



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FDR AGENCY USE ONLY 106148

Date Received: 2-11-05

Repository ☐

06-JUL-2005

Reference No
10127582

OWNER INFORMATION (Type or Print)

Name: [REDACTED]
Address: [REDACTED]
City: VALE State: NC Zip Code: [REDACTED]

Daytime Telephone Number: [REDACTED] E-mail Address: [REDACTED]

Evening Telephone Number: [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
In the absence of an owner's signature, NHTSA will not include your name or address to the vehicle manufacturer.
Signature of Owner: [REDACTED] Date: 12-18-05 ☒ YES ☒ NO

VEHICLE INFORMATION

17 digit Vehicle Identification Number, Located on front of vehicle or driver's side door: [REDACTED] Make: DODGE Model: RAM 1500 Model Year: 2004

Date Purchased
28-DEC-03

Dealer's Name and Telephone Number
STEVE WHITE MOTORS

Engine:
No. Cylinders 8

Fuel Type:
Gas

Original Owner
☒

Dealer's City
HICKORY

State
NC

Zip Code
28603

Transmission Type
AUTOMATIC

☒ Antilock Brakes
☒ Cruise Control

Powertrain
4 WHEEL DRIVE

Vehicle Component Code
180000 VEHICLE SPEED CONTROL

Multiple Failures: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
25-MAR-2005

Failure Mileage
12082

Failure Speed
15

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [REDACTED] Tire Model (Name or Number): [REDACTED] Tire Size (Example P215/65R15): [REDACTED]

DOT No. (Example: DOTM18AB0038)

☐ Original Equipment
☐ Prior Repair

Failure Location: [REDACTED]

Tire Component Code: [REDACTED]

Tire Failure Type: [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]

Seat Type: [REDACTED] Installation System: [REDACTED]

Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

Crash: ☐ Yes ☒ No Fire: ☐ Yes ☒ No Number of Persons Injured: [REDACTED] Number of Deaths: [REDACTED] Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure:
Is, parts repaired or replaced (and if old part is available)

DT: CONSUMER STATED VEHICLE STALLED UNEXPECTEDLY. THIS HAPPENED WHILE SITTING STILL, AND JUST RECENTLY WHILE DRIVING AT A SPEED OF 15 MPH. THERE WAS NO PRIOR WARNING BEFORE STALLING, AND NO DASHBOARD LIGHTS CAME ON TO INDICATE A PROBLEM. NO LIGHTS ON THE DASHBOARD CAME ON AFTER STALLING. THE VEHICLE WILL IMMEDIATELY START RIGHT BACK UP. THIS HAPPENED FOR SIX MONTHS AT LEAST. ALSO, THE IDLE WAS JUMPING. CONSUMER THOUGHT THAT IDLING AND STALLING PROBLEMS WERE RELATED. THE VEHICLE HAD IDLE PROBLEMS SINCE JANUARY 21, 2004. THE VEHICLE HAD BEEN TO DEALERSHIP THREE TIMES, AND WAS ON THE WAY BACK TO THE DEALERSHIP. THE DEALERSHIP COULD NOT FIND ANY PROBLEM WITH THE TRUCK BECAUSE IT WAS INTERMITTENT. MANUFACTURER WAS CONTACTED, AND REFERRED THE CUSTOMER BACK TO THE DEALERSHIP. ALSO, MANUFACTURER TOLD CONSUMER THAT THIS PROBLEM BELONGED THE DEALER. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**