



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

2005 NOV 16 AM 8:40
24-JUN-2005

Repository ☐

Reference No.
10126492

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED] *mailing to*
City BAKERSFIELD State CA Zip Code [REDACTED]

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner [REDACTED] Date 01/01/2006

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
2GCEC19V511 [REDACTED]

Make
CHEVROLET

Model
SILVERADO

Model Year
2001

Date Purchased
01-FEB-03

Dealer's Name and Telephone Number

Three way Chevrolet

Engine:
No: Cylinders 8

Fuel Type:
Gas

Original Owner
☐

Dealer's City

BAKERSFIELD

State

Zip Code

CA

93309

Transmission Type
AUTOMATIC

☒ Antilock Brakes
☒ Cruise Control

Powertrain
4 WHEEL DRIVE

Vehicle Component Code
140000 AIR BAGS

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
01-JUN-2005

Failure Mileage
23655

Failure Speed
25

FRONT driver side Air Bag did not deploy.

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☒ Yes ☐ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

Y

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure:
i.e. parts repaired or replaced (and if old part is available).

DT: CONTACT'S VEHICLE WAS INVOLVED IN ACCIDENT WHILE GOING 15-25 MPH. THE IMPACT WAS FOCUSED ON THE MIDDLE LEFT OF THE VEHICLE. UPON IMPACT, FRONT AIR BAGS DID NOT DEPLOY. SHE HAD NOT TAKEN VEHICLE TO A SERVICE DEALER YET. SHE TRIED TO CALL, BUT SHE DID NOT TALK TO ANYONE. *AK I may have been going anywhere from 15-35

Im Really not sure. And when I hit there was NO Brakes used, I didnt see it coming and there for I hit pretty hard and fast so The air bag shouldve deployed on impact. The Damage is in middle of bumper Gr. n - left side panel - hood The bumper is crinkled so bad its will have to be replaced along with all the explained and left headlight out

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

I will put full description of crash - events - parts need replaced + Pictures of the crash - AND ALL info I can get this all settled. Im putting on other paper



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

400 Seventh Street, S.W.
Washington, D.C. 20590

NVS-216 aaj

Dear Consumer:

As a result of your recent report to the DOT Auto Safety Hotline (DOT Hotline), we have recorded that report on the enclosed Vehicle Owner's Questionnaire (VOQ) form. Please review the form and make changes, additions and corrections as necessary. Additionally, please provide a more detailed description of the failure(s) you reported that you believe is(are) relevant to safety. Also, if available, include copies of repair invoices, letters to the manufacturer, or any other document related to the problem(s) you reported. If a crash or fire occurred, include a copy of the police or fire department report.

It is helpful to be as thorough as possible in your report so that our ability to use your report will be maximized. If you do not have the information, it is not necessary to complete all the boxes. However, it is very difficult to identify the scope of a vehicle problem unless the vehicle identification number (VIN) is known. The VIN is located inside the vehicle on the dashboard adjacent to the left (driver's side) of the windshield pillar and on the driver's door or the drivers door jam. It may also be listed on the dealer's repair invoices. When reporting a tire problem, the brand name, tire name and complete tire size should be included. If possible also provide the DOT tire identification number. It is usually located near the rim flange of the tire on either side of the tire.

The Privacy Act prohibits our agency from identifying you to the manufacturer without your permission. If you wish to give us that permission, please mark the appropriate authorization box and sign the form to allow us to provide your name to the manufacturer. The information you provide may assist the manufacturer and NHTSA in determining if a safety-related defect exists.

Any information provided is entirely voluntary. There is no consequence or penalty of any kind if you do not wish to provide it. We seek this information to develop both statistical and investigative evidence that will help identify potential safety related problems in vehicle or vehicle equipment, e.g., tires, child safety seats, jacks, etc.

When completed, please fold and staple or tape the form so that the pre-address portion of the form is on the out side. If a larger envelope is used, tape the VOQ form to the larger envelope so that the pre-address portion of the form is showing.

If further assistance is needed, please contact Mr. Michael J. Jordan, Safety Defects Program Assistant, Correspondence Research Division, Office of Defects Investigation, at (202) 493-0576.

Thank you for your cooperation.

Sincerely,

Alberto A. Jimenez, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement

Enclosures: VOQ

DOT Hotline Pamphlet



DOT AUTO SAFETY HOTLINE
888-DASH-2-DOT
888-327-4236

I am

[REDACTED]
[REDACTED]
Bakersfield, Ca [REDACTED]
[REDACTED]

I was driving when
crash happened -
And the Air Bag did not
Deploye

Thank
you

If you could

Contact me on this
And let me know what is
going on so we can
fix it or if the General
motors needs to.

Thank you
[REDACTED]

Safety Defects Program Houston

Dear [REDACTED]

or

Whom I + my Con

I'm write in full detail about the crash I had in my Daughter Truck - that I was Driving - Its owners are my mother → [REDACTED]

my Daughter → [REDACTED]

I had used the Vehicle on June 1st, 2005
I was going north on [REDACTED] I had just
Turned on that Street from Pkwy Rd about a
1/2 Block to a Block, I remember looking to the
right at the school just for a blink of a eye and
from then I'll remember everything went
Black I heard this loud all noise when I
look straight ahead all I can remember is
that seemed everything was Black and I could
hear a mans voice saying what the --
in the -- you damn, I was dazed
at first I didn't know what he was
talking about and I finally realized I had
a crash - and I finally could get out and see
what happened the vehicle I was in a crash
with was maybe at least more than one
it was a goeder truck and Trailer and
also was fast going the wrong way
on the wrong side of the Road and was
out in half the middle of the Street.
I hit the Trailer going 15-35 miles
not knowing it was coming and there

was no breaks applied, I hit very hard the Hood the whole front an Bumper left light inside + out it Broke an also pushed left fender. The Air Bag should have deployed with no doubt? Hitting full force like that An where it was it it should have.

I'm Sending pictures of My Daughter Truck and the other Truck + Trailer in U.

When I gave Report over the Phone I said I wasn't sure really how fast I was going, also the impact was on all front of Truck like I said never did I say Left of vehicle you can see in pictures just what all was done an where I hit.

And I called General Motors - On the owners manual in the back is where I got the phone # and they would listen every time I would say what happened an where it struck the lady would change it all around. So I call your comp. and got alot better people and I hope that someone could tell me if this was a Air Bag that should have deployed or not deployed or if it is defect. Because this is what my daughter drives everyday and her 2 children also ride in there with her. I'm Her mother [REDACTED] I was driving the day of the crash. I was the only one in the crash. Thank you [REDACTED]

I would Please like to know
if this is a Defect or
What. Thank you

Bakersfield, Ca

Parts that needs Replaced
Because of crash.

Hood - Bumper - ^{left} Fender -
Grille - Head Light (2 ~~not~~ ^{all})
Head Light Parts - on left -
Paint

this is a CRASH that happened
on June 1 2005 12:15 PM.

(Air bag did not Deploy)
(I think it is Defected)

2001 Chevrolet - Silverado
8 cyl. Car - 140000 Air bag -

I could've been going 25
on May 30 2005 hit head on
Never knew it was coming
No Brakes was used, just hit

full force at chest speed
Air bag should be
deployed.