



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

19-JUL-2005

Reference No.

10129359

OWNER INFORMATION (Type or Print)

Name

Address

City

HOUSTON

State TX

Zip Code

Daytime Telephone Number

Email Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☒ NO

In the absence of an authorization, NHTSA will NOT include your name or address to the vehicle manufacturer.

Signature of Owner

Date 6/4/2005

VEHICLE INFORMATION

17 digit Vehicle Identification Number (located at bottom of windshield on driver's side)

1G4BN5378NR

Make

BUICK

Model

ROADMASTER

Model Year

1992

Date Purchased
27-JAN-00

Dealer's Name and Telephone Number

Engine:

No. Cylinders 8

Fuel Type:

Gas

Original Owner

Dealer's City

State

Zip Code

Transmission Type

☒

Antilock Brakes

Powertrain

REAR WHEEL DRIVE

AUTOMATIC

☒

Cruise Control

Vehicle Component Code

036000 SERVICE BRAKES, HYDRAULIC:ANTILOCK

Multiple Failure: 3

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

06-JUL-2005

Failure Mileage

Failure Speed

any

Car will not stop

Brakes do not work properly

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/85R15)

DOT No. (Example: DOTMALSABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

NE

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe: (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

DT: CONSUMER COMPLAINED ABOUT A BRAKE PROBLEM. HIS LOCAL MECHANIC FOUND RECALL 97V217000. WHEN HE CONTACTED BUICK, OLDSMOBILE, GENERAL MOTORS, AND ALSO A LOCAL DEALER, THEY ARE ALL STATED THAT THEY HAD NO IDEA WHAT THAT NUMBER WAS AND THEY HAVE NEVER HEARD OF IT. THERE WERE NO RECALLS. THE VEHICLE WILL NOT STOP. THIS HAPPENED Periodically THE BRAKE LIGHT CAME ON. MECHANIC COULD NOT FIND WHAT WAS WRONG WITH THE VEHICLE. CONSUMER STATED HAD TO STAND ON THE BRAKES TO STOP VEHICLE. HE REPLACED THE MASTER CYLINDER, THE WHEEL CYLINDER, AND HAD THE BRAKES REALIGNED. THE PROBLEM WAS CONSTANT, THE VEHICLE WILL NOT STOP. THE VEHICLE WAS INHERITED, THERE WAS NO DEALERSHIP INFORMATION.*AK

Car Recall # 97055

File # 1-149765-341

Include, if available, Police/Flg Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Car is extremely hard to stop. Wife cannot stop car.
Brakes are very hard to apply - Brake light comes
on and off.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



**VEHICLE
OWNER'S**

QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

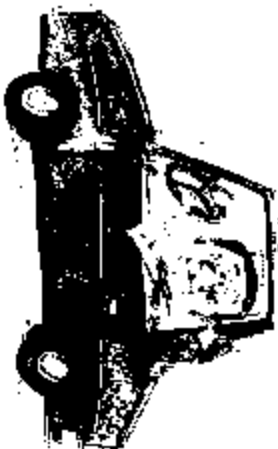
DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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Brakes and Traction Control: All Technical Service Bulletins

Recall 97V217000: ABS Modulator Leak

Vehicle Description: Passenger vehicles.

The antilock brake system (ABS) modulator can corrode and leak fluid from the front brake circuit. Brake fluid leakage can reduce brake effectiveness and increase stopping distances.

Dealers will inspect these vehicles and replace the ABS modulator.

Owner notification is expected to begin during January 1998.

Owners who take their vehicles to an authorized dealer on an agreed upon service date and do not receive the free remedy within a reasonable time should contact Buick at 1-800-521-7300, Oldsmobile at 1-800-442-6337, or Chevrolet at 1-800-222-1020. Also contact the National Highway Traffic Safety Administration's Auto Safety Hotline at 1-800-424-9393.

Buick 97058 Recall (Gm)

about 9 to 11

Bristolia

File # 1-349715341

NR428669

VIN# 1G4BN5378 NR [REDACTED]

Buick# 1-800-521-7300

Com - 10129359 -

Web: www.NHTSA.GOV
NHTSA

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**