



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4238)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

4/6/12

Repository ☐

22-JUL-2005

Reference No.
10129745

OWNER INFORMATION (Type or Print)

Name
Address
City DEPEW State NY Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
(In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.)

☒ YES

☐ NO

Signature of Owner

Date 7/28/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1FTNF21L63EA70688

Make
FORD

Model
F250 SUPER DUTY

Model Year
2003

Date Purchased
30-JUN-03

Dealer's Name and Telephone Number
DELCY FORD 800-784-1108

Engine:
No. Cylinders 8

Fuel Type:
Gas

Original Owner
☒

Dealer's City
WEST SENNECA

State
NY

Zip Code
14059

Transmission Type
AUTOMATIC

☒ Antilock Brakes
☒ Cruise Control

Powertrain
4 WHEEL DRIVE

Vehicle Component Code

034530 SERVICE BRAKES, HYDRAULIC: FOUNDATION COMPONENTS

Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
01-JUN-2005

Failure Message
15,225

Failure Speed
20MPH

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM18ABC03B)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please check in detail the incident(s), failure(s), condition(s), and injury(ies).)

Crash

Fire

Number of Persons Injured

Number of Deaths

Reported to Police

☐ Yes ☒ No

☐ Yes ☒ No

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e. parts repaired or replaced (and if old part is available).

DOT: CONTACT STATED THE ROTORS WARPED ON 2003 FORD F-250 SUPER DUTY. THE SERVICE DEALER AND THE MANUFACTURER REFUSED TO REPAIR THE ROTORS UNDER THE WARRANTY. A MECHANIC THAT TEST DROVE THE VEHICLE AND STATED THAT THE ROTORS WERE WARPED. CONSUMER STATED WHEN HE PUT THE BRAKES ON THERE WAS PULSATION IN THE BRAKE PEDAL. THIS WAS THE ORIGINAL EQUIPMENT ON THE VEHICLE. THE BRAKE PADS HAVE NOT BEEN REPLACED SINCE CONSUMER HAS HAD THE VEHICLE. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your responses, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I had the truck inspected on June 9th with 15738. I had problem with the rotor at that time. The dealer person told me they don't check the rotor just the brake pads. They tell me the warranty is 2 yrs or 18,000 mi. + now the 2 yrs EXPIRED. IF they would check the rotor when they drove it from the garage they would have know it the problem with the rotor. I have two friends with the same year truck 2003 F250 and have the same problem. I think The Ford motor company should repair this matter at no cost to the purchaser. I would appreciate if you pursue this matter to the manufacturer for repairing this problem with no cost. I think the rotor are a defect from the company with only no money on the truck.

Thank You

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U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 78173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



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OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

**TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR**

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and dial toll free at

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