAL DIAGNOSIS WAS ON THE MOTOR, BUT REMEMBERED THE SLUDGE AND SHAVINGS. CONTACTED CHRYSLER ABOUT THE MOTOR BECAUSE THE VEHICLE HAD BEEN MAINTAINED REGULARLY. CHRYSLER RETURNED CONSUMER'S CALL AND STATED THEY WOULD PAY 50% OF THE BILL FOR THE REPLACEMENT OF THE MOTOR. VEHICLE IS IN THE SHOP FOR REPAIRS NOW. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

This Privacy Act of 1974, Public Law 93-502. This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.