



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository

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Reference No.
10128723

OWNER INFORMATION (Type or Print)

Name: [Redacted]
Address: [Redacted]
City: LARGO State: FL Zip Code: [Redacted]

Daytime Telephone Number: [Redacted] E-mail Address: Husband-JACK

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner: _____ Date: 7/22/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1GHDX03E2Y0
Make: OLDSMOBILE Model: SILHOUETTE Model Year: 2000
Date Purchased: 01-MAR-2000 Dealer's Name and Telephone Number: 1-904-642-5110 NOIAN CLAUDE CADILLAC-OLDSMOBILE
Original Owner: Husband JACK Dealer's City: JACKSONVILLE State: FLA. Zip Code: 32216
Engine: No. Cylinders: 6 Fuel Type: Gas
Transmission Type: AUTOMATIC Antilock Brakes Cruise Control Powertrain: UNKNOWN
Vehicle Component Code: 171100 LATCHES/LOCKS/LINKAGES: DOORS: LATCH
Multiple Failure: (2) formula (2) FOR HUSBAND IN JACKSONVILLE

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 23-FEB-2002 Failure Mileage: 10000 Now An 10066 B First Failure - 15,000 Miles
Failure Speed: 65 mph
Ques ~ today mileage is 65,000 (problem still exists)

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: _____ Tire Model (Name or Number): _____ Tire Size (Example P215/65R15): _____
DOT No. (Example: DOTM18ABC038) Original Equipment Prior Repair Failure Location: _____
Tire Component Code: _____ Tire Failure Type: _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: _____ Date Manufactured: _____ Model No./Name: _____
Seat Type: _____ Installation System: _____
Child Seat Component Code: _____ Failed Part: _____

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Fatality, Condition, and Injury(es).)

Crash Yes No Fire Yes No
Number of Persons Injured: _____ Number of Deaths: _____ Reported to Police: N

Narrative Description of incident(s), Crash(es), and Injury(es).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct this failure; i.e. parts repaired or replaced (and if old part is available).

DI: CONTACT STATES THE SLIDING DOOR BEEPED CONSTANTLY. SHE HAD THIS PROBLEM SINCE 2002-02. SHE HAD TO CUT IT OFF AT THE PANEL ABOVE THE DRIVER'S SIDE DOOR, AND LEFT IT OFF BECAUSE SHE COULD NOT USE IT. SLIDING DOOR BEEPED CONSTANTLY. SHE MADE 2 ATTEMPTS TO FIX IT, AND BOTH ATTEMPTS FAILED. THE SECOND TIME, IT COST HER \$600.00. *She will, cont. was about \$200.00. I had to report back that the tightening of the door cable did not work they said they would have to replace me another 200.00 or so to look at it again or the option to go into the door and remove it and it would cost me close to 1,800.00 to 2,000.00. which I could not afford on my first income. But the door the original control instead but at the door in so heavy to pull and operate. she said was bought because of the feature of the sliding easy door and I can't say it, when it so much needed, especially in my old age. It's difficult!*

Include, if available: Police/Fire Department Report, Photos, and/or other records. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.