



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100149

Date Received

Repository ☐

2005 JUL-2005
2005 AUG -1 AM 5:37

Reference No.
37127467

OWNER INFORMATION (Type or Print)

Name

Address

City

CHATHAM

State NY

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an owner address to the vehicle manufacturer.
Signature of Owner Date 2/16/05

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1FATP63H

Make
FORD

Model
TAURUS

Model Year
1999

Date Purchased
3/3/01

Dealer's Name and Telephone Number
THRIFTY AUTO SALES
Rothman Leasing Co
Rothman, NY 12110

Engine:
No. Cylinders 8

Fuel Type:
Gas

Original Owner
☐

Dealer's City
ALBANY

State
NY

Zip Code
12037

Transmission Type
AUTOMATIC

☐ Antilock Brakes
☒ Cruise Control

Powertrain
FRONT WHEEL DRIVE

Vehicle Component Code
022100 SUSPENSION: REAR: SPRINGS

Multiple Failures: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
29-JUN-2005

Failure Mileage
66000

Failure Speed
0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/85R15)

DOT No. (Example: DOTM15A50030)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

Crash

Fire

☐ Yes ☒ No

☐ Yes ☒ No

N

Narrative Description of Incident, Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure.
(i.e., parts repaired or replaced, if a part is available).

DT: CALLER RECEIVED RECALL 04517-04/04 ON FRONT SPRINGS. CALLER HAD THE SAME PROBLEM WITH THE REAR SPRINGS. CALLER SAID REAR SPRING WAS POKED A HOLE IN THE DRIVER'S SIDE REAR TIRE. VEHICLE WAS SITTING IN DRIVEWAY WHEN CALLER STARTED IT UP AND HEARD A LOT OF NOISE. CALLER SAID HE WAS LUCKY HE WAS IN THE DRIVEWAY WHEN IT HAPPENED. MANUFACTURER IS PROVIDING NO HELP. *AK

Include, if available, Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Spring in Rear Brake, apparently just when
I stopped car. When I tried to move it
the next morning, it made an awful
cracking noise (which was the spring attach-
ing into the frame) Fortunately I had
another vehicle to drive that day. Since
I couldn't drive it I had our local shop
put in new springs - the recall on the
first springs should cover the Rear
springs. They are basically the same
and as dangerous as if
a blow out or something else
speed.

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U.S. Department
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National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL

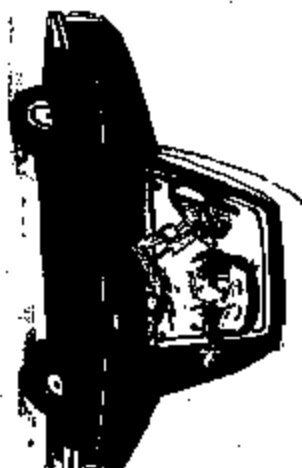
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation: NVS-216
400 7th Street, SW
Washington, DC 20590



38 = 17.86
370 = 210



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and dial toll free at

DASH2DOT

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THE FORM
OR

DOT AUTO SAFETY HOTLINE

QUESTIONNAIRE



**VEHICLE
OWNER'S**