



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

08-JUL-2005

Repository ☐

Reference No.
10128136

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City KINGSLAND State GA Zip Code [REDACTED]

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☒ NO
In the absence of an [REDACTED] your name or address to the vehicle manufacturer.
Signature of Owner [REDACTED] Date 08/16/2005

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
3GNFK16T4 [REDACTED] Make CHEVROLET Model SUBURBAN Model Year 2000
Date Purchased 01-JUL-05 Dealer's Name and Telephone Number AUTO MARK (904) 636-0015 Engine: No: Cylinders 8 Fuel Type: Gas
Original Owner ☐ Dealer's City JACKSONVILLE State FL Zip Code 32216
Transmission Type ☒ Automatic Brakes ☒ Powertrain 4 WHEEL DRIVE Vehicle Component Code 072100 FUEL SYSTEM, GASOLINE:DELIVERY:FUEL PUMP
AUTOMATIC ☒ Cruise Control Multiple Failures: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 04-JUL-2005 Failure Mileage 73,000 Failure Speed 70 FUEL PUMP ASSEMBLY.

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example: DOTM158C036) ☐ Original Equipment ☐ Prior Repair Failure Location:
Tire Component Code Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☒ Yes ☒ No Fire ☐ Yes ☒ No
Number of Persons Injured Number of Deaths Reported to Police N

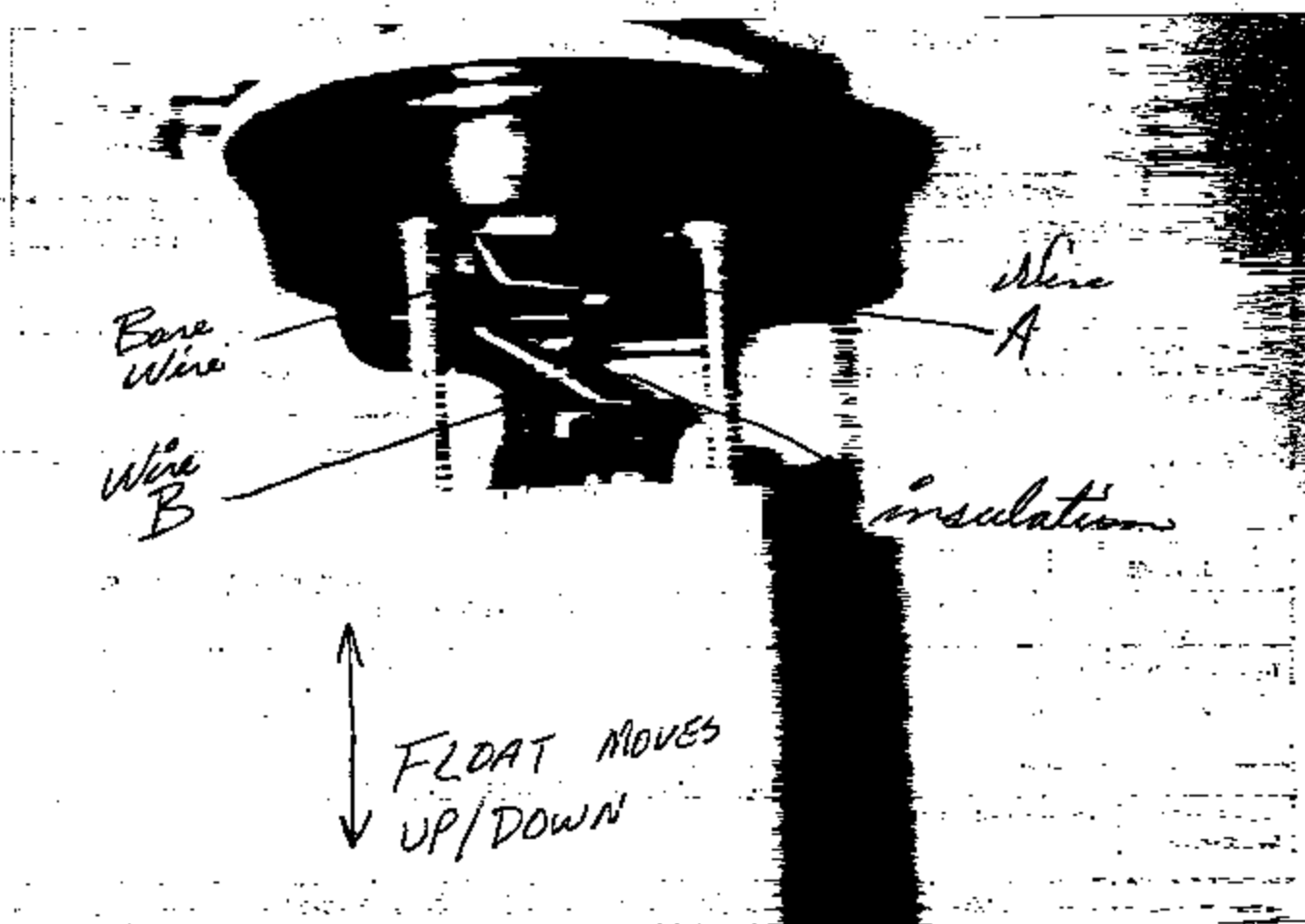
Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure.
i.e. parts repaired or replaced (and if old part is available).

DT: THE CONSUMER OWNS A 2000 CHEVROLET SUBURBAN K1500. HE STATED THERE WAS A RECALL NHTSA CAMPAIGN 05V155000 BUT HIS VEHICLE WAS NOT INCLUDED DUE TO VIN. HE CONTACTED THE DEALERSHIP AND THE MANUFACTURER. THE VEHICLE IT KEPT BLOWING THE ECM FUSE. THIS FUSE CONTROLS THE FUEL PUMP AND THE COMPUTER. THIS RECALL WAS A FIX FOR THE FUSE BLOWING. THE CONSUMER WAS DRIVING DOWN THE ROAD 70 MPH WHEN THE FUSE BLEW AND THE CAR JUST DIED. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



The problem was corrected by replacing the fuel pump assembly. The problem appear to be the way the wires are routed. When the tank is full or near full, Wire "A" is touching and rubbing against wire "B". The insulation had melted where the two wires were touching when the fuel tank was full/near full.

I purchased a fuel pump from Advance Auto and the wiring was routed different and did not touch when the float was moved to full.

I don't know about how the recalls are done, But a short in a gas tank seems like a serious matter. I think William J. Malone.