



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

11-JUL-2005

Repository ☐

Reference No.
T012B325

OWNER INFORMATION (Type or Print)

Name

Address

City

DALLAS

State TX

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

3FAFP31312

Make

FORD

Model

FOCUS

Model Year

2002

Date Purchased

Dealer's Name and Telephone Number
CHAMPION FORD

Engine

No. Cylinders 4

Fuel Type

Gas

Original Owner

☒

Dealer's City
HOUSTON-CLEAR LAKE

State

TX

Zip Code

Transmission Type

MANUAL

☐ Antilock Brakes

☐ Cruise Control

Powertrain

UNKNOWN

Vehicle Component Code

012000 STEERING: COLUMN

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

10-JUL-2005

Failure Mileage

39000

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/S&R17)

DOT No. (Example: DOTM19A9C0361)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

0

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

DT: 2002 FORD FOCUS, THE VEHICLES IGNITION CYLINDER WILL NOT TURN, CONSUMER STATES THAT YOU CAN PLACE THE KEY IN THE IGNITION BUT IT WILL NOT TURN TO START THE VEHICLE, THIS OCCURS DURING ANY WEATHER, THE CONSUMER HAS HAD THE IGNITION CYLINDER REPLACED ONCE ALREADY BY THE DEALERSHIP, IN NOV. 2004. THE CONSUMER IS HAVING THE SAME PROBLEM AGAIN, THIS TIME THE PROBLEM HAPPENS SOMETIMES OTHER TIMES IT DOES NOT, THE CONSUMER HAD THE VEHICLE TOWED TO THE DEALERSHIP BECAUSE HE COULD NOT GET THE VEHICLE TO START, WHEN THE VEHICLE ARRIVED AT THE DEALERSHIP THE VEHICLE WOULD START. THE DEALERSHIP IS NOT ABLE TO REPLICATE THE PROBLEM, THE DEALERSHIP DOES NOT WANT TO FIX THE PROBLEM AT THIS TIME, THE VEHICLE IS NO LONGER UNDER WARRANTY BUT THE PART IS BECAUSE IT IS A RECENTLY REPLACED PART, THE DEALERSHIP THAT IS DOING THE REPAIR WORK IS TROY AIKMAN FORD, LOCATED IN DALLAS, TX, PH. NO. 214-361-8100, THE IGNITION IS THE ONLY PROBLEM WITH THE VEHICLE. *NM

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-578) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.