



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

14-JUL-2005

Repository

Reference No.

10128799

OWNER INFORMATION (Type or Print)

Name [REDACTED]

Address [REDACTED]

City WHITTIER

State CA

Zip Code [REDACTED]

Daytime Telephone Number

Evening Telephone Number

E-mail Address

Do you authorize NHTSA to contact the manufacturer of your vehicle?
In the absence of an authorized signature, please print the name or address to the vehicle manufacturer.
Signature of Owner [REDACTED]

YES ~~NO~~

Date 7/28/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1G6ET1297XU [REDACTED]

Make

CADILLAC

Model

ELDORADO

Model Year

1999

Date Purchased
01-DEC-99

Dealer's Name and Telephone Number

Engine:
No: Cylinders 8

Fuel Type:
Gas

Original Owner

Dealer's City

State

Zip Code

Transmission Type
AUTOMATIC

Antilock Brakes
 Cruise Control

Powertrain
FRONT WHEEL DRIVE

Vehicle Component Code

034520 SERVICE BRAKES, HYDRAULIC: FOUNDATION COMPONENTS

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
06-JUN-2005

Failure Mileage

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM1A9ABC036)

Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e. parts repaired or replaced (and if old part is available).

CONTACT THE CONTACT OWNS 1999 CADILLAC ELDORADO. IN THE OWNER'S MANUAL ON PAGE 6-31 ON BRAKE WEAR IT STATES THAT BRAKE PADS HAVE BUILT IN INDICATORS THAT WILL MAKE A SOUND WHEN NEW BRAKES ARE NEEDED. THE INDICATORS DO NOT WORK. THERE ARE TWO SIDES TO THE BRAKE PADS. ON THE CADILLAC ELDORADO IT IS WEARING DOWN QUICKER ON THE INSIDE THAN ON THE OUTSIDE. THE INSIDE BRAKE PAD WEAR DOWN AND THERE IS METAL TO METAL SOUND. ONLY THE OUTSIDE BRAKES HAVE WARNING INDICATORS. THERE ARE NONE NOT ON THE INSIDE. CONTACT EXPLAINED THIS TO THE DEALERSHIP AND THE MANUFACTURER. HE THINKS THAT THEY SHOULD LET PEOPLE KNOW NOT TO WAIT UNTIL HEARING THE INDICATOR. BECAUSE IF THE INSIDE BRAKES WEAR OUT CONSUMER WILL NOT HEAR THE INDICATOR SOUND. *AK THIS CAR HAS BEEN THE PROBLEM SINCE I BOUGHT IT. I HAVE ALL THE SHOP RECEIPTS SHOWING THAT THE CAR HAS BEEN IN THE SHOP OVER 4 YR. WARRANTY MORE THAN 100 BEEN IN MY GARAGE. I ONLY HAVE 49,500 MILES IN 5 YRS OF OWNERSHIP!!!

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

If I had not been alert to keeping track of my car maintenance, I could have had like failure and could have killed myself as well as others - The Cadillac Owners manual has many lies in it about different subjects - Brakes are the real Big Problem if not corrected - This is complete negligence on GM part + especially Cadillac parts

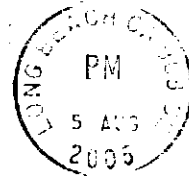
ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



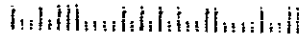
NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



VEHICLE OWNER'S QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

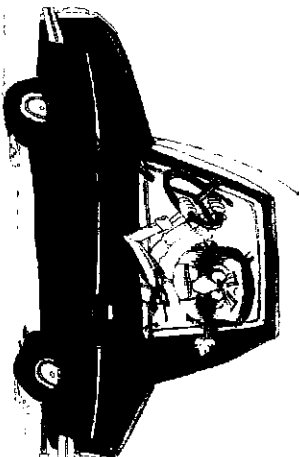
DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety Administration
www.nhtsa.dot.gov/hotline