

CL-10126679-2758

2007 SEP 14 AM 13:59  
Friday, September 07, 2007

[REDACTED]  
Fort Collins, CO [REDACTED]  
[REDACTED]

Mr. Michael J. Jordan  
Safety Defects Program Assistant  
Correspondence Research Division  
Office of Defects Investigation

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation (NVS-210)  
1200 New Jersey Ave SE  
Washington, D.C. 20590

Dear Mr. Jordan,

In August of 2005 I filed a vehicle safety complaint, ODI 10126679, regarding an extremely dangerous problem with my 1997 Dodge Grand Caravan. Several times during a lengthy summer road trip with my children, the car took off, accelerating rapidly up to over 90 miles an hour, forcing me to cut power to the car, open the hood, and force the throttle back into place. Fortunately, nobody died or was injured due to this problem.

When I returned home, the dealership service department was able to replicate the problem (scaring the mechanic!) and repair the problem (they replaced a vacuum hose associated with the cruise control). I also reported this problem, which is clearly dangerous and life threatening, to your organization.

It has now been over two years since I reported this problem and there has been no resolution. Other similar problems were reported in the IVOC database. Must there be dead people before this dangerous problem is resolved? I certainly hope you can take another look at this case in order to spare someone else the terror of a car which rapidly accelerates on its own.

I appreciate your time and would appreciate any further comment you have on this case.

Sincerely,  
[REDACTED]

MC  
09/14/07  
KB