



U.S. Department of Transportation  
National Highway Traffic Safety Administration

DOT Auto Safety Hotline  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received 30-JUN-2005  
Repository   
Reference No. 10127120

OWNER INFORMATION (Type or Print)

Name [Redacted]  
Address [Redacted]  
City CINCINNATI State OH Zip Code [Redacted]  
Daytime Telephone Number [Redacted] E-mail Address [Redacted]  
Evening Telephone Number [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.  
Signature of Owner \_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1FDXE45S1Y1 [Redacted]  
Make FORD Model FORD Model Year 2001  
Date Purchased 02-SEP-02 Dealer's Name and Telephone Number \_\_\_\_\_  
Original Owner  Dealer's City \_\_\_\_\_ State \_\_\_\_\_ Zip Code \_\_\_\_\_  
Engine: No: Cylinders 10 Fuel Type: Gas  
Transmission Type AUTOMATIC  Antilock Brakes  Cruise Control  
Powertrain REAR WHEEL DRIVE  
Vehicle Component Code 192000 TIRES:SIDEWALL  
Multiple Failure: 4

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 20-JUN-2004 Failure Mileage 18000 Failure Speed 55

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make FIRESTONE Tire Model (Name or Number) LT22575R16E Tire Size (Example P215/65R15)  
DOT No. (Example: DOTM19ABC036)  Original Equipment  Prior Repair Failure Location: DRIVER SIDE REAR  
Tire Component Code 192000 TIRES:SIDEWALL Tire Failure Type BLOWOUT

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: \_\_\_\_\_ Date Manufactured: \_\_\_\_\_ Model No./Name: \_\_\_\_\_  
Seat Type: \_\_\_\_\_ Installation System: \_\_\_\_\_  
Child Seat Component Code: \_\_\_\_\_ Failed Part: \_\_\_\_\_

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash:  Yes  No Fire:  Yes  No  
Number of Persons Injured \_\_\_\_\_ Number of Deaths \_\_\_\_\_ Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

DT: THREE TIRES SUDDENLY BLEW. THE FOURTH TIRE ACTUALLY MADE A LOUD POP. CONSULTED DEALER, WHO REPAIRED THESE TIRES, AND NOTED THAT THE SIDEWALLS WERE TOO WEAK. MANUFACTURER WAS NOT WILLING TO HELP. FIRESTONE WILL NOT RETURN CONSUMER'S PHONE CALLS. THESE FAILURES OCCURRED AT 18,000 MILES. THE 4TH TIRE FAILED AT 15,000 MILES. THIS PROBLEM WAS PREVALENT WITH THE REAR TIRES. THIS BRAND/TIRE NAME IS STEEL FLEX BY FIRESTONE. \*AK

*The Three Tires in question did NOT blow out all at the same time I have tire problem with Firestone on three tires all within 20k. Every time I take the RV out on a long haul.*

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I get nervous. The earliest tire problem was 10000 up to about 19 K miles.

I am going in Aug on another Long Trip and have looked into mount a spare tire & Rim under the R.V. I do NOT TRUST these Tires! Your Firestone Stores, one SAID weak sidewall! one said nothing with NO comment! another gave me 3.00 off another

Tire (Slap on the Face) I am a mechanic and know about weight, tires & towing  
Thanks Frank Kull

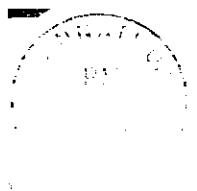
ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

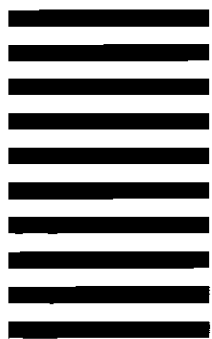
Official Business Penalty for Private Use \$300



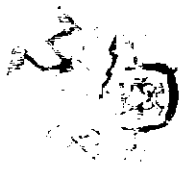
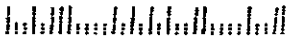
NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

**BUSINESS REPLY MAIL**  
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.



U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-216  
400 7th Street, SW  
Washington, DC 20590



**VEHICLE OWNER'S QUESTIONNAIRE**

**DOT AUTO SAFETY HOTLINE**

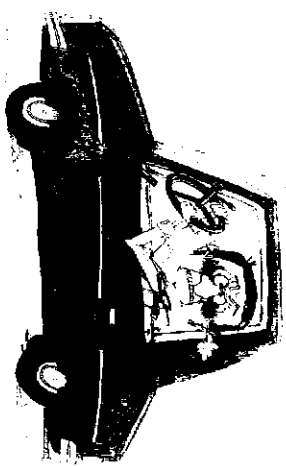
TO REPORT VEHICLE SAFETY DEFECTS  
COMPLETE THIS FORM  
OR

**DASH2DOT**

and dial toll free at

**1-888-DASH-2-DOT**  
**1-888-327-4236**

DOT Auto Safety Hotline  
(DASH) 2 DOT



U.S. Department of Transportation  
National Highway Traffic Safety Administration  
[www.nhtsa.dot.gov/hotline](http://www.nhtsa.dot.gov/hotline)