



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

2005 JUN 12 AM 7:18
10-JUL-2005

Reference No.
10129339

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City STRONGSVILLE State OH Zip Code [REDACTED]

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner [REDACTED] Date 7-20-05 ☒ YES ☒ NO

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 2GCEK10T21 [REDACTED] Make CHEVROLET Model SILVERADO Model Year 2005
Date Purchased 16-JUN-01 Dealer's Name and Telephone Number SERPENTINI CHEVROLET Engine: No. Cylinders 8 Fuel Type: Gas
Original Owner ☒ Dealer's City STRONGSVILLE State OH Zip Code [REDACTED]
Transmission Type AUTOMATIC ☒ Antilock Brakes Powertrain 4 WHEEL DRIVE Vehicle Component Code 038000 SERVICE BRAKES, HYDRAULIC; ANTILOCK
☒ Cruise Control Multiple Failure: 4

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 15-JUL-2005 Failure Mileage 50000 Failure Speed 15

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/65R15) [REDACTED]
DOT No. (Example: DOYMA1BABC03B) ☐ Original Equipment ☐ Prior Repair Failure Location: [REDACTED]
Tire Component Code [REDACTED] Tire Failure Type [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured [REDACTED] Number of Deaths [REDACTED] Reported to Police ☒ N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure:
i.e., parts repaired or replaced (and if old part is available).

DT: CONSUMER HAS A BRAKING ISSUE DUE TO CORROSION ON HUB BEARINGS. CONSUMER HAD DEALER FIX BRAKES IN FEBRUARY, DEALER
TUB NEW ROTORS AND PADS REPLACED. CONSUMER HAD SAME THING DONE LAST WEEK. TRUCK HAD DRIVEN 2500 MILES BETWEEN BRAKE
JOBS. CONSUMER HEARD THAT THERE WAS A PROBLEM WITH CHEVROLET BRAKES. CONSUMER HAD MIDAS FIX PROBLEM ACCORDING TO
WHAT HE FOUND ON INTERNET. CONSUMER SAID THAT VEHICLE WAS FIXED. MIDAS REPLACED THE FRONT WHEEL HUBS, AND THIS SEEMED
TO FIX PROBLEM. MIDAS DONE REPAIR LAST FRIDAY, JULY 15, 2005. CONSUMER TALKED TO MANUFACTURER, AND WAS NOT SATISFIED
WITH MANUFACTURER'S RESPONSE. CONSUMER SAID THAT THE PROBLEM WAS ORIGINALLY THAT AT LOW SPEEDS THE VEHICLE WOULD NOT
STOP. IT SEEMED LIKE EVERYTHING JUST LOCKED. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).