

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
 TO REPORT VEHICLE SAFETY DEFECTS
 1-888-DASH-2-DOT
 (1-888-327-4236)
 INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received

2005 JUN 01 11 50 36

 Od_or _____
 rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

10126899

OWNER INFORMATION (Type or Print)

 Name _____
 Street _____ Apt. No. _____
 City NAMPA State ID Zip Code _____

Daytime Telephone Number

() _____

 Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
 In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 6/11/05

PRODUCT INFORMATION

Vehicle Identification No. (VIN) (Located at bottom of windshield on driver's side)		Make	Model	Year
1FTNX 21F52EA _____		FORD	F250	2002
Purchased Date	Dealer's Name	Engine Size (CID/CCL)	<input type="checkbox"/> Turbo <input checked="" type="checkbox"/> Diesel <input type="checkbox"/> Gas <input type="checkbox"/> Fuel Injection	
<u>AST 12-01</u>	<u>DAN WEBBOLD FORD</u>			
<input type="checkbox"/> New <input type="checkbox"/> Used	Dealer's City	State	Zip Code	No. Cylinders
	<u>NAMPA</u>	<u>ID</u>	<u>83687</u>	<u>8</u>
Manufacture Date (on driver's door or pillar)	Transmission Type	Restraint System	Cruise Control	Drivetrain
<u>10/01</u>	<input checked="" type="checkbox"/> Manual <input type="checkbox"/> Automatic	<input checked="" type="checkbox"/> Driver's Side Air Bag <input type="checkbox"/> Motorbelt <input checked="" type="checkbox"/> Passenger's Side Air Bag <input type="checkbox"/> 2-Point Belt <input checked="" type="checkbox"/> 3-Point Belt	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Front <input type="checkbox"/> Rear <input checked="" type="checkbox"/> 4-Wheel
				Vehicle Type
				<input type="checkbox"/> Car <input type="checkbox"/> Sport Utility <input type="checkbox"/> Van <input checked="" type="checkbox"/> Truck <input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle <input type="checkbox"/> Other _____
				Body Style
				<input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input checked="" type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s)	Location	Failed Part(s)	Handicap Adaptive Equip
<u>FIRESTONE TIRE</u>	<input type="checkbox"/> Left <input checked="" type="checkbox"/> Right <input checked="" type="checkbox"/> Front <input type="checkbox"/> Rear	<input checked="" type="checkbox"/> Original <input type="checkbox"/> Replacement	<input type="checkbox"/> Yes <input type="checkbox"/> No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand	Tire Name		
<u>FIRESTONE STEELTEX A/T</u>			
Complete Tire Size	DOT No.		
<u>LT 265-75-R16</u>	<u>123/1200 m/s BM 14976-1</u>		
No. of Failures	Date(s) of Failure(s)	Failed Part(s) Available?	NHTSA Previously Contacted?
	<u>21 MAY 2005</u>	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
	Mileage at Failure(s)		
	<u>AST 45,820</u>		
	Vehicle Speed at Failure(s)		
	<u>65-66 MPH</u>		

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash	Fire	Number of Persons Injured	Number of Fatalities	Reported to Manufacturer
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<u>0</u>	<u>0</u>	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

- SEE ATTACHED SHEET -

Continued on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-368-7882

Rubber Manufacturer's Association
1400 K. St., N.W.
Washington, D.C. 20005

10 June 2005

Gentlemen:

I am writing about my Firestone tires that were on my vehicle when I purchased it.

I bought my 2002 Ford, F250 Diesel late in 2001. I had around 45,800 miles on it when the tread came off of my front right tire. They are, 265-75-R16, Steeltex A/T, load range E.

I am in Sterling, Colorado visiting my brothers. I was on my way to Colorado Springs, Colorado on 63 between Sterling, CO and Akron, Colorado. I was still in Logan County, almost at the Washington County line when the tread came off. It almost jerked the steering wheel out of my hand and I was very close to losing control. I was traveling 65-66 mph when it happened. I was glad I did not have my fifth wheel attached. I was also glad no one was coming in the opposite direction as it probably would have been a head on. I came very close to an accident.

When the tread came off, it damaged my right front quarter panel (fender) and also damaged the front bumper. I would appreciate help with the repairs.

