

10/279/16



Office of Defects Investigation

VOQ Confirmation

Your Complaint Information is successfully submitted.

Your Confirmation number (ODI Number) is: 10125145

Your Complaint Information

Consumer Information

Name : [REDACTED]
 Org. Name : [REDACTED]
 Address : [REDACTED]
 City, State, Zip : MCALLEN, TX [REDACTED]
 USA
 Daytime Phone : [REDACTED] Ext : [REDACTED]
 Evening Phone : [REDACTED] Fax : [REDACTED]
 Email : [REDACTED]

2005 JUN 23 AM 3:45

top

Complaint Information

Description :

INVOLVED IN A HORRIFIC AUTO ACCIDENT WITH OTHER VEHICLE. HIT IN FRONT PASSENGER & FRONT PART OF VEHICLE (BY RADIATOR AREA) AT HIGH SPEED. EST.SPEED APPROX. 45-55 MPH WITH NO SKID MARKS, OTHER VEHICLE STOPPED WHEN IT HIT US. NEW GM/ESCALADE-SUV/04- WITH 11,000 MILES, BOUGHT NEW DECLARED TOTAL LOSS, WITH APPARENT SERIOUS FRAME DAMAGE/BENT 12 IN. AND FOUND STRESS CRK. SHOULD GIVE AN IDEA HIGH SPEED OTHER VEHICLE TRAVELING. 8-10 SECONDS FROM IMPACT, ONSTAR CAME ON AUTOMATICALLY, THEY RECD. EMERGENCY MESSAGE VIA SATELLITE, VEHICLE HAD BEEN IN A SERIOUS MVA AND AIR BAGS DEPLOYED. WE DIDN'T CALL ONSTAR THEY CALLED US. NEXT DAY WE CALLED ASKED HOW THEY KNEW WE WERE ACCIDENT. TOLD US DEPENDING ON THE SEVERITY, THEY GET CERTAIN SIGNALS, WHICH OURS HAD ADVISED OF SERIOUSNESS & AIRBAG DEPLOYMENT. UNBELIEVABLY, NONE OF OUR 4 AIRBAGS DEPLOYED. WE & HUNDREDS OF OUR FRIENDS ARE IN TOTAL DISBELIEF WHEN YOU SEE THE CONDITION VEHICLE WAS LEFT IN & THAT 4 AIR BAGS DIDN'T DEPLOY. WE WERE INJURED BUT BY GRACE OF GOD INJURIES WERE NOT LIFE THREATENING.
 HEAD, UPPER AND LOWER BACK, NECK, LEGS, SHOULDER, HIPS AND ARMS EXTREMELY SORE. HAS BEEN 33 DAYS SINCE THE ACCIDENT AND AM STILL FEELING PAINS & SERIOUS HEADACHES BUT ALIVE. HAVE DECIDED TO BECOME ADVOCATES AND REPORT ACCIDENT/INCIDENT TO POSSIBLY SAVE A PERSON(S) LIFE AND MAKE GENERAL MOTORS AWARE THAT THEY HAVE A POSSIBLE DEFECT IN THEIR AIR BAGS, LEADING TO MASSIVE RECALL AND POSSIBLY A CLASS ACTION LAW SUIT IF NOT FIXED. THIS IS A VERY SERIOUS MATTER. ANYTIME ANYONE IS HIT AT RATE OF SPEED THAT WE WERE, TO LEAVE BRAND NEW SUV ESCALADE A TOTAL LOSS/ 12 IN. BENT FRAME & STRESS CRACK & 4 AIR BAGS NOT DEPLOY - LEADS US

One Man 4/27/05

TO BELIEVE OF A SERIOUS PROBLEM AND A SERIOUS ONE FOR GM/CADILLAC. CALL FOR FURTHER DETAILS (956) 533-0811 (956) 358-5272. THANK YOU & GOD BLESS.

