



U.S. Department of Transportation  
National Highway Traffic Safety Administration

DOT Auto Safety Hotline  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received 22 JUL 2005  
Repository   
Reference No: 10128701

OWNER INFORMATION (Type or Print)

Name [REDACTED]  
Address [REDACTED]  
City TRENTON State FL Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]  
Evening Telephone Number [REDACTED]  
E-mail Address AIRRUNNER40@AOL.COM

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorized signature, please print your name and address to the vehicle manufacturer.  
Signature of Owner [REDACTED] Date 8/12/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located in bulge area of windshield on driver's side: 1EC6L3428 [REDACTED]  
Make FLEETWOOD Model PROWLER Model Year 1999  
Date Purchased 21-AUG-02 Dealer's Name and Telephone Number TRAILER LAND INC Engine No: Cylinders Fuel Type:  
Original Owner  Dealer's City ELMA State NY Zip Code  
Transmission Type  Antilock Brakes  Cruise Control Powertrain Vehicle Component Code 161100 STRUCTURE: FRAME AND MEMBERS: UNDERBODY SHIELDS  
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 15-JUN-2005 Failure Mileage Failure Speed 65

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/85R15)  
DOT No. (Example: DDTMAL9ABC036)  Original Equipment  Prior Repair Failure Location:  
Tire Component Code Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:  
Seat Type: Installation System:  
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), injury(ies), and property damage.)

Crash  Yes  No Fire  Yes  No  
Number of Persons Injured Number of Deaths Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

OT: THE FRONT END OF THE BODY OF THE 5TH WHEEL UNIT BROKE. THE BOLTS THAT HELD THE BODY TO THE FRAME BROKE OR SHEARED OFF UNDER PRESSURE WHILE DRIVING WITH THE TRAILER IN TOW. WHILE DRIVING THERE WAS A PIECE OF MATERIAL SLIDING OUT OF THE TRAILER UNIT. CONSUMER PULLED OVER TO CHECK AND DISCOVERED THE FRONT END HAD OPENED UP NEARLY 3 INCHES, AND FIRST THOUGHT THE FRAME WAS THE PROBLEM. CONTINUED TO DRIVE SLOWLY AND WATCHED THIS CAREFULLY. DROVE TO A DEALER AND THERE THE UNIT WAS OPENED, AND TOOK APART THE NOSE PIECE OFF THE TRAILER AND NOTED BOLTS BROKE OFF. DEALER CALLED MANUFACTURER, WHO OFFERED NO REMEDY. HAD CONSUMER CALL CUSTOMER SERVICE, AND THEY SAID IT WAS NOT THEIR PROBLEM. THE WARRANTY EXPIRED, AND THEY HAD NO RECALLS OR COMPLAINTS ON THAT TRAILER. DEALER REPLACED THE ALL THE BROKEN BOLTS WITH A LARGER SIZE BOLTS. THIS WAS JUST COMPLETED, AND CONSUMER HAS NOT PICKED UP THE TRAILER YET. DEALER STATED THE PROBLEM WAS SOLVED IF THESE LARGER BOLTS WORKED. THIS IS MADE BY FLEETWOOD, PROWLER. \*AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974, Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Jack

From: [REDACTED]

Sent: Thursday, August 04, 2005 6:09 PM

To: 'Jack'

Subject: [REDACTED]

1999 Fleetwood Prowler LSI 34 5L  
VIN# 1EC6L3428  
License [REDACTED]

[REDACTED] concern was that the front end or wall was coming apart, causing items from front closet to exit through the floor and for the pin box to compress into the camper. As you can see in the following pictures, when the undercover was removed, the hardware that was installed to hold the frame to the wall had all sheared across the front and right side. It was assembled with small self tapping screws. Provisions were already in place, in the frame, for 3/8" hardware. We resecured the front wall and right wall with 1/2" hardware in the place of the sheared screws AND 3/8" hardware as provided for in the frame.

This picture shows the amount of movement in the front wall. Notice the wall is +/- 2" lower than the frame, it should be the same level.



In this next picture, you can see the screw sticking out from the frame, the finger is pointing to the head, still in the wall.



Thank you

**[REDACTED]**  
Ballantyne RV and Marine Inc.

8/5/2005

This picture is showing the repair in process. Notice that the smaller hardware is where the screws were and the larger was installed in the opening already provided for in the frame.



This picture, again showing the repairs in process, is from the underside, looking at the frame.



This picture is showing the right side wall and difference to the frame

