

June 5, 2005

To Whom it may concern.

10/27920

This coach was purchased 12/11/04
a 2005 Safari Simba "707941"

2005 JUN 23 9:33

The very first problem was the fact that the water air blow off was not hooked up. The second thing the same night was the exhaust from generator come into the coach and set off the alarm system even though the front vent was open and the room was not out.

The power steering unit was also screaming every time I made a turn.

I tried to level the coach with the auto Matec system on board and the rear went up and the front stayed down. Went to the manual and was able to get it some what level. I locked myself in because the dead bolt didn't line up. I had to use a hammer to disengage the bolt so I could open the door. This was in all in less than 8 hrs.

The second time the alarm system went off was one night when I had the room out and vent was open.

That week I realized that the heater on board that protects the tanks was not working. I took the coach to Lightning Service Center, I was told thermostat

Edinow
6/29/05

2 Was bad and would take 3 mo. to get the part according to the factory.

The drawer under the rear bench kept sliding open and punched a hole in the wall next to Ref. Using front TV the screen would have a big black square in the center using the remote you could get a clear picture, but would go back to the black screen. Went into the menu to shut off the system, but this did not correct it.

Was told by a mechanic that power steering unit was bad because was losing $\frac{1}{2}$ a qt. of oil every wk. and was screaming, should have to be replaced.

The Ref. shelves in the door fall out every time you move the coach.

The cabinet door inserts, one fell out and others are ready too. The shower connection to hot and cold lines cracked was given a replacement part by a dealer, but was the wrong part. So I plastered it with putty to be able to use shower without spraying side ways.

From the beginning the generator was losing oil it was pumping it out thru the air carburetor filter at an average $\frac{1}{2}$ qt. a wk.

Then driving one nite at 9 o'clock PM all my head lites went out I switched to driving lites and was able to get to my destination. The next day called the factory if any dealer in the area was told no.

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Went to Hood Yea. The bill is
in closed for 200 this was under
warranty.

The fuel gauge will either show
full 1/2 or empty. No matter if its full
The fog lights and head lights are on at
the same time.

One nite while putting the coach in
reverse the gear shift lever fell, come
off in my hand. I wired it to try to hold
it unto place. The front dash outlets
have no power source. Used the stove top
one time. The lid will not go back down.
Cabinet door patches fell off. The wind shield
wipers will not shut off unless fuse is
pulled. I broke 2 ribs doing this. Now a
Dr. report. The passenger side window trim
is falling off. The interior monitor system
is not working. Fresh water is always full no
matter how much water you use. The propane
system shows it was out and only put in 12 lbs.

Constant static on TV's even though no
appliances are being used. The bedroom blinds
do not stay up. Slide handle on shower door is
falling off. The computer says engine oil
pressure is 32 IB's should be min. of 65 IB.
Using 1 1/2 to 2 qts. of oil a week. Called the
factory to ask where the air filter was located
said it was under dog house, but took cover
off no air filter. Current mileage is 8,220
miles factory delivery was 2516 which means
I put on 5704 miles in 4 months.

7
Still cannot find air filter.

Called 2 dealer ships given to me by the factory they cannot touch the coach for 2 or 3 mo. too busy. The factory says I can return to Elkhart, which is 650 mi from my home. They said Aug 1. that's the closest they can work on it. I feel that the factory should send someone to pick it up and then return it according to the State of Ga. Governor's office of Consumer Affairs.

We will be sending this letter to Monoco, General Motors, Ga State and Bank. BBB Auto File Council.

NHTSA US Department of Trans.
Washington DC

P.S.

On reviewing all these problems in 4 mo. we are returning the coach to the bank and let them settle the problem with you.

Thank you

This is too scary to have a coach with this many problems to even think about keeping it.

Stat ham, GA.

THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).