

Jimenez, Alberto

From: [REDACTED]
Sent: Wednesday, November 16, 2005 3:00 PM
To: Jimenez, Alberto
Cc: Washington, Sandy
Subject: Comments from ODI web user

Importance: High



06.doc

Al,

[REDACTED] would like the attached document added to his complaint ODI# is 10128579.

Thanks,

[REDACTED]
Project Manager
GWA Datatrac FAST, LLC
Office: [REDACTED]
Cellular: [REDACTED]
[REDACTED]

-----Original Message-----

From: [REDACTED]
Sent: Wednesday, November 16, 2005 12:41 PM
To: nhtsa.vsh
Subject: RE: Comments from ODI web user/LINDASR#1-2186859/LINDASR#1-2478271
Importance: High

-----Original Message-----

From: Latha Hubbard [mailto:Latha.Hubbard@gcrn.com] On Behalf Of nhtsa.vsh
Sent: Tuesday, November 15, 2005 6:58 PM
To: Norman Hutchinson
Subject: RE: Comments from ODI web user/LINDASR#1-2186859/LINDASR#1-2478271

Thank you for contacting the U.S. Department of Transportation's Vehicle Safety Hotline Information Center.

You can make corrections to your complaint by mailing your corrections to the Department of Transportation with a printed copy of your complaint. A copy of your complaint can be printed from the NHTSA website at www.nhtsa.dot.gov 24 hours after submission on the Vehicle Safety Hotline. The Office of Defect Investigation Number is required to search for your complaint.

The Department of Transportation's mailing address is:

U.S. Department of Transportation,
National Highway Traffic Safety Administration,
Office of Defects Investigation,

*add to
10128579*

*NAL
228
11/17/05*

NSA-10.01, 400 7th Street, SW,
Washington, DC 20590

We hope that you find this information helpful. However, if you need additional information on our services please feel free to contact us at

1-888-327-4236.

Thank you,

NHTSA.dot.gov Response Team

Disclaimer: "This response is for information purposes only and does not constitute an official communication of the U.S. Department of Transportation. For an official response, please write U.S. Department of Transportation, National Highway Traffic Safety Administration, Office of Defects Investigation, NSA-10.01, 400 7th Street, SW, Washington, DC 20590.

-----Original Message-----

From: [REDACTED]
Sent: Tuesday, November 15, 2005 1:08 PM
To: nhtsa.vsh
Subject: RE: Comments from ODI web user/LINDASR#1-2186859
Importance: High

I have some more information I would like to send.

-----Original Message-----

From: Latha Hubbard [mailto:Latha.Hubbard@gcrm.com] On Behalf Of nhtsa.vsh
Sent: Wednesday, October 19, 2005 6:59 PM
To: nph@rochester.rr.com
Subject: RE: Comments from ODI web user/LINDASR#1-2186859

Thank you for contacting the U.S. Department of Transportation's Vehicle Safety Hotline Information Center.

For more detailed information regarding defects, recalls, technical bulletins, complaints, investigations and compliance test reports regarding vehicles or vehicle equipment. Please send your request to fax number 202 493 2833 or you can send an email to tis@nhtsa.dot.gov. Most material requested will be sent by mail.

Information submitted by vehicle owners using Vehicle Owner's Questionnaires (VOQs) are automatically entered into our complaint database, and data is then available to NHTSA's Office of Defects Investigation investigators for review and analysis to determine whether an investigation is warranted. Due to the volume of VOQs received and limited agency resources, NHTSA cannot respond to the submitters of these questionnaires. We apologize for any confusion this may have caused you.

We hope that you find this information helpful. However, if you need additional information on our services please feel free to contact us at

1-888-327-4236.

Thank you,

NHTSA.dot.gov Response Team

Disclaimer: "This response is for information purposes only and does not constitute an official communication of the U.S. Department of Transportation. For an official response, please write U.S. Department of Transportation, National Highway Traffic Safety Administration,

Office of Defects Investigation, NSA-10.01, 400 7th Street, SW,
Washington, DC 20590.

-----Original Message-----

From: ODIWebUser@www-odi.nhtsa.dot.gov
[mailto:ODIWebUser@www-odi.nhtsa.dot.gov]
Sent: Wednesday, October 19, 2005 1:50 PM
To: nhtsa.vsh
Subject: Comments from ODI web user

FULL NAME: [REDACTED]
EMAIL : [REDACTED]
SUBJECT : Complaint

WEB USER COMMENTS:

I sent in an updated information on a complaint I filled in June. My
ODI# is 10128579. I still do not see it and I have not yet been
contacted by an investigator

This mail was sent using the Contact form from
<http://WWW-ODI.NHTSA.DOT.GOV> web site.

