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10128050

OASIS RESULT:
1FTWW32P74EA15074

See bottom of the OASIS result for contact ID

06/15/2005 15:34:18

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VEHICLE INFORMATION

VEHICLE DESCRIPTION
2004 F-SERIES
TRANSMISSION

BODY STYLE
F-350 CREW CAB 4X2
AXLE CODE
F2

ENGINE
6.0L DIESEL DI V8
ENGINE CALIBRATION
3F710N0A

GENERAL WARRANTY INFORMATION

WARRANTY START DATE
12/01/2003

BUILD DATE
07/28/2003

SALE MILEAGE
12002

ARN MESSAGES

ATTENTION TECHNICIANS AND SERVICE MANAGERS:
BEFORE REPLACING MIRROR ASSEMBLY (-17682/17683-), SEE TSB 03-23-02

CUDL MESSAGES

THIS VEHICLE HAS A CLOSED CUDL CONTACT
THIS VEHICLE HAS AN OPEN CUDL CONTACT

WARNING MESSAGES

LESS THAN TWO DEALER APPROVED AWA REPAIR VISITS PAID TO DATE
VERIFY STATE REGISTRATION, VIN MAY BE ELIGIBLE FOR CALIFORNIA EMISSIONS WTY

OUTSTANDING FIELD SERVICE ACTIONS

NO CAMPAIGN MESSAGE(S) FOUND

EXTENDED COVERAGES

0707 - USA 2004 NEW 60/100,000 EXTRACARE W/ROADSIDE ASSIST
STANDARD DEDUCTIBLE: 50 USD
OWNER NAME: JAMES REDD
OPTIONS:
EXPIRATION DATE: 12/01/2008
DISTANCE: 100,000
RENTAL: 28 UP TO 10 DAYS
TOWING: 0 USD
CONTRACT SOLD BY: USA 05538
ESP CONTRACT START DATE: 12/01/2003

REPAIR HISTORY

02/24/2005

DEALER: Western Slope Auto Company

2005 JUN 29 AM 4:03

Handwritten:
JAP
2005
6/30/05

FRD 0574632

WARRANTY CLAIM NUMBER: 285868

ODOMETER: 081741M

| PART NUMBER | PART DESCRIPTION | QUANTITY | LABOR OP | CONDITION CODE | CONDITION DESC |
|--------------|----------------------|----------|----------|----------------|---------------------------|
| 4C3Z 10346AA | ALTERNATOR LESS PULL | 001 | 10854CA | 42 | DOES NOT OPERATE PROPERLY |
| | | 000 | 10200AB | | |
| | | 000 | 10346A | | |

TEST CHARGE SYSTEM TEST AN DREPL ALTERNATOR

02/15/2005

DEALER: Sunrise Ford

WARRANTY CLAIM NUMBER: 607566

ODOMETER: 078554M

| PART NUMBER | PART DESCRIPTION | QUANTITY | LABOR OP | CONDITION CODE | CONDITION DESC |
|--------------|--------------------|----------|----------|----------------|---------------------------|
| 3C3Z 9F838EA | SENR ASY FA TIMING | 001 | 6005F | 42 | DOES NOT OPERATE PROPERLY |
| | | 000 | 6005F1 | | |
| | | 000 | 6005F1X1 | | |
| | | 000 | 6005F2 | | |
| | | 000 | 6005F6 | | |
| | | 000 | 6005F8 | | |
| | | 000 | 6005F9 | | |
| | | 000 | 6005F11 | | |
| | | 000 | 6005F12 | | |
| | | 000 | 6005F13 | | |
| | | 000 | 6005F14 | | |
| | | 000 | 6005F18 | | |
| | | 000 | 6005F19 | | |
| | | 000 | 6005F20 | | |
| | | 000 | 6005F21 | | |
| | | 000 | 6005F22 | | |
| | | 000 | 9838A | | |

78582 5.0 PERFORM DIESEL ENGINE DIAG FOR ENGINE PERFORMANCE. KOEO KOER AND ON-DEMAND TESTING PERFORM ALL AIR FUEL AND EXHAUST PRESSURE AND RESTRICTION TESTING. TEST FUEL PRESSURE AT BOTH HEADS AND PUMP. TEST OIL FOR AERATION AND CONTAMINATION. ALL OK PERFORM EGR IPR AND VGT FUNCTION TESTS ALL OK. ROAD TEST WITH WDS TO MONITOR PIDS, FOUND ICP PRESSURE ERRATIC DEAD

