

[REDACTED]
CAPE MAY, NJ [REDACTED]

Tel: [REDACTED]

Fax: [REDACTED]

2005 JUL 26 AM 7:05

July 12, 2005

10126310

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation NVS-210
400 7th Street, SW
Washington, DC 20590

Re: Complaint 10126310

Dear Sir or Madam:

I filed the referenced complaint today with respect to our 1998 Range Rover 4.6 HSE, to which I have yet to receive a response or acknowledgement. I want to call your attention to the fact that we also experienced a complete air suspension failure on a 1996 Range over 4.6 HSE. I submit that these vehicles are unsafe and should be recalled immediately; that owners should be notified of this danger and that the manufacturer should be directed to install redesigned systems at its expense.

Sincerely,

[REDACTED]

Anamari
7/28/05



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

23-JUN-2005

Repository ☐

Reference No.
10126310

OWNER INFORMATION (Type or Print)

Name

Address

City

BONITA SPRINGS

State

FL

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

SALPV144XWA

Make

LAND ROVER

