



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

9 JUL 3 44
18-JUL-2005

Repository ☐

Reference No.
10129068

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City SOUTH BEND State IN Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address

Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 7/18/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
2G1WW [REDACTED] Make CHEVROLET Model MONTE CARLO Model Year 2001
Date Purchased 28-JUN-01 Dealer's Name and Telephone Number GATES CHEVY WORLD 574-256-3038 Engine: No: Cylinders 8 Fuel Type: Gas
Original Owner ☐ Dealer's City MISHAWAKA State IN Zip Code 49859
Transmission Type ☐ Antilock Brakes Powertrain FRONT WHEEL DRIVE Vehicle Component Code 083200 ENGINE AND ENGINE COOLING: EXHAUST SYSTEM: MANIFOLD
AUTOMATIC ☐ Cruise Control Multiple Failure: 1.

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 10-FEB-2005 Failure Mileage 55000 Failure Speed 0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make _____ Tire Model (Name or Number) _____ Tire Size (Example P215/65R15) _____
DOT No. (Example: DOTM18ABC038) ☐ Original Equipment ☐ Prior Repair Failure Location: _____
Tire Component Code _____ Tire Failure Type _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: _____ Date Manufactured: _____ Model No./Name: _____
Seat Type: _____ Installation System: _____
Child Seat Component Code: _____ Failed Part: _____

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured _____ Number of Deaths _____ Reported to Police ☒ Yes ☐ No

Narrative Description of Incident(s), Crash(es), and Injury(ies):
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e. parts repaired or replaced (and if old part is available).

DT: THE CONSUMER STATED THAT INTAKE MANIFOLD GASKET WAS LEAKING. THIS OCCURRED SINCE FEBRUARY 2005. THE VEHICLE HAS BEEN CHECKED AT DEALERSHIP AND A REPAIR SHOP. BOTH PLACES SAID THAT THERE WAS A COOLANT LEAK IN THE ENGINE. CONSUMER HAS NOT FIXED THE PROBLEM YET. WAS WAITING TO SEE IF GM WAS GOING TO ISSUE A RECALL. CONSUMER CONTACTED THE DEALERSHIP AND MANUFACTURER. THE MANUFACTURER SAID THAT THERE WAS STILL AN OPEN RECALL ON THOSE VEHICLES. CONSUMER DID NOT HAVE A RECALL NUMBER, AND SYSTEM WAS NOT SHOWING A RECALL ON THE ENGINE. THE REPRESENTATIVE FROM GM TOLD THE CONSUMER ABOUT THE RECALL. THE RECALL WAS ON A COOLANT IN THE ENGINE THAT MAY LEAK. GM WAS THE ONE WHO TOLD THE CONSUMER THAT HE WAS NOT INCLUDED IN THE RECALL. *AK

Include, if available, Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-578) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Problem: Manifold Intake gasket
all records enclosed. Coolant leakage

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U.S. Department
of Transportation

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Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

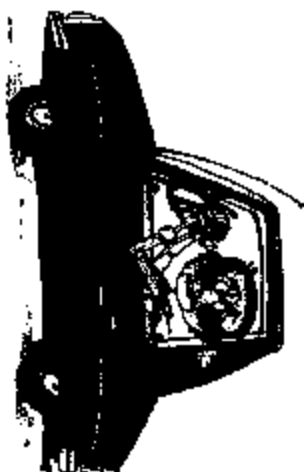


BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



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and dial toll free at

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QUESTIONNAIRE

**VEHICLE
OWNER'S**

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1855 HELEN DOWNS DR
2758 ARBOR POINTE DR
SOUTH BEND IN 46898

