



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DDT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

25-JUL-2005

Repository

Reference No.
10129942

OWNER INFORMATION (Type or Print)

Name: [REDACTED]
Address: [REDACTED]
City: MOHNTON State: PA Zip Code: [REDACTED]

Daytime Telephone Number

Evening Telephone Number

E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of your name or address to the vehicle manufacturer.
Signature of Owner: [REDACTED] Date: 8/10/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 3GNFK16T4YG [REDACTED]
Make: CHEVROLET Model: SUBURBAN Model Year: 2000

Date Purchased: 01-JUN-03 Dealer's Name and Telephone Number: DAG PHELPS/PENSKE Engine: No. Cylinders: 8 Fuel Type: Gas

Original Owner: Dealer's City: SKILLINGTON State: PA Zip Code: 19607

Transmission Type: AUTOMATIC
 Antilock Brakes
 Cruise Control
Powertrain: 4 WHEEL DRIVE
Vehicle Component Code: 038000 SERVICE BRAKES, HYDRAULIC-ANTILOCK
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 15-JUL-2005
Failure Mileage: 40000
Failure Speed: [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [REDACTED] Tire Model (Name or Number): [REDACTED] Tire Size (Example P215/65R15): [REDACTED]
DOT No. (Example: DOTM19ABC036): [REDACTED] Original Equipment Prior Repair Failure Location: [REDACTED]
Tire Component Code: [REDACTED] Tire Failure Type: [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident. Crashes, see below.)

Crash: Yes No
Fire: Yes No
Number of Persons Injured: [REDACTED] Number of Deaths: [REDACTED] Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

DT:
THE CONSUMER STATED THE ABS DID WORK. ON FRIDAY 7-15-05 THREE DEER RAN OUT IN FRONT OF HER AND SHE SLAMMED ON HER BRAKES AND THE CAR SKIDDED. THIS HAS HAPPENED IN THE PAST. THE ABS KICKS IN WHEN SHE COMES TO A STOP. NO LIGHTS COME ONE. SHE DID TAKE IT TO A DEALER AND NO CODES DISPLAYED. THE CONSUMER SAW ON T.V. ABOUT A POSSIBLE RECALL ON THE ABS. SHE NOTICED PROBLEMS WITH THE ABS WHEN SHE BOUGHT THE CAR BUT IT HAS BECAME PROGRESSIVELY WORSE. IT DOES NOT MATTER WHAT SPEED SHE IS GOING, IT HAS HAPPENED WHEN SHE WAS GOING 55, 35, 15 AND OTHER SPEEDS. IT OCCURS DURING NORMAL BRAKING AND EMERGENCY BRAKING. THE PEDAL GOES ALL THE WAY TO THE FLOOR. *JB

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Since I have reported this on 7/25/05, it has continued to get worse. Now even when I'm going to stop before pulling out of my driveway or a gas station parking lot (No more than 2mph) the abs comes on. Now I have to take the car to a mechanic & spend money on something that should be a recall! It is NOT like GM+Chevy doesn't know about this because it was already on the evening News about the abs. not working. I've spent over 30,000 dollars for a car that I'm afraid to drive. isn't that nice!

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U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



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DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS COMPLETE THIS FORM OR

DASH2DOT

and dial toll free at

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