If and when I would purchase another new vehicle, I will make sure there are no FIRESTONE tires on it and I will never buy another FIRESTONE tire.

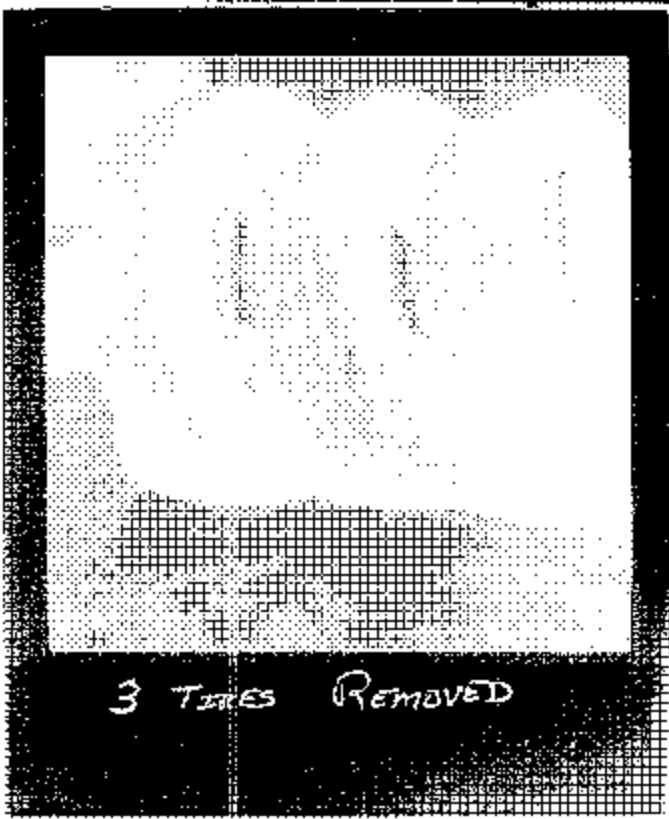
I have made a report to the U.S. Department of Transportation,
National Highway Traffic Safety Administration,
Office of Defects Investigation,
NSA-10.01
Washington D.C.

I have also sent pictures of the tire and right front quarter panel (fender) and bumper.

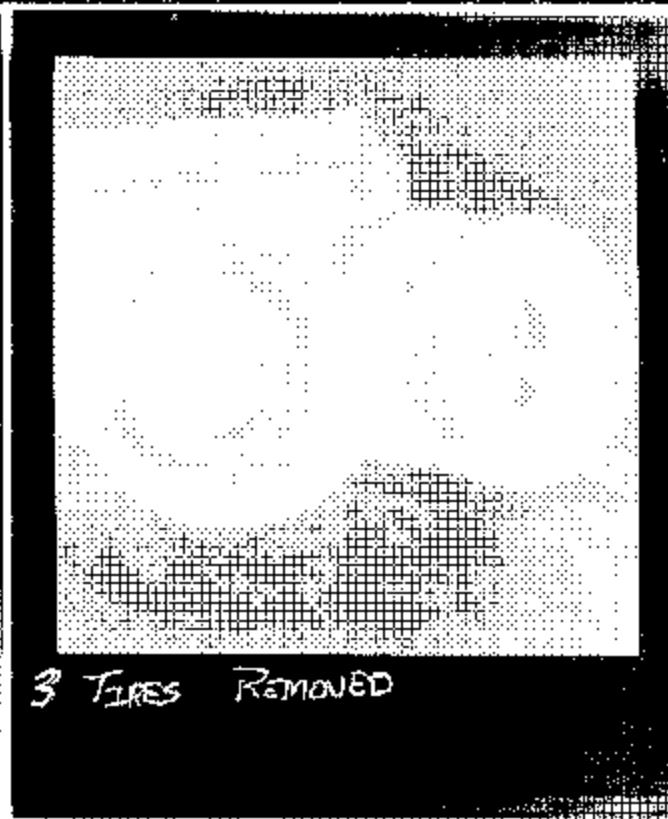
I have shown and told two Firestone Dealers and they just say that it should not have happened and offered no help whatsoever.

Thank You for your help.

[REDACTED]
Nampa, Idaho [REDACTED]
[REDACTED]
[REDACTED]



3 TIRES REMOVED



3 TIRES REMOVED



