



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

7/17/2005 3 PM

Repository ☐

Reference No.
10128306

OWNER INFORMATION (Type or Print)

Name: [REDACTED]
Address: [REDACTED]
City: WATERLOO State: NY Zip Code: [REDACTED]
Daytime Telephone Number: [REDACTED]
Evening Telephone Number: [REDACTED]
E-mail Address: [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner: _____ Date: 7/17/2005

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 4M2XV11TXD [REDACTED]
Make: MERCURY Model: VILAGER Model Year: 2000
Date Purchased: _____ Dealer's Name and Telephone Number: FRIENDLY DODGE
Engine: No. Cylinders: _____ Fuel Type: Gas
Original Owner: ☒ Dealer's City: PENYAN State: NY Zip Code: _____
Transmission Type: ☐ Antilock Brakes ☐ Cruise Control Powertrain: ALL WHEEL DRIVE
Vehicle Component Code: 141000 AIR BAGS:FRONTAL
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 17-MAY-2005
Failure Mileage: _____ Failure Speed: _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: _____ Tire Model (Name or Number): _____ Tire Size (Example P215/85R15): _____
DOT No. (Example: DOTM123ABC036): ☐ Original Equipment ☐ Prior Repair Failure Location: _____
Tire Component Code: _____ Tire Failure Type: _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: _____ Date Manufactured: _____ Model No./Name: _____
Seat Type: _____ Installation System: _____
Child Seat Component Code: _____ Failed Part: _____

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: ☒ Yes ☐ No Fire: ☐ Yes ☒ No
Number of Persons Injured: 1 Number of Deaths: 0 Reported to Police: N YES

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure:
i.e. parts repaired or replaced (and if old part is available).

DT: ON 5/17/05 WHILE ON THE WAY TO WORK AN ACCIDENT OCCURRED. THE AIR BAGS DID NOT DEPLOY. VEHICLE IS EQUIPPED WITH PASSENGER AND DRIVER AIR BAGS. THE AIR BAG LIGHT WAS NOT ON. THE AIR BAG LIGHT HAS NEVER CAME ON. THERE WERE NO RECALLS ON THE VEHICLE AS FAR AS THE OWNER KNOWS. THE VEHICLE WAS TRAVELING ABOUT 50 MPH WHILE ON HIGHWAY. THERE WAS A VEHICLE IN FRONT OF THE OWNER'S CAR WHO STOPPED COMPLETELY AND THEN OWNER HIT THE OTHER VEHICLE IN THE REAR END. THE IMPACT WAS FRONTAL TO THE OWNER'S VEHICLE. THERE WERE NO PREVIOUS PROBLEMS WITH VEHICLE. THERE WERE INJURIES. THERE WAS INJURIES TO THE PASSENGER'S CHEST, NECK AND BACK. THERE WAS A POLICE REPORT FILED. THE VEHICLE MANUFACTURER HAS NOT BEEN CONTACTED. THE VEHICLE WAS A TOTAL LOSS. THE OCCUPANTS WERE WEARING SEAT BELTS. *NM

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974, Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

WAS AIR LIFTED TO STRAUB MEMORIAL HOSPITAL
HAD TO WEAR NECK BRIDE FOR 2 WEEKS - BECAUSE OF THIS INJURIES
TO NECK, BACK, AND CHEST MISSED TWO WEEKS OF WORK

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

1-888-DASH-2-DOT


**VEHICLE
OWNER'S**

QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

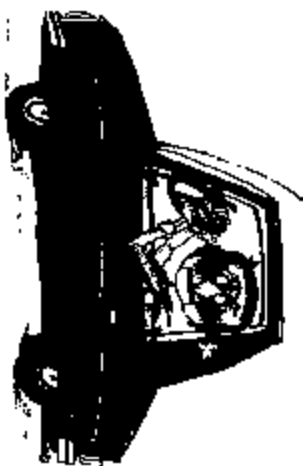
OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT
1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration
www.nhtsa.dot.gov/hotline

Local Codes
1061094
SPPF98000107

Month 5 Day 17 Year 2005			Day of Week Tuesday		Military Time 21:15		No. of Vehicles 2		No. Injured 2		No. Killed 0		Not Investigated at Scene ☐		Left Scene ☐		Police Photos ☐		Yes ☐ No ☐	
VEHICLE 1																				
VEHICLE 1 - Driver License ID Number										State of Lic. NY										
Driver Name - exactly as printed on license										Driver Name - exactly as printed on license										
Address (Include Number and Street)										Address (Include Number and Street)										
City or Town GENEVA										State NY Zip Code										
Date of Birth Month Day Year										Date of Birth Month Day Year										
Sex F										Sex M										
Unlicensed ☐										Unlicensed ☐										
No. of Occupants 02										No. of Occupants 02										
Public Property Damaged ☐										Public Property Damaged ☐										
Name - exactly as printed on registration										Name - exactly as printed on registration										
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New York State Department of Motor Vehicles
POLICE ACCIDENT REPORT
 MV-104A (3/04)

Local Codes

1061094

SPPE98000107

☐ **Accident Report**

Accident Date			Day of Week	Military Time	No. of Vehicles	No. Injured	No. Killed	Not Investigated at Scene ☐	Left Scene ☐	Police Photos ☐ Yes ☒ No
Month	Day	Year						Accident Reconstructed ☐		
5	17	2005	Tuesday	21:15	2	2	0			

STATE ROUTE 5

NOT TO SCALE