Incident Date :	5/11/2005	Fire :	No
Num. Failures :	4	Property Damage :	Yes
Num. Deaths :	0	Crash :	Yes
Num. Injured :	2	Police Report :	Yes
Referral Source :	OTHER		

[top](#)

Vehicle Information

VIN :	1GYEC63T34F [REDACTED]	Purchase Date :	5/10/2004
Manufacturer :	GENERAL MOTORS CORP.		
Year, Make and Model :	2005/GMC/YUKON XL	Original Owner :	Yes
# of Cylinders :	8	Trans. Type :	AUTOMATIC
Engine Size :		VehicleDetails Usage :	MEDIUM TRUCK
Cruise Control :	Yes	Antilock Brakes :	Yes
Current Mileage :	11000	Speed :	50
Failure Mileage :	0	Powertrain :	UNKNOWN
Body Style :	4-DOOR	Fuel System :	FUEL INJECTION
Fuel Type :	GAS	Vehicle Type :	

Vehicle Component Information

Component 1:	AIR BAGS:FRONTAL:DRIVER SIDE INFLATOR MODULE	OEM:	Yes
Component 2:	AIR BAGS	OEM:	No

Vehicle Dealer Information

# Dealer :	1		
Name :	BERT OGDEN MOTORS	Dealer Type :	SALES DEALER
Address :	EXPRESSWAY 83 EDINBURG TX 78538		
Dealer Phone:	956/533-0811	Dealer Fax:	
Email:			
# Dealer :	2		
Name :		Dealer Type :	SALES DEALER
Address :			

Dealer Phone:
Email:

Dealer Fax:

top



Office of Defects Investigation

add to 10125145

2005 JUN 23 AM 3:45

VOQ Confirmation

Your Complaint Information is successfully submitted.

Your Confirmation number (ODI Number) is: 10125145

Your Complaint Information

Consumer Information

Name :
 Org. Name :
 Address :
 City, State, Zip : MCALLEN, TX
 USA
 Daytime Phone :
 Evening Phone :
 Email :

*Vehicle is a
 2004 - Cadillac
 Escalade - SUV
 VIN IS SAME*

Ext :
 Fax : 956/630-2725

top

Complaint Information

Description :

INVOLVED IN A HORRIFIC AUTO ACCIDENT WITH OTHER VEHICLE. HIT IN FRONT PASSENGER & FRONT PART OF VEHICLE (BY RADIATOR AREA) AT HIGH SPEED. EST. SPEED APPROX. 45-55 MPH WITH NO SKID MARKS. OTHER VEHICLE STOPPED WHEN IT HIT US. NEW GM/ESCALADE-SUV/04-WITH 11,000 MILES, BOUGHT NEW DECLARED TOTAL LOSS, WITH APPARENT SERIOUS FRAME DAMAGE/BENT 12 IN. AND FOUND STRESS CRK. SHOULD GIVE AN IDEA HIGH SPEED OTHER VEHICLE TRAVELING. 8-10 SECONDS FROM IMPACT, ONSTAR CAME ON AUTOMATICALLY, THEY RECD. EMERGENCY MESSAGE VIA SATELLITE, VEHICLE HAD BEEN IN A SERIOUS MVA AND AIR BAGS DEPLOYED. WE DIDN'T CALL ONSTAR THEY CALLED US. NEXT DAY WE CALLED ASKED HOW THEY KNEW WE WERE ACCIDENT. TOLD US DEPENDING ON THE SEVERITY, THEY GET CERTAIN SIGNALS, WHICH OURS HAD ADVISED OF SERIOUSNESS & AIRBAG DEPLOYMENT. UNBELIEVABLY, NONE OF OUR 4 AIRBAGS DEPLOYED. WE & HUNDREDS OF OUR FRIENDS ARE IN TOTAL DISBELIEF WHEN YOU SEE THE CONDITION VEHICLE WAS LEFT IN & THAT 4 AIR BAGS DIDN'T DEPLOY. WE WERE INJURED BUT BY GRACE OF GOD INJURIES WERE NOT LIFE THREATENING. HEAD,UPPERANDLOWERBACK,NECK,LEGS,SHOULDER,HIPSAND ARMS EXTREMELY SORE. HAS BEEN 33 DAYS SINCE THE ACCIDENT AND AM STILL FEELING PAINS & SERIOUS HEADACHES BUT ALIVE. HAVE DECIDED TO BECOME ADVOCATES AND REPORT ACCIDENT/INCIDENT TO POSSIBLY SAFE A PERSON(S) LIFE AND MAKE GENERAL MOTORS AWARE THAT THEY HAVE A POSSIBLE DEFECT IN THEIR AIR BAGS, LEADING TO MASSIVE RECALL AND POSSIBLY A CLASS ACTION LAW SUIT IF NOT FIXED. THIS IS A VERY SERIOUS MATTER. ANYTIME ANYONE IS HIT AT RATE OF SPEED THAT WE WERE, TO LEAVE BRAND NEW SUV ESCALADE A TOTAL LOSS/ 12 IN. BENT FRAME & STRESS CRACK & 4 AIR BAGS NOT DEPLOY - LEADS US

