



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
TO REPORT VEHICLE SAFETY DEFECTS
1-888-DASH-2-DOT
(1-888-327-4268)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received

Od_or _____
r_d _____
od_r _____
up_tr _____

205 JUN 22 AM 0:11

Reference No.

101279B

OWNER INFORMATION (Type or Print)

Name _____
Street _____ Apt. No. _____
City LAMARQUE State TX Zip Code _____
Daytime Telephone Number _____

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorized NHTSA agent, NHTSA will NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____

Date

5/25/05

PRODUCT INFORMATION

Vehicle Identification No. (VIN.) (Located at bottom of windshield on driver's side) 4YDT23528W Make KEYSTONE Model 235FL-A Year 1998
SPRINTER TRAVEL TRAILER
Purchased Date _____ Dealer's Name _____ Engine Size (CID/CC/L) _____
Dealer's City _____ State _____ Zip Code _____ No. Cylinders _____
☐ New ☐ Used ☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
Manufacture Date (on driver's door or pillar) 11/14/97 Transmission Type ☐ Manual ☐ Automatic Restraint System ☐ Driveline Air Bag ☐ Motorbelt ☐ Passenger Air Bag ☐ 2-Point Belt ☐ 3-Point Belt Cruise Control ☐ Yes ☐ No Drivetrain ☐ Front ☐ Rear ☐ 4-Wheel Vehicle Type ☒ Car ☐ Sport Utility ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other TRAVEL TRAILER Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s) TIRES Location ☒ Left ☐ Right ☒ Front ☐ Rear Failed Part(s) ☐ Original ☒ Replacement Handicap Adaptive Equip ☐ Yes ☐ No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand CARLISLE Tire Name RADIAL
Complete Tire Size 205/75R-15 DOT No. _____
No. of Failures _____ Date(s) of Failure(s) 4/29/04 5/1/04 5/1/04 Failed Part(s) Available? ☒ Yes ☐ No NHTSA Previously Contacted? ☐ Yes ☒ No
Mileage at Failure(s) _____ Vehicle Speed at Failure(s): 45 mph 60 mph 60 mph

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured NONE Number of Fatalities NONE Reported to Manufacturer ☐ Yes ☒ No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

SEE ATTACHED



53-E438-956 F3

Continue on back

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-368-7882

FAILURE "A" APRIL 29, 2004 WINNIE, TX

Blowout on highway 124 within city limits; Road conditions- Excellent Speed @ 45 mph. Tread was missing; must have loosed and sild off at some earlier point. Cannot estimate distance traveled before the remainder of the tire blew out, but it could not have been very far. Replaced it with the spare, went a few blocks to an auto parts store and bought a new tire; took it to a tire repair business and had it mounted on the travel trailer and the spare returned to its hold. Went on to our destination, Beaumont, and returned with no further incident.

Travel Trailer ~~not~~ used again until September.

FAILURE "B" SEPT 16, 2004 HOUSTON, TX

Blowout on West Sam Houston Tollway approx one-mile North of I-10. Road conditions-excellent; Speed 60 mph. Tread was missing; an assistance vehicle picked-up the tread about a quarter mile back, then came to our assistance in changing the tire out. Replaced it with the spare; was directed to a "Discount Tire" store along I-10. This store replaced the tire and we proceeded to our destination, Temple, TX, and returned with no further incident. Upon our return on Sept 21, had the spare returned to its mount and the new tire placed in service on the travel trailer.

FAILURE "C" SEPT 30, 2004 HOUSTON, TX

Blowout on South Sam Houston Tollway approx 1 mile west of the first toll-booth. Road conditions-excellent; Speed 60 mph. Tread was shredded and tore-up the side of the travel trailer as it spun around. Replaced with the spare, took the travel trailer back to our residence and parked it. Proceeded to our destination, San Antonio, without the travel trailer, returning on Oct 4. Upon closer examination of the damage to the travel trailer, I noted that the tread on the new tire (obtained from Failure "B" above) was out-of-round, bulging out in one area.