02/15/2005

DEALER: Sunrise Ford

WARRANTY CLAIM NUMBER: 607566

ODOMETER: 078554M

| PART NUMBER | PART DESCRIPTION | QUANTITY | LABOR OP | CONDITION CODE | CONDITION DESC |
|-------------|----------------------|----------|----------|----------------|---------------------------|
| 3C3Z 6750AA | INDICATOR ASY OIL LE | 001 | 899A | 42 | DOES NOT OPERATE PROPERLY |

78554 REPLACE DIP STICK ASSEMBLY

01/25/2005

DEALER: Sunrise Ford

WARRANTY CLAIM NUMBER: 605829

ODOMETER: 071517M

| PART NUMBER | PART DESCRIPTION | QUANTITY | LABOR OP | CONDITION CODE | CONDITION DESC |
|--------------|----------------------|----------|----------|----------------|---------------------------|
| 3C3Z 8C891AA | HARNES ASY FUEL INJ | 001 | 6006F | 42 | DOES NOT OPERATE PROPERLY |
| 3C3Z 9E827AE | NOZZLE ASY-FUEL INJE | 001 | 6006F1 | | |
| 5C3Z 6C848AA | DUCT ASY-ENG CHG AIR | 001 | 6005F1X1 | | |
| | | 000 | 6005F2 | | |

| | | | | | |
|--|--|-----|---------|--|--|
| | | 000 | 6005F6 | | |
| | | 000 | 6005F8 | | |
| | | 000 | 6005F11 | | |
| | | 000 | 6005F9 | | |
| | | 000 | 6005F12 | | |
| | | 000 | 6005F13 | | |
| | | 000 | 6005F14 | | |
| | | 000 | 6005F18 | | |
| | | 000 | 6005F19 | | |
| | | 000 | 6005F20 | | |
| | | 000 | 9527AL | | |
| | | 000 | 6646AC | | |

71521 8.0 PERFORMED ENG PERFORMANCE DIAG KOEO KOER AND IN ELEC TEST ALL OK. CHECKED FOR AN INTAKE EXHAUST AND FUEL INLET RESTRICTION ALL OK. CHECKED FUEL AND OIL FOR CONTAMINATION AND AERATION ALL OK. TESTED FUEL PSI AT THE PUMP AND BOTH HEADS ALL OK. TESTED EGR AND ICP SYS PERFORMANCE ALL TESTS PASS. MONITORED BOOST OK AT 22 PSI. PERFORMED INJ ELEC TEST FOUND INJ 6

01/18/2005

DEALER: Minnewaska Ford, Inc.

WARRANTY CLAIM NUMBER: 111280

ODOMETER: 089431M

| PART NUMBER | PART DESCRIPTION | QUANTITY | LABOR OP | CONDITION CODE | CONDITION DESC |
|--------------|----------------------|----------|----------|----------------|---------------------------|
| 3C3Z 0E527AE | NOZZLE ASY-FUEL INJE | 001 | 8005F | 42 | DOES NOT OPERATE PROPERLY |
| | | 000 | 6005F1 | | |
| | | 000 | 6005F2 | | |
| | | 000 | 6005F6 | | |
| | | 000 | 6005F8 | | |
| | | 000 | 6005F9 | | |
| | | 000 | 6005F11 | | |
| | | 000 | 6005F12 | | |
| | | 000 | 6005F13 | | |
| | | 000 | 6005F14 | | |
| | | 000 | 6005F18 | | |
| | | 000 | 6005F19 | | |
| | | 000 | 6005F20 | | |
| | | 000 | 6005F21 | | |
| | | 000 | 9527AR | | |
| | | 000 | 12660D84 | | |
| | | 000 | 12660D81 | | |

RAN PERFORMANCE DIAG NO CODES STORED WENT THRU ENTIRE DIESEL PERF SHHET ROAD TESTED WITH WDS TO MONITOR PIDS #7 STARTED TO MISSFIRE REPLACED INJECTOR AND INSPECTED ALL AREAS FOR KNOWN CHAFED AREAS AND RUB THRU KNOWN CONCERNS VEH ICLE HAS A LONG HISTORY OF ISSUES VERY INTERMITTANT BUT DOES CAUSE CONSIDERABLE PROBLEMS WHEN IT ACTS UP TEST DROVE MANY MILES AFTER INSTALLING #7 INJEC

01/13/2005

DEALER: Zumbrot Ford, Inc.

