



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

11-JUL-2005

Repository

Reference No.
10126254

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City COSBY State TN Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address

Evening Telephone Number [REDACTED]

NONE

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner [REDACTED] Date 7/24/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
KMHUK55F [REDACTED] Make HYUNDAI Model TIBURON Model Year 2004
Date Purchased 10-NOV-04 Dealer's Name and Telephone Number HARRELLSON HYUNDAI Engine: No: Cylinders 6 Fuel Type: Gas
Original Owner Dealer's City CHARLOTTE State NC Zip Code 28273-0000
Transmission Type AUTOMATIC Antilock Brakes Cruise Control Powertrain FRONT WHEEL DRIVE Vehicle Component Code Q22000 SUSPENSION: REAR
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 08-JUL-2005 Failure Mileage 8800 Failure Speed ? WHEN GETTING OIL CHANGE, WAS TOLD REAR TIRES WERE BALD

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make MICHELIN Tire Model (Name or Number) PILOT HX NX NY Tire Size (Example P215/65R15) 215/48R17
DOT No. (Example: DOTM19AB0036) COULD NOT FIND Original Equipment Prior Repair Failure Location: REAR TIRES
Tire Component Code ? Tire Failure Type WORN OUT

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured NONE Number of Deaths NONE Reported to PuSe: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e. parts repaired or replaced (and if old part is available).

DT:
CONTACT STATES DURING ROUTINE MAINTENANCE OF HIS VEHICLE, IT WAS DETERMINED THE REAR TIRES ON THE VEHICLE NEEDED TO BE REPLACED. THE CONSUMER CONTACTED THE VEHICLE MANUFACTURER; THEY TOLD HIM TO CONTACT THE TIRE MANUFACTURER. UPON EXAMINATION, THE MICHELIN DEALERSHIP STATED THE REAR END WAS OUT OF ALIGN CAUSING PREMATURE WEAR OF THE TIRES. THE VEHICLE HAS NOT BEEN BACK TO THE LOCAL DEALERSHIP AS OF YET. THE CONTACT IS GOING TO CALL ON WEDNESDAY TO SET UP AN APPOINTMENT. *NM
AFTER MANY PHONE CALLS, HYUNDAI DECIDED TO REPLACE TIRES AT NO CHARGE TO ME. THEY ALSO ALIGNED ALL 4 TIRES (WHEELS)

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 - Public Law 93-578 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

NO CRASHES OR INJURY

THE REASON I CONTACTED YOU IS BECAUSE I THOUGHT THERE WAS A HAZARD INVOLVED. AT 800 MILES ON THE TIRES, WE THOUGHT THAT GOING 70 MILES AN HOUR ON THE INTERSTATE WAS SAFE, BUT THE REAR TIRES WERE BALD AND COULD HAVE BLOWN OUT, ALL BECAUSE THE CAR WAS SHIPPED FROM THE FACTORY WITH THE REAR WHEELS BEING WAY OUT OF ALIGNMENT.

ALSO AIR BAG CAME ON AND OFF, THEY SAID THEY FIXED IT, BUT IT HAS COME ON AND OFF SINCE THEN. IF YOU WANT MORE INFORMATION, CALL ME. THANK YOU

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation National Highway Traffic Safety Administration Office of Defects Investigation, NVS-216 400 7th Street, SW Washington, DC 20590



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DOT AUTO SAFETY HOTLINE

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OR

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and dial toll free at

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