



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4238)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

2005 AUG 30 AM 5:38
21-JUL-2005

Reference No.
10129535

OWNER INFORMATION (Type or Print)

Name

Address

City SUMMERFIELD

State FL

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to contact you or the manufacturer of your vehicle?
In the absence of your signature, please print the name and address of the vehicle manufacturer.
Signature of Owner

☒ YES ☐ NO

Date 8/9/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number located at bottom of windshield on driver's side

1FT4W3

Make

FORD

Model

F350

Model Year

2002

Date Purchased
15-MAR-02

Dealer's Name and Telephone Number

Engine

No. Cylinders 8

Fuel Type

Diesel

Original Owner

Dealer's City

State

Zip Code

Transmission Type
AUTOMATIC

☒ Antilock Brakes
☒ Cruise Control

Powertrain
REAR WHEEL DRIVE

Vehicle Component Code

101000 TIRES:TREAD/BELT

Multiple Failure: 3

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
08-JUL-2005

Failure Mileage
37000

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make
GENERAL

Tire Model (Name or Number)
GENERAL

Tire Size (Example P215/65R15)
LT235/85R18

DOT No. (Example: DOTM18ABC038)
ADOPTJC0302

☒ Original Equipment
☐ Prior Repair

Failure Location: DRIVER SIDE FRONT

Tire Component Code
191000 TIRES:TREAD/BELT

Tire Failure Type: TREAD SEPARATION

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Seat Type:

Child Seat Component Code:

Date Manufactured:

Model No./Name:

Installation System:

Failed Part:

APPLICABLE INCIDENT INFORMATION

Crash:

☐ Yes ☒ No

Vehicle involved in crash (If available, include date and location)

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure:
i.e., parts repaired or replaced (and if old part is available).

DT: THREE OF THE 6 TIRES BLEW OUT. TWO ON THE FRONT AND ONE ON THE REAR. CONTACTED GENERAL TIRES, THEY SAID THEY WOULD SEND A FORM TO FILL OUT. THE FRONT TWO BLEW OUT AT THE SAME TIME. DIDNT GO 50 FEET AND THE OTHER TIRE BLEW OUT THROUGH TREAD. THE SIDEWALLS WERE STILL INTACT. THE FRONT TWO BLEW OUT ON JULY 9, 2005, THE REAR BLEW OUT ON JULY 19, 2005. *AK

FIRST THE RT. FRONT TIRE BLEW OUT + ABOUT 50 FEET FURTHER, THE LEFT FRONT TIRE BLEW OUT.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

August 6, 2005

Warranty Claim Department
Continental Tire North America, Inc.
1950 Continental Blvd.
Charlotte, NC 28273

Re: Claim [REDACTED]

Enclosed you will find two estimates for damage to my truck, receipts for replacement tires, a copy of my insurance and my deductible, photographs of the vehicle damage and the claim information report. On separate letter I am sending you a detailed description of what happened on July 9 and July 19th.

I am sending Ford Motor Company and The Department of Transportation a copy of this also with a copy of the letter I am also sending you explaining this incident. There is something quite inadequate with these tires to blowout 3 tires in one trip with only 38,000 - 40,000 miles on the tires.

With some investigating on my own, I have found out that this is not an uncommon problem with these General Grabber tires and I feel you should be responsible for the repairs on my truck and my deductible.

On Thursday, August 4, 2005, I sent back the damaged tire and taped the label securely with clear tape.

You can contact my insurance company AARP claims agent, Jennifer Shaw at: 1-877-805-9918 ext. 61362. This is the person who is handling my claim.

Thank you,

[REDACTED]
[REDACTED]
Summerfield FL [REDACTED]
[REDACTED]
cell [REDACTED]

August 9, 2005

Warranty Claim Dept
Continental Tire North America, Inc
1950 Continental Blvd
Charlotte NC 28273

To Whom It May Concern:

This is what took place when the accident happened on July 9, 2005.

My wife and I were driving north on I-95 about 65-70 miles an hour in our 2002 F-350 Ford pickup when the right front tire separated and came apart and then within seconds, the left front tire separated and came apart causing my wife and I to leave the road down into the median causing extensive damage to my truck. We had to call AAA and they had to put the truck on a flat bed and take me to Tire Kingdom to get two new front tires in Yulee FL.