WARRANTY CLAIM NUMBER: 045898

ODOMETER: 069133M

| PART NUMBER | PART DESCRIPTION | QUANTITY | LABOR OP | CONDITION CODE | CONDITION DESC |
|--------------|----------------------|----------|----------|----------------|---------------------------|
| 3C3Z 9C407AB | PUMP&ISOLATOR-FUEL E | 001 | 8005F | 42 | DOES NOT OPERATE PROPERLY |
| 9C407 | PUMP&ISOLATOR-FUEL E | 000 | 8005F1 | | |
| | | 000 | 6005F2 | | |
| | | 000 | 6005F14 | | |

| | | | | | |
|--|--|-----|------------|--|--|
| | | 000 | 8006F20 | | |
| | | 000 | 8005F11 | | |
| | | 000 | 8006F18 | | |
| | | 000 | 8005F6 | | |
| | | 000 | 8006F8 | | |
| | | 000 | 8006F22 | | |
| | | 000 | 8005F12 | | |
| | | 000 | 8350E | | |
| | | 000 | MT12850D81 | | |
| | | 000 | MT9C407 | | |

20PSI.PERFORMED DIAG SHEET-FUEL IN AUXILLARY TANK HAS WATER IN BOTTOM OF TAN KADDED CONDITIONER TO BOTH TANKS.CHECKED FUEL PRESSURE 48PSI NO LOAD,40PSI UNDER LOAD.WORSE WHEN ON AUXILLARY TANK.REMOVED AUXILLARY FILTER-VERY DIFFIC ULT TO

12/20/2004

DEALER: Sunrise Ford

WARRANTY CLAIM NUMBER: 803249

ODOMETER: 060942M

| PART NUMBER | PART DESCRIPTION | QUANTITY | LABOR OP | CONDITION CODE | CONDITION DESC |
|--------------|----------------------|----------|----------|----------------|---------------------------|
| 3C3Z 8E527AE | NOZZLE ASY-FUEL INJE | 001 | 8006F | 42 | DOES NOT OPERATE PROPERLY |
| PM 16 | | 001 | 8006F1 | | |
| | | 000 | 8005F1X1 | | |
| | | 000 | 8005F2 | | |
| | | 000 | 8005F3 | | |
| | | 000 | 8005F8 | | |
| | | 000 | 8005F9 | | |
| | | 000 | 8006F11 | | |
| | | 000 | 8005F12 | | |
| | | 000 | 8005F13 | | |
| | | 000 | 8005F14 | | |
| | | 000 | 8005F18 | | |
| | | 000 | 8005F19 | | |
| | | 000 | 8527AR | | |

80948 5.0 PERFORMED ENG PERFORMANCE DIAG KOEO KOER. ALL OK. CHECKED FOR AN INTAKE EXHAUST AND FUEL INLET RESTRICTIONS ALL OK. CHECKED FUEL AND OIL FOR CONTAMINATION AND AIRATION ALL OK. TESTED FUEL P81 AT THE PUMP AND BOTH HEA DS ALL OK. TESTED EGR AND ICP SYS PERFORMANCE ALL TESTS PASS. MONITERD 800 ST ALL OK AT 23PSI. CHECKED FOR CYL CONTRIBUTION FOUND CYL 1 DOWN PERFORMED

09/29/2004

DEALER: Sunrise Ford

WARRANTY CLAIM NUMBER: 597622

ODOMETER: 029318M

| PART NUMBER | PART DESCRIPTION | QUANTITY | LABOR OP | CONDITION CODE | CONDITION DESC |
|----------------|----------------------|----------|----------|----------------|----------------|
| F81Z 2540880AA | LATCH ASY-BACK WINDO | 001 | OSL | 01 | BROKEN/CRACKED |

29318 SUBLET AUTO GLASS AMERICA

09/10/2004

DEALER: Sunrise Ford

WARRANTY CLAIM NUMBER: 596208

ODOMETER: 020832M

| PART NUMBER | PART DESCRIPTION | QUANTITY | LABOR OP | CONDITION CODE | CONDITION DESC |
|--------------|---------------------|----------|----------|----------------|--------------------------------|
| F81Z 3E550AA | KIT-STEERING DAMPER | 001 | 3150AA | 30 | CHAFED, EXCESSIVE WEAR, PRAYED |

| | | | | | |
|-------------|----------------------|-----|--|--|--|
| 3C3Z 3304DA | ROD ASY-STR ARM TO I | 001 | | | |
|-------------|----------------------|-----|--|--|--|

