



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received: 20-JUL-2005
Repository:
Reference No.: 10129453

OWNER INFORMATION (Type or Print)

Name: [Redacted]
Address: [Redacted]
City: SPARKS State: NV Zip Code: [Redacted]
Daytime Telephone Number: [Redacted]
Evening Telephone Number: [Redacted]
E-mail Address: [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner: [Redacted] Date: 7/25/07

VEHICLE INFORMATION

17 digit Vehicle Identification Number (located at bottom of windshield on driver's side): KLSVJ52LX4 [Redacted]
Make: SUZUKI Model: VERONA Model Year: 2004
Date Purchased: 26-FEB-04 Dealer's Name and Telephone Number: LITHIA SPARKS 775-355-8400
Engine: No: Cylinders 6 Fuel Type: Gas
Original Owner: Dealer's City: SPARKS State: NV Zip Code: 89431
Transmission Type: AUTOMATIC
 Antilock Brakes Cruise Control
Powertrain: FRONT WHEEL DRIVE
Vehicle Component Code: 180000 VEHICLE SPEED CONTROL
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 14-JUL-2005 Failure Mileage: 1948 Failure Speed: [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [Redacted] Tire Model (Name or Number): [Redacted] Tire Size (Example P215/65R15): [Redacted]
DOT No. (Example: DOTM18ABC036): [Redacted] Original Equipment Prior Repair Failure Location: [Redacted]
Tire Component Code: [Redacted] Tire Failure Type: [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]
Seat Type: [Redacted] Installation System: [Redacted]
Child Seat Component Code: [Redacted] Failed Part: [Redacted]

APPLICABLE INCIDENT INFORMATION

(Please check the box to report the incident(s), crash(es), and injury(ies).)

Crash: Yes No
Fec: Yes No
Number of Persons Injured: [Redacted] Number of Deaths: [Redacted] Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure.
i.e. parts repaired or replaced (and if old part is available).

DT: THE CONTACT OWNED A 2004 SUZUKI VERONA. IT HAS BEEN AN O GOING SURGING PROBLEM SINCE LAST FALL. DEALER SAID THIS WAS NORMAL WHILE SHE WAS STOPPED AT A RED LIGHT. THEY ADMITTED THAT IT WASNT NORMAL. ON JULY 5, 2005, SHE TOOK VEHICLE TO DEALER, AND THEY RAN A TEST ON IT. SAID IT NEEDED A THROTTLE BODY WHICH THEY ORDERED. THEY SAID SHE COULD BRING IT IN ON MONDAY 7-18-2005, ON THURSDAY 7-14-2005 IT DIED ON THE FREEWAY, AFTER WAITING ABOUT 1 MINUTE, IT RESTARTED AND DIED AGAIN. SHE WAS PULLING INTO DRIVEWAY. SHE CALLED THE DEALER, AND SAID SHE WOULD LIKE TO BRING IT IN ON THURSDAY INSTEAD OF MONDAY. IT IS AT THE DEALER AT PRESENT. DEALER HAS TALKED TO THE MANUFACTURER. *AK

7-25-05
Dealer put throttle body in. Did not fix surging. Dealer told 3 Suzuki Tech. line also compression check. Still have my car there & can't find cause of problem yet. mileage at present approx. 5400-5500 miles. Car is at present unsafe.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.
The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.