

Type: Customer E-mail
From: -
To: webmaster@nhtsa.dot.gov
Subject: recall question ?

Received 1/28/05

10127988

From:

Comments:

My parents recently purchased a preowned 2000 Kia Sportage EX 4x4, we recently had our first snow and went to use the 4 wheel drive and it failed to engage, we called the dealership and there going to fix it free of charge. I did some research online and called another Kia dealership and spoke with someone in the garage and they told us that this is a known problem with the 4 wheel drive units in the kia's and that it is related to a vacuum line which either gets small cracks in it or just comes off. Now when i looked online i found alot of others complaining about this exact same problem, and that they have to go back to the dealer the very next season with the same problems, So my question is should't this be recalled so your 4 wheel drive does not fail on you while driving in hazardous conditions and cause other's possible bodily injury. thank you !

From NHTSA Web Site.

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