



U.S. Department of Transportation
National Highway Traffic Safety Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-8303
DC METRO AREA (202) 388-0123
INTERNET: <http://www.nhtsa.dot.gov>

Use a No. 2 pencil or a blue or black ink pen only.
CORRECT MARK:

Form Approved: O.M.B. No. 2127-0008

FOR AGENCY USE ONLY

Date Received _____
Order _____
Risk _____
Cost _____
Up-to _____

OWNER INFORMATION (Type or Print)

DAYTIME TELEPHONE NUMBER _____

ZIP CODE + 4 _____

AREA CODE _____

Englewood, FL

STATE

ENTER ZIP CODE

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?

☒ Yes
☐ No

In the _____
SIC _____

Do NOT provide your name and address to the vehicle manufacturer.

9/18/01
DATE

VEHICLE INFORMATION

VEHICLE IDENT. NO. (VIN) 3FCMF53GXYJ VEHICLE MAKE FORD VEHICLE MODEL F55 MANUFACTURE DATE 10-96 MODEL YEAR 97

VEHICLE MANUFACTURER

☐ BMW ☒ Ford ☐ Honda ☐ Nissan ☐ Subaru ☐ Volvo ☐ Other _____
☐ DaimlerChrysler ☐ General Motors ☐ Hyundai ☐ Saab ☐ Toyota ☐ VW

PURCHASE DATE

3/97

☒ New
☐ Used

DEALER'S NAME

TOM RAPER

CITY

ELCAH

STATE

TX

ZIP CODE

ENGINE SIZE

(CID/CC/L)

NO. CYLINDERS 8

FUEL SYSTEM

☐ Turbo
☒ Fuel Injection

FUEL TYPE

☐ Diesel
☒ Gas

TRANSMISSION TYPE

☐ Manual
☒ Automatic

ANTILOCK BRAKES

☐ Yes
☒ No

RESTRAINT SYSTEM

☐ Driverside Airbag ☒ 2-Point Belt
☐ Passengerside Airbag ☐ Motorbelt
☐ 3-Point Belt

CRUISE CONTROL

☒ Yes
☐ No

DRIVETRAIN

☐ Front ☐ 4-Wheel
☒ Rear

VEHICLE TYPE

☐ Car ☐ Minivan ☐ Truck ☒ Other RV
☐ Van ☐ Sport Utility ☐ Motorcycle Bounder

DOORS

☐ 2-Door
☐ 4-Door

BODY STYLE

☐ Hatchback ☐ Sedan
☐ Pick Up Truck ☐ Stationwagon

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT

☐ Child Seat
☐ Electrical Lights & Alarms
☒ Engine & Cooling System
☐ Equipment
☐ Fuel System, Exhaust
☐ Heater, Defrost, Ventilation
☐ Interior
☐ Parking Brake
☐ Power Train
☒ Service Brakes
☐ Steering
☐ Structure
☐ Suspension
☐ Visual System
☒ Other EBR Tires

NO. OF FAILURES

4

INCIDENT DATE

8/25/2000

MILEAGE AT INCIDENT

26,420

VEHICLE SPEED AT INCIDENT

60 MPH

FAILED PART(S)

☒ Original
☐ Replacement

To report defective or failed tires provide the following: Tire Brand, Tire Name, Tire Size (Include all number and letters).

TIRE NAME

Michelin

COMPLETE TIRE SIZE

235-75-16 XPS

TIRE BRAND

☐ BF Goodrich
☐ Cooper
☐ Firestone
☐ Goodyear
☐ Kelly Springfield
☒ Michelin
☐ Yokohama
☐ Other

TIRE WAS ADJUSTED WITH 2/32 WEAR. CHARGE WAS \$52.00. SIDE WALL WAS BLOWN OUT

HANDICAPPED ADAPTIVE

☐ Yes ☒ No

FAILED PART(S) AVAILABLE?

☒ Yes ☐ No

NHTSA PREVIOUSLY CONTACTED?

☒ Yes ☐ No

APPLICABLE INCIDENT INFORMATION

Please describe in detail the incident(s), failure(s), and crash(es), and injury(ies) on the back of this form.

CRASH

☒ Yes
☐ No

FIRE

☒ Yes
☐ No

NUMBER OF PERSONS INJURED

0

NUMBER OF FATALITIES

0

CAUSE OF INCIDENT

☒ Wear/Corroded/Rust
☐ Weak/Poor Fit/Loose
☒ Cut/Torn
☐ Disconnect/Fell Off
☐ Erratic/Poor Performance
☐ Excessive Effort
☐ Noddy
☐ Loose
☐ Short
☐ Locks/Sticks/Grabs
☐ Stability/Vibration
☐ Broken

RESULT OF INCIDENT

☐ Explosion/Fire
☒ Loss of Control
☐ Poor Visibility
☐ Inadvertent Start
☐ Rollover
☐ Stalls
☐ Sudden Acceleration

04618

Narrative description of incident(s), failure(s), crash(es), location(s), and injury(ies). Include additional accidents if applicable.

IN Aug. OF 2000 THE
BRONX WENT OUT, IN THE
STATE OF VIRGINIA BEACH I WENT
RT MISSING CARS IN FRONT OF ME, WENT
OVER A CURB & OVER PARKING STOPS
TWO A PARKING LOT CAUSING FUEL
TANK & STRAP DAMAGE, FRONT END
& REAR TAG AXEL OUT OF ALIGNMENT.
CARPET STAINED PERMANENTLY FROM
KITCHEN BOWTIE FALLING OUT
& BREAKING. I FOUND BRAKE RESERVOIR
EMPTY, THEN A REAR BRAKE LINE
WITH A WEAR HOLE IN IT. IT WAS
ROUTED THRU A HOLE IN THE SUBFRAME
THE LINE WAS AGAINST HOLE & NOT
IN CENTER. MILES 27,000
EGR TUBE CORRODED, BUST
ENGINE COVER & CARPET

Continue on additional page if necessary.

Describe any additional incidents. (Include date and mileage)

The Privacy Act of 1974—Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mark Refused by NCS RM-338330-1-951321 HHS Printed in U.S.A.
© Copyright 1998 by National Computer Systems, Inc. All rights reserved.
HS Form 350 (Rev. 8/99)

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO. 79175 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590

U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Office Business
Penalty for Private Use \$300



VEHICLE OWNER QUESTIONNAIRE (VOLUNTARY)

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration

www.nhtsa.dot.gov/hotline

Complete and return or place in your car manual for future use