*NARE
 6/23/05*

TO BELIEVE OF A SERIOUS PROBLEM AND A SERIOUS ONE FOR
GM/CADILLAC. CALL FOR FURTHER DETAILS (956) 533-0811 (956)358-
5272. THANK YOU & GOD BLESS.

Incident Date :	5/11/2005	Fire :	No
Num. Failures :	4	Property Damage :	Yes
Num. Deaths :	0	Crash :	Yes
Num. Injured :	2	Police Report :	Yes
Referral Source :	OTHER		

[top](#)

Vehicle Information

VIN :	1GYEC63T34R	Purchase Date :	5/10/2004
Manufacturer :	GENERAL MOTORS CORP.		
Year, Make and Model :	2005/GMC/YUKON XL	Original Owner :	Yes
# of Cylinders :	8	Trans. Type :	AUTOMATIC
Engine Size :		Vehicle Details Usage :	MEDIUM TRUCK
Cruise Control :	Yes	Antilock Brakes :	Yes
Current Mileage :	11000	Speed :	50
Failure Mileage :	0	Powertrain :	UNKNOWN
Body Style :	4-DOOR	Fuel System :	FUEL INJECTION
Fuel Type :	GAS	Vehicle Type :	

Vehicle Component Information

Component 1:	AIR BAGS:FRONTAL:DRIVER SIDE INFLATOR MODULE	OEM:	Yes
Component 2:	AIR BAGS	OEM:	No

Vehicle Dealer Information

❑ Dealer :	1	Dealer Type :	SALES DEALER
Name :	BERT OGDEN MOTORS		
Address :	EXPRESSWAY 83 EDINBURG TX 78538		
Dealer Phone:	956/533-0811	Dealer Fax:	
Entail:			
❑ Dealer :	2	Dealer Type :	SALES DEALER
Name :			
Address :			

Dealer Phone:
Email:

Dealer Fax:

[top](#)

10:03:45 AM

06-28-2005

VINassist(R) Version 1.29

(c) by NICB 1991

Law Enforcement Edition

VIN:1GYEC63T34R

DIGIT	DESCRIPTION	MEANING
1	Country of Origin	UNITED STATES
G	Manufacturer	CADI GENERAL MOTORS
Y	Vehicle Type	CADILLAC MPV
E	Gross Vehicle Weight	6001 - 7000 GVWR HYD BRAKES
C6	Series	ESCALADE/4X2,1500 (1/2TON) LUXURY
3	Body Style	4 DR ALL PURPOSE VEHICLE (SRX)
T	Engine	5.3L V8 MFI IRON
3	Check Digit	CHECK DIGIT VALID
4	Year	2004
R	Assembly Plant	ARLINGTON, TX
300584	Sequence Number	IN RANGE

***** VIN Passed Test *****

VIN indicates a 2004 GENERAL MOTORS ESCALADE/4X2,1500 (1/2TON) LUXURY

(c) by NICB, 1991