



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4238)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

15-JUL-2005

Reference No.
10126835

OWNER INFORMATION (Type or Print)

Name

Address

City STAFFORD

State VA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
4YDT30328

Make
KEYSTONE

Model
SPRINTER

Model Year
2004

Date Purchased
01-APR-04

Dealer's Name and Telephone Number
ECONOMY RV

Engine:
No. Cylinders

Fuel Type:

Original Owner
☒

Dealer's City
FORESTVILLE

State
MD

Zip Code

Transmission Type

☐ Antilock Brakes

Powertrain

☐ Cruise Control

Vehicle Component Code
190000 TIRES

Multiple Failure: 3

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
12-JUL-2005

Failure Mileage
2000

Failure Speed
60

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make
UNKNOWN

Tire Model (Name or Number)
UNKNOWN

Tire Size (Example P215/65R15)
ST225/75/R15 D

DOT No. (Example: DOTM19ABC036)
WEHH27328032603

☒ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code
190000 TIRES;SIDEWALL

Tire Failure Type BLOWOUT

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), condition, and injury(ies).)

Crash

Fire

Number of Persons Injured

Number of Deaths

Reported to Police

☐ Yes ☒ No

☐ Yes ☒ No

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e. parts repaired or replaced (and if old part is available).

OT: CONSUMER HAS A 2004 KEYSTONE SPRINTER 30' DOT TRAVEL TRAILER WITH ABOUT 2500 MILES. AT ABOUT 2000 MILES TRAILER GOT A FLAT ON THE PASSENGERS REAR, WHICH WAS FROM A HOLE ON THE INTERIOR SIDEWALL. THIS HAPPENED ON APRIL 1, 2005. THEN ON JULY 12, 2005 TRAILER LOST 2 MORE TIRES WITHIN 40 MILES OF EACH OTHER ON I85 IN NORTH CAROLINA, ABOUT MILE MARKER 104 AND THEN AT 146. THE FIRST FLAT WAS A COMPLETE TREAD SEPARATION ON THE DRIVERS SIDE FRONT TIRE, WHEN THE TREAD SEPARATED IT TORE THE FINDER OFF OF TRAILER AND DONE DAMAGE TO SIDE OF TRAILER. 40 MILES LATER THE OTHER TIRE THAT WAS ON THE PASSENGERS FRONT BLEW OUT, WHEN CONSUMER STOPPED SHE FOUND THAT THIS TIRE HAD A HOLE ON THE INTERIOR SIDE WALL, THIS LOOKED JUST LIKE THE FIRST TIRE THAT WENT FLAT. TIRES ARE REGULARLY SERVICED AND HAD NOT EVEN BEEN USED LONG ENOUGH TO NEED ROTATION YET. CONSUMER DID CHECK AXLES AND FOUND THAT THEY WERE FINE, SO CONSUMER DOES BELIEVE TIRES ARE THE PROBLEM. THERE WAS NO WARNING, NO VIBRATION, NO SWAYING, OR ANOTHER TYPE OF NOTICEABLE MALFUNCTION OF TRAILER OR TIRES, BEFORE PROBLEM. NO BULGING OF TIRES OR ANY VISIBLE ABNORMAL WEAR. TIRE PRESSURE WAS AT 65 PSI WHICH WAS RECOMMENDED. MANUFACTURER WAS TIRECO INC., IN COMPTON, CA 90220, PHONE NUMBER 800-227-8825. TIRE MODEL M-108, MISSION COLD MAX TIRE. TIRE SIZE ST 225/75/R15 TYPE D, MAX LOAD OF 2540 LB, 8 PLY. ON TIRECO WEBSITE TIRECO.COM TIRE IS LISTED UNDER STOCK NUMBER 20-885C. THE TIF

Includes, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act, and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your responses, or a statistical summary thereof, may be used in support of the agency's action.