"This email and any files transmitted with it are confidential and are intended solely for the use of the individual or entity to which they are addressed. This communication may contain material that is privileged or otherwise protected from disclosure. If you are not the intended recipient or the person responsible for delivering the email to the intended recipient, be advised that you have received this email in error and that any use, dissemination, forwarding, printing, or copying of this email is strictly prohibited. If you have received this email in error, please immediately notify Datatrac Information Services at 703.817.9700."

06/27/2005 AT 05:53 PM
0171665760101025-01
82358

GEICO
TODD NELSON, RESIDENT FIELD ADJUSTER
VISIT US AT GEICO.COM
P.O. BOX 64564
ROCHESTER, NY 14624
(585)202-7442 FAX: (585)272-0841

ESTIMATE OF RECORD

WRITTEN BY: TODD E NELSON #IA984255 06/27/2005 11:19 AM
ADJUSTER: A134 EXT: 6502 FCC: (585)202-7442

INSURED: [REDACTED] CLAIM [REDACTED]
OWNER: [REDACTED] POLICY [REDACTED]
ADDRESS: [REDACTED] DATE OF LOSS: 06/14/2005 AT
12:00 AM [REDACTED]
ROCHESTER, NY [REDACTED] TYPE OF LOSS: COLLISION
EVENING: [REDACTED] POINT OF IMPACT: 16. NON-
COLLISION
BUSINESS: [REDACTED]

INSPECT 252 DURNAN ST
LOCATION: ROCHESTER, NY [REDACTED]

EVENING: [REDACTED]
HOME

REPAIR NO CHOICE
FACILITY:

0 DAYS TO REPAIR
LICENSE #

1996 SUBA LEGACY OUTBACK 4-2.5L-FI 4D WGN BLUE INT:GRAY
VIN: 4S3BG6852 [REDACTED] LIC: CS6738 NY PROD DATE: 11/1995
ODOMETER: 100044

CONDITION: FAIR
AIR CONDITIONING
CRUISE CONTROL
TINTED GLASS
LUGGAGE/ROOF RACK
TWO TONE PAINT
POWER WINDOWS
ANTI-LOCK BRAKES (4)
4 WHEEL DISC BRAKES
RECLINE/LOUNGE SEATS
OVERDRIVE

REAR DEFOGGER
INTERMITTENT WIPERS
BODY SIDE MOLDINGS
FOG LAMPS
POWER STEERING
POWER LOCKS
DRIVER AIR BAG
CLOTH SEATS
AUTOMATIC TRANSMISSION
ALUMINUM/ALLOY WHEELS

TILT WHEEL
REAR WINDOW WIPER
DUAL MIRRORS
CLEAR COAT PAINT
POWER BRAKES
POWER MIRRORS
PASSENGER AIR BAG
BUCKET SEATS
4 WHEEL DRIVE

NO. OP. DESCRIPTION QTY EXT. PRICE LABOR
PAINT

1# NO FRESH NEW DAMAGE 1
2# PRIOR DAMAGE ESTIMATE ONLY 1
3# NO COLLISION OR COMPREHENSIVE 1
4# DAMAGE TO VEHICLE RELATED TO 1
THIS

54

CLAIM. MECHANICAL FAUILURE
ONLY.

1

	SUBTOTALS -->	0.00	0.0
0.0			

1

06/27/2005 AT 05:53 PM
0171665760101025-01
82358ESTIMATE OF RECORD
1996 SUBA LEGACY OUTBACK 4-2.5L-FI 4D WGN BLUE INT:GRAY

PRIOR DAMAGE NOTES:
FT BUMPER LT SIDE DMG/ RT CENTER DMG SEPERATE- AIRBAGS DEPLOYED AND
SUBSEQUENTLY BROKE WINDSHILED. NO IMPACT RELATED TO AIR BAG DEPLOYMENT
PER
P/H

0.00	PARTS	
	TOTAL COST OF REPAIRS	\$
0.00		
	ADJUSTMENTS:	
	DEDUCTIBLE	
	TOTAL ADJUSTMENTS	\$
	NET COST OF REPAIRS	

THIS IS NOT AN AUTHORIZATION TO REPAIR

NO SUPPLEMENT WILL BE HONORED UNLESS AUTHORIZED BY GEICO

NOTICE: NEW HIGH STRENGTH STEELS MAY REQUIRE THE USE OF A MIG WELDER
FOR

PROPER REPAIRS. NEW DESIGNS REQUIRE MEASUREMENT TO PROPERLY ALIGN THE VEHICLE. MAKE SURE YOUR SHOP HAS THE RIGHT EQUIPMENT TO REPAIR YOUR VEHICLE.













