



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE
Washington, DC 20000

2007 OCT -1 AM 13:17

[REDACTED]
Fort Collins, CO [REDACTED]

NVS-216 mec
Ref. No. 10126679

Dear Ms. [REDACTED]:

Thank you for your correspondence dated September 7, 2007, concerning a problem you encountered with your model year (MY) 1997 Dodge Grand Caravan minivan. Your correspondence was received by the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation on September 14, 2007.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain serious safety defects in their design, construction, or performance. We cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

We appreciate this report and the previous one you provided. Reports from motorists are a very important source of information for us. Each report is analyzed and entered into a database to help us determine whether an investigation into a possible safety defect is warranted.

Information submitted by vehicle owners using Vehicle Owner's Questionnaires (VOQs) is automatically entered into our complaint database, and data is then available to NHTSA's Office of Defects Investigation investigators to determine whether an investigation is warranted. Due to the volume of VOQs received and limited agency resources, NHTSA cannot respond to the submitters of these questionnaires. We apologize for any confusion this may have caused you.

A recent review of our database relative to problems associated with the sudden acceleration in MY 1997 Dodge Grand Caravan minivans revealed insufficient evidence to warrant opening a safety defect investigation at this time. The information you provided has been entered into our



database and will be considered with other reports to identify any safety defect trends that may require our attention.

Sincerely,

A handwritten signature in black ink, appearing to read "Ronald B. Fields". The signature is written in a cursive style with a large initial "R".

Ronald B. Fields, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement