



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100140

Date Received

Repository

25-JUL-2005

Reference No.
10120664

OWNER INFORMATION (Type or Print)

Name: [REDACTED]
Address: [REDACTED]
City: CHARLESTON State: IL Zip Code: [REDACTED]

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date: / /

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1J3CJ32K [REDACTED]
Make: JAYCO Model: DESIGNER Model Year: 2004
Date Purchased: 01-AUG-04 Dealer's Name and Telephone Number: KUHLS TRAILER SALES 618-762-5473 Engine: No: Cylinders: Fuel Type:
Original Owner: Dealer's City: ENGERHAM State: IL Zip Code: [REDACTED]
Transmission Type: Antilock Brakes Cruise Control Powertrain: [REDACTED]
Vehicle Component Code: 194000 TIRES:VALVE
Multiple Failures: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 27-NOV-2004 Failure Mileage: 1300 Failure Speed: [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [REDACTED] Tire Model (Name or Number): [REDACTED] Tire Size (Example P215/65R15): [REDACTED]
DOT No. (Example: DOTM18A80038): [REDACTED] Original Equipment Prior Repair Failure Location: [REDACTED]
Tire Component Code: [REDACTED] Tire Failure Type: [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: [REDACTED] Number of Deaths: [REDACTED] Reported to Police: [REDACTED]

Narrative Description of incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e. parts repaired or replaced (and if old part is available).

DT: THE CONSUMER STATED THE VALVE STEMS RUPTURED. THE CONSUMER CAUGHT SOME OF THE TIRES BEFORE THEY BLEW OUT. THIS IS CAUSING THE TIRE TO GO FLAT. THERE ARE ONLY 2,800 MILES ON THE TIRES ON THIS 2004 JAYCO 5TH WHEEL DESIGNER TRAILER. THE CONSUMER HAS CONTACTED JAYCO THROUGH HIS DEALER. JAYCO SAID THEY CONTACTED THE STEM MANUFACTURER AND IT WAS NORMAL WEAR AND TEAR OF THE TIRE. AND JAYCO CAN NOT DO ANYTHING ABOUT IT. THIS IS THE FIRST INCIDENT WITH THESE TIRES AND IT WAS A TOTAL OF 6 WHEELS ON ALL LOCATIONS, FOUR TIRES WENT AT ONCE. THE OWNER JUST SO HAPPENED TO BE PULLING IN TO A CAMPGROUND WHEN HE NOTICED A PROBLEM. THE CONSUMER HEARD THE AIR LEAKING OUT FROM THE TIRES. THE CONSUMER THAT CONTACTED ROAD ASSISTANCE FOR HELP, BUT HAS NOT DRIVEN ON THE TIRES SINCE RETURNING HOME. THE CONSUMER DOES PLAN ON REPLACING THESE WITH STEEL VALVE STEMS.

Include, if available, Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.