20834 LONG DRAG LINK WEAK AND STEERING STABILIZER NOT D.B REPLACED LONG DRAG LINK DUE TO WEAK AND PLAY INSTALLED
STEERING STABILIZER DUE TO NOT INSTALL ED AT FACTORY

09/10/2004

DEALER: Sunrise Ford

WARRANTY CLAIM NUMBER: 596208

ODOMETER: 020832M

| PART NUMBER | PART DESCRIPTION | QUANTITY | LABOR OP | CONDITION CODE | CONDITION DESC |
|-------------|------------------|----------|----------|----------------|----------------|
| | | 000 | 03E03B | | |

20832 .7 PERFORM RECALL

09/02/2004

DEALER: Pioneer Ford Sales

WARRANTY CLAIM NUMBER: 348855

ODOMETER: 014872M

| PART NUMBER | PART DESCRIPTION | QUANTITY | LABOR OP | CONDITION CODE | CONDITION DESC |
|--------------|----------------------|----------|----------|----------------|---------------------------|
| 3C3Z 9F432AC | TRANSDCR-EGR BACK PR | 001 | 6006F | 42 | DOES NOT OPERATE PROPERLY |
| | | 000 | 6006F1 | | |
| | | 000 | 6006F1X1 | | |
| | | 000 | 6006F2 | | |
| | | 000 | 6006F6 | | |
| | | 000 | 6006F8 | | |
| | | 000 | 6006F9 | | |
| | | 000 | 6006F11 | | |
| | | 000 | 6006F12 | | |
| | | 000 | 6006F13 | | |
| | | 000 | 6006F14 | | |
| | | 000 | 6006F18 | | |
| | | 000 | 6006F21 | | |
| | | 000 | 6006F22 | | |
| | | 000 | MT9F462 | | |

DIESEL PERFORMANCE DIAG KOEO PASS KOEC P0404 KOER PASS BUZZ PASS FUEL PRESSU RE TEST OK BOOBT TEST OK EBP TEST OK
PINPOINT TEST FOUND EGR STICKING INTER. NEC. TO REPLACE WITH NEW ROAD TEST OK FINAL QUICK TEST PASS.

09/02/2004

DEALER: Pioneer Ford Sales

WARRANTY CLAIM NUMBER: 348855

ODOMETER: 014872M

| PART NUMBER | PART DESCRIPTION | QUANTITY | LABOR OP | CONDITION CODE | CONDITION DESC |
|-------------|------------------|----------|----------|----------------|----------------|
| | | 000 | 03E03B | | |

REPROGRAM PCM AND FICM AS PER RECALL 03E03B 3U7A-12A650-FUD

[Click Here for Full Warranty History](#)

END OF OASIS REPORT FOR 1FTWW32P74E

FRD 0574632

ZUMBROTA FORD
REPAIR ORDER PRE-WRITE FORM

NAME [REDACTED] ADV _____ DATE _____

ADDRESS [REDACTED] Fontana STATE CA ZIP [REDACTED]

HOME # _____ WORK# _____ CELL # [REDACTED]

YEAR 04 MAKE F350 MODEL _____ LICENSE [REDACTED]

COLOR White TAG _____ MILEAGE 69K 69133

1 F T W W 3 2 P 7 4 E [REDACTED]
VEHICLE IDENTIFICATION # [REDACTED]

A) No power

1/2 tank on reserve acts up full tank + been 4 act up

Auth amt \$

B)

#1 injector was repl

Auth amt \$

C)

Auth amt \$

I hereby authorize repair work to be done, along with the necessary material and grant you and/or your employees permission to operate my vehicle on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on my vehicle to secure the amount of repairs.

I voluntarily request that repairs be performed on my vehicle without an advance estimate of their cost. By signing this form, I authorize reasonable and necessary costs to remedy the problems complained of up to the maximum stated below. The repair shop may not exceed this amount without my written or oral consent.

CUSTOMER'S SIGNATURE [REDACTED]

PRE-AUTHORIZATION REPAIR LIMIT \$ 100⁰⁰ Initials [Signature]

PROMISE TIME 4:30

NOT RESPONSIBLE FOR LOSS OR DAMAGE TO VEHICLES OR ARTICLES LEFT IN VEHICLES IN CASE OF FIRE, THEFT, OR ANY OTHER CAUSE BEYOND OUR CONTROL.

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**