



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received
2005 JUL 19
08-JUL-2005

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OWNER INFORMATION (Type or Print)

Name
Address
City **CARNATION** State **WA** Zip Code

Daytime Telephone Number
Evening Telephone Number
E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner Date *1/1*

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: **1GBLP37N9S**
Make: **FLEETWOOD** Model: **BOUNDER** Model Year: **1995**
Date Purchased: **28-JUL-98** Dealer's Name and Telephone Number:
Original Owner: Dealer's City: State: Zip Code:
Transmission Type: **AUTOMATIC** Antilock Brakes Powertrain: **REAR WHEEL DRIVE** Vehicle Component Code: **160000 STRUCTURE**
 Cruise Control Multiple Failures: **1**

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): **15-DEC-2004** Failure Mileage: Failure Speed:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: Tire Model (Name or Number): Tire Size (Example P215/65R16):
DOT No. (Example: DOTM19ABC098) Original Equipment Failure Location:
 Prior Repair Tire Component Code: Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), condition, and injury(ies).)

Crash Fire Number of Persons Injured: Number of Deaths: Reported to Police:

Narrative: Please describe in detail the incident(s), failure(s), condition, and injury(ies), and its consequences, and (3) what was done to correct the failure, i.e. parts repaired or replaced (and if old part is available).

DT: CONSUMER HAS MOTOR HOME. THE CONSUMER WENT INSIDE THE MOTORHOME AND DISCOVERED THE DRIVER AND PASSENGER WINDOWS WERE NO LONGER CLEAR. THE WINDOWS HAD TO BE ROLLED DOWN TO SEE OUT OF THEM. THE CONSUMER SAYS THAT SHE BELIEVES THE SEAL AROUND THE WINDOW MAY HAVE LEAKED CAUSING THIS DISCOLORATION AND 0% VISIBILITY. CONSUMER HAD A GLASS REPAIRMAN LOOK AT THE WINDOWS AND HE STATED THAT THEY HAD TO BE REPLACED. THE GLASS REPAIRMAN STATED HE THOUGHT IT WAS BECAUSE OF THE LEAK. THE MOTORHOME SAT FROM DECEMBER UNTIL FEBRUARY WHEN SHE NOTICED A SMALL AMOUNT OF FOGGING WAS BEGINNING. THE CONSUMER ALSO SAYS THAT VEHICLE WAS IN A RAIN STORM IN THE FIRST PART OF MARCH WHEN WINDOWS ENDED UP TAKING WATER IN BETWEEN THE DOUBLE PANE. CONSUMER FIRST NOTICED PROBLEM HAD BECOME ADVANCED WHILE IN WASHINGTON, AND THEN TRAVELED TO ARIZONA WHERE WINDOWS TOOK ON WATER. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Publ. Law 93-502, as amended. You are under no obligation to provide information, and you may refuse to answer any question. If you do provide information, it will be used to identify the manufacturer of the vehicle and to determine whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The problem involves both passenger and driver side windows. These are double pane, gas filler, slider type. Both have become severely clouded. This is an RV and both mirrors used to evaluate other traffic, etc must be seen through these side windows. Impaired vision from clouding of windows make this a major safety hazard.

Since this report was filed we were in contact with Polaris RV. They obtained a quote from the manufacturer (\$250/window) plus shipping and installation. As you can see this is an expensive hazard.

I would like to recommend that the manufacturer use single pane windows in this area so clouding does not occur.

ATTACH ADDITIONAL SHEETS IF NECESSARY.

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400 Seventh St., S.W.
Washington, D.C. 20590

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Penalty for Private Use \$300



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U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



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