Then a week later, on our return trip, the left rear inside tire blew out and separated causing more damage to my truck. Approximately \$5000 damage was done to my truck. These tires had only 38,000 to 40,000 miles on them at the time of the accident. I was on I-95 traveling about 70 miles and hour when this blowout happened.

These tires could have caused us serious bodily injury or worse, there could have been fatalities from this accident happening.

The tires were General Tires 235/85R16.

With just a little research I have found that there are other people with the same tires that have had this happen to them and it seems to me that something should be done to correct this problem before there are fatalities.

Sincerely,

[REDACTED]
Summerfield FL

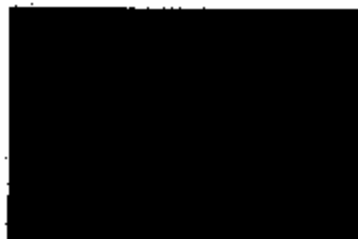
[REDACTED]
cell [REDACTED]

cc:

Ford Motor Company
National Highway Traffic Safety Adm.



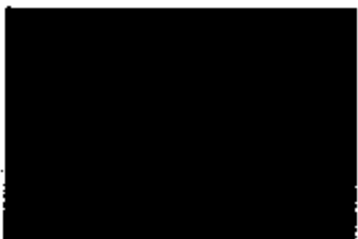
No Label



No Label



No Label



No Label

Claim Reference Id

File Name

File Date

Label

Note

PHOTO16

07/22/2005

Style:2, FORD, F350 4X2 SUPERCAB DRW

Insured:EMMONS, EVELYN LossDate:07/09/05

ClaimNumber

PolicyNumber ClaimRepr

Photo Location

OCALA AREA

Photo Taken By

VINCENT CASALETTO

Estimate Indicator

ED1

Claim Reference Id

File Name

File Date

Label

Note

PHOTO17

07/22/2005

Style:2, FORD, F350 4X2 SUPERCAB DRW

Insured:EMMONS, EVELYN LossDate:07/09/05

ClaimNumber

PolicyNumber ClaimRepr

Photo Location

OCALA AREA

Photo Taken By

VINCENT CASALETTO

Estimate Indicator

ED1

Claim Reference Id

File Name

File Date

Label

Note

PHOTO18

07/22/2005

Style:2, FORD, F350 4X2 SUPERCAB DRW

Insured: LossDate:07/09/05

ClaimNumber

PolicyNumber ClaimRepr

Photo Location

OCALA AREA

Photo Taken By

Estimate Indicator

ED1

Claim Reference Id

File Name

File Date

Label

Note

PHOTO1

07/22/2005

Style:2, FORD, F350 4X2 SUPERCAB DRW

Insured: LossDate:07/09/05

ClaimNumber

PolicyNumber ClaimRepr

Photo Location

OCALA AREA

Photo Taken By

Estimate Indicator

ED1



No Label

Claim Reference Id [REDACTED]
File Name PHOTO2
File Date 07/22/2005
Label
Note Style:2, FORD, F350 4X2 SUPERCAB DRW
Insured: [REDACTED] LossDate:07/09/05
ClaimNumber [REDACTED]
PolicyNumber [REDACTED] ClaimRepr
Photo Location OCALA AREA
Photo Taken By [REDACTED]
Estimate Indicator E01



No Label

Claim Reference Id [REDACTED]
File Name PHOTO3
File Date 07/22/2005
Label
Note Style:2, FORD, F350 4X2 SUPERCAB DRW
Insured: [REDACTED] LossDate:07/09/05
ClaimNumber [REDACTED]
PolicyNumber [REDACTED] ClaimRepr
Photo Location OCALA AREA
Photo Taken By [REDACTED]
Estimate Indicator E01



No Label

Claim Reference Id [REDACTED]
File Name PHOTO4
File Date 07/22/2005
Label
Note Style:2, FORD, F350 4X2 SUPERCAB DRW
Insured: [REDACTED] LossDate:07/09/05
ClaimNumber [REDACTED]
PolicyNumber [REDACTED] ClaimRepr
Photo Location OCALA AREA
Photo Taken By [REDACTED]
Estimate Indicator E01



