



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received
23-JUN-2005
2005 JUL 15 9:30

Repository ☐

Reference No.
10126354

OWNER INFORMATION (Type or Print)

Name
Address
City ATLANTIS State FL Zip Code
Daytime Telephone Number
Evening Telephone Number
E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA will not provide your name or address to the vehicle manufacturer.
Signature of Owner Date 07/01/2005

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1HD1DJV191
Make HARLEY DAVIDSON Model FLHTC Model Year 2001
Date Purchased 12-OCT-00 Dealer's Name and Telephone Number ROSSITERS HARLEY DAVIDSON 941-951-6103
Engine: No. Cylinders 2 Fuel Type: Gas
Original Owner ☒ Dealer's City SARASOTA State FL Zip Code 34232
Transmission Type ☐ Antilock Brakes Powertrain VEHICLE COMPONENT CODE
MANUAL ☐ Cruise Control REAR WHEEL DRIVE 060000 ENGINE AND ENGINE COOLING
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 01-MAR-2005 Failure Mileage 19500 Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036) ☐ Original Equipment ☐ Prior Repair Failure Location:
Tire Component Code Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No
Number of Persons Injured Number of Deaths Reported to Police

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e., parts repaired or replaced (and if old part is available).

DT:
THE ENGINE IN THE MOTORCYCLE WAS MAKING NOISES. THE CONSUMER SPOKE WITH DEALER ON THIS MATTER AND THEY SAID THERE WAS
A NEED FOR REPAIR BUT IT WOULD BE AT THE CONSUMERS EXPENSE. THIS WAS A REGULAR MAINTENANCE ITEM BUT THE FACTORY WILL NOT
ACKNOWLEDGE. THE CAM CHAIN TENSIONERS WERE WEARING TOO SOON. CONSUMER MADE REPAIRS OUT OF POCKET. NO PROBLEMS
SINCE THE REPAIR. *JB

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I contacted DOT because I cannot believe Harley-Davidson's position on this obvious safety problem with their 1999 and later TC88 motorcycles. The factory in Milwaukee told me they were aware of premature failure of these cam chain tensioners but they would not accept financial responsibility for my repair costs. It is likely that if these parts fail at highway speed, the motor could back up and the rider and/or passenger would be seriously injured or killed. The situation can be corrected with gears that eliminate the chains and tensioners which are prone to failure. Enclosed are the copies of invoices for parts and labor (total: \$1,463.66), which I paid to make the motorcycle safe.

ATTACH ADDITIONAL SHEETS IF NECESSARY

Department of
Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Special Business
Reply for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



VEHICLE

OWNER'S

QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

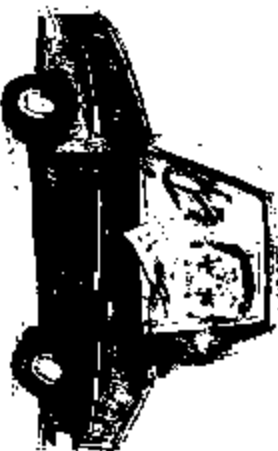
DASH2DOT

and dial toll free at

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1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).