



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received: 23-JUN-2005
Repository:
Reference No.: 10125407

OWNER INFORMATION (Type or Print)

Name: [Redacted]
Address: [Redacted]
City: CAPITOLA State: CA Zip Code: [Redacted]

Daytime Telephone Number: [Redacted]
E-mail Address: [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner: [Redacted] Date: 7/11/05
 YES NO

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: E25HHDF6268
Make: FORD Model: ECONOLINE 250 Model Year: 1979
Date Purchased: 15-MAY-97 Dealer's Name and Telephone Number: Rudolph Inc. Thompson's Auto Sales
Original Owner: Dealer's City: Robert Park / Santa Rosa State: CA Zip Code: 95407
Engine: No: Cylinders: 8 Fuel Type: Gas
Transmission Type: AUTOMATIC Antilock Brakes Powertrain: REAR WHEEL DRIVE
 Cruise Control Vehicle Component Code: 110000 ELECTRICAL SYSTEM
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 27-JUL-1997 Failure Mileage: Failure Speed:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: Tire Model (Name or Number): Tire Size (Example P215/65R15)
DOT No. (Example: DOTM1A9ABC036) Original Equipment Prior Repair Failure Location:
Tire Component Code: Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).
Crash: Yes No Fire: Yes No
Number of Persons Injured: 1 Human + 1 Dog Number of Deaths: Reported to Police: Y
Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

DT: CONSUMER WAS DRIVING DOWN HIGHWAY WHEN THE VEHICLE BEGAN TO OVERHEAT, CONSUMER PULLED TO THE SIDE AND SHUT OFF VEHICLE. AFTER SHUTTING OFF THE VEHICLE, A FIRE BEGAN TO COME THROUGH DASH, THEN AFTER CONSUMER GOT OUT OF VEHICLE, THE VEHICLE BLEW UP. CONSUMER SAYS THAT VEHICLE BECAME VERY HOT. EVERYTHING IN VEHICLE BURNED AND MELTED. CONSUMER SAYS THAT VEHICLE BURNED BEYOND RECOGNITION. *JB

* Incident Report # 97-02070038 w/ Santa Clara Co Central Fire Protection District
14700 Winchester Blvd.
Los Gatos, CA 95030

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.
The Privacy Act of 1974-Public Law 93-599 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

7-11-05

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I would appreciate any compensation from Ford Auto Corp. for the suffering I have endured (physically, mentally, emotionally & financially) over the past 8 years from this most terrifying van fire that day. Not only was I almost killed, but I had to vacate my job and services worked in the suburban areas above, where I was pushed to get down as the fire began to catch on fire too I was wearing that day and lost a lot of important expensive belongings, but most of all my 46 yrs! Then the traffic was bumper to bumper allowing it almost impossible for any fire & rescue vehicles to get to the right. Other drivers were panicking with no where to go! There was a stone wall between us and the fire. We were all guilty of hoping the entire mountain would not catch on fire! I thank you for sending a Labrador named BENN, who the Fire Dept named a HERO that day, who actually saved the furnace & stove before the fire broke out! We had to cut onto gravel with mini carts, scrapers & horns in my eyes, just seconds before the cabin was went off in a flame! It had just pulled up to the gas tank, fuel. It still remains a traumatic nightmare of a life.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



VEHICLE OWNER'S QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

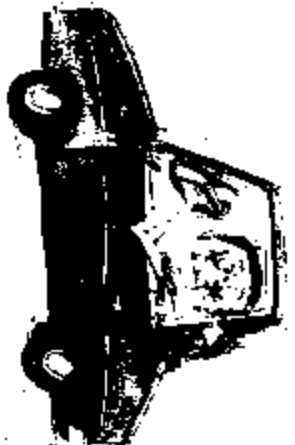
TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT
1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety Administration
www.nhtsa.dot.gov/hotline