



U.S. Department of Transportation  
National Highway Traffic Safety Administration

DOT Auto Safety Hotline  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4238)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received  
2005 AUG -5 AM 11:25  
19-JUL-2005

Repository   
Reference No.  
10129373

OWNER INFORMATION (Type or Print)

Name: [REDACTED]  
Address: [REDACTED]  
City: ANTIOCH State: CA Zip Code: [REDACTED]

Daytime Telephone Number: [REDACTED] E-mail Address:  
Evening Telephone Number:

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.  
Signature of Owner: \_\_\_\_\_ Date: / /

VEHICLE INFORMATION

17 digit Vehicle (identification Number Located at base of windshield on driver's side): 1FAPP4448WF [REDACTED]  
Make: FORD Model: MUSTANG CONVERTIB Model Year: 1988  
Date Purchased: 16-FEB-98 Dealer's Name and Telephone Number: WALNUT CREEK FORD 925-932-2900 Engine: No. Cylinders: 6 Fuel Type: Gas  
Original Owner:  Dealer's City: WALNUT CREEK State: CA Zip Code: 94596  
Transmission Type: AUTOMATIC  Antilock Brakes  Cruise Control Powertrain: FRONT WHEEL DRIVE  
Vehicle Component Code: 013100 STEERING:GEAR BOX:SHAFT SECTOR  
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 26-JUN-2005 Failure Mileage: 104920 Failure Speed: 25

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: \_\_\_\_\_ Tire Model (Name or Number): \_\_\_\_\_ Tire Size (Example P215/85R15): \_\_\_\_\_  
DOT No. (Example: DOTM18ABC036): \_\_\_\_\_  Original Equipment  Prior Repair Failure Location: \_\_\_\_\_  
Tire Component Code: \_\_\_\_\_ Tire Failure Type: \_\_\_\_\_

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: \_\_\_\_\_ Date Manufactured: \_\_\_\_\_ Model No./Name: \_\_\_\_\_  
Seat Type: \_\_\_\_\_ Installation System: \_\_\_\_\_  
Child Seat Component Code: \_\_\_\_\_ Failed Part: \_\_\_\_\_

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash:  Yes  No Fire:  Yes  No  
Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police:  NO

Narrative Description of Incident(s), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e. parts repaired or replaced (and if old part is available).

DT: WHEN MAKING RIGHT HAND TURN AT A SPEED OF ABOUT 20-25 MPH THE STEERING WHEEL KEPT TURNING BUT WHEELS WERE NOT MOVING. THIS WAS THE FIRST TIME ANYTHING LIKE THIS HAPPENED. THIS CAUSED CONSUMER TO HIT A PARKED CAR. THE CAR WAS EXTENSIVELY DAMAGED, BUT HAS NOT BEEN TOTALED BY THE INSURANCE COMPANY. INSURANCE COMPANY INSTRUCTED A MECHANIC TO INSPECT THE STEERING WHEEL, IT WAS NOTED THERE WAS PROBLEM WITH THE SHAFT THAT BROKE, AND THEREFORE CAUSED THE DAMAGE. THE MECHANIC SAID HE HAD NEVER SEEN ANYTHING LIKE THIS BEFORE, IT WAS NOTED BY THE MECHANIC, AND THE INSURANCE COMPANY AS A DEFECTIVE STEERING ON THE CAR INVOLVING THE SHAFT. MECHANIC SAID HE MUST REPAIR VEHICLE TO DETERMINE IF THERE WAS OTHER ISSUES WITHIN THE STEERING OR SUSPENSION. AS OF YET NO REPAIRS HAVE BEEN MADE. \*AK

Include, if available, Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

[REDACTED]  
Antioch, CA [REDACTED]

July 27, 2005

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defect Investigation, NVS-216  
400 7<sup>th</sup> Street  
Washington, DC 20590

To Whom It May Concern:

This letter is in reference number: 10129673, regarding the accident I had with my car on June 26, 2005. The reason I did not file a police report was I felt I didn't need to at the time, there were no passengers involved, as my car hit a parked vehicle. The owner of the car I hit agreed with me, as we believed the damage to her car to be minimal, under \$500.00

Sincerely,  
[REDACTED]