No Label

Claim Reference Id [REDACTED]
File Name PHOTO5
File Date 07/22/2005
Label
Note Style:2, FORD, F350 4X2 SUPERCAB DRW
Insured: [REDACTED] LossDate:07/09/05
ClaimNumber [REDACTED]
PolicyNumber [REDACTED] ClaimRepr
Photo Location OCALA AREA
Photo Taken By [REDACTED]
Estimate Indicator E01



No Label



No Label



No Label



No Label

Claim Reference Id [REDACTED]
File Name PHOTO6
File Date 07/22/2005
Label
Note Style:2, FORD, F350 4X2 SUPERCAB DRW
Insured [REDACTED] LossDate:07/09/05
ClaimNumber [REDACTED]
PolicyNumber [REDACTED] ClaimRepr
Photo Location OCALA AREA
Photo Taken By [REDACTED]
Estimate Indicator E01

Claim Reference Id [REDACTED]
File Name PHOTO7
File Date 07/22/2005
Label
Note Style:2, FORD, F350 4X2 SUPERCAB DRW
Insured [REDACTED] LossDate:07/09/05
ClaimNumber [REDACTED]
PolicyNumber:55PHE721250 ClaimRepr
Photo Location OCALA AREA
Photo Taken By [REDACTED]
Estimate Indicator E01

Claim Reference Id [REDACTED]
File Name PHOTO8
File Date 07/22/2005
Label
Note Style:2, FORD, F350 4X2 SUPERCAB DRW
Insured [REDACTED] LossDate:07/09/05
ClaimNumber [REDACTED]
PolicyNumber [REDACTED] ClaimRepr
Photo Location OCALA AREA
Photo Taken By [REDACTED]
Estimate Indicator E01

Claim Reference Id [REDACTED]
File Name PHOTO9
File Date 07/22/2005
Label
Note Style:2, FORD, F350 4X2 SUPERCAB DRW
Insured [REDACTED] LossDate:07/09/05
ClaimNumber [REDACTED]
PolicyNumber [REDACTED] ClaimRepr
Photo Location OCALA AREA
Photo Taken By [REDACTED]
Estimate Indicator E01



No Label



No Label



No Label



No Label

Claim Reference Id

File Name

File Date

Label

Note

PHOTO10

07/22/2006

Style:2, FORD, F350 4X2 SUPERDUTY DRW

Insured: Loss Date: 07/09/06

Claim Number:

Policy Number: Claim Rep:

Photo Location

Photo Taken By

Estimate Indicator

OCALA AREA

E01

Claim Reference Id

File Name

File Date

Label

Note

PHOTO11

07/22/2006

Style:2, FORD, F350 4X2 SUPERDUTY DRW

Insured: Loss Date: 07/09/06

Claim Number:

Policy Number: Claim Rep:

Photo Location

Photo Taken By

Estimate Indicator

OCALA AREA

E01

Claim Reference Id

File Name

File Date

Label

Note

PHOTO12

07/22/2006

Style:2, FORD, F350 4X2 SUPERDUTY DRW

Insured: Loss Date: 07/09/06

Claim Number:

Policy Number: Claim Rep:

Photo Location

Photo Taken By

Estimate Indicator

OCALA AREA

E01

Claim Reference Id

File Name

File Date

Label

Note

PHOTO13

07/22/2006

Style:2, FORD, F350 4X2 SUPERDUTY DRW

Insured: Loss Date: 07/09/06

Claim Number:

Policy Number: Claim Rep:

Photo Location

Photo Taken By

Estimate Indicator

OCALA AREA

E01



No Label



No Label

Claim Reference Id

File Name

File Date

Label

Note

PHOTO14

07/23/2006

Style:2, FORD, F350 4X2 SUPER CAB DRW

Insured [REDACTED] Loss Date: 07/09/06

Claim Number

Policy Number [REDACTED] Claim Repr

Photo Location

OCALA AREA

Photo Taken By

Estimate Indicator

E01

Claim Reference Id

File Name

File Date

Label

Note

Style:2, FORD, F350 4X2 SUPER CAB DRW

Insured [REDACTED] Loss Date: 07/09/06

Claim Number

Policy Number [REDACTED] Claim Repr

Photo Location

OCALA AREA

Photo Taken By

Estimate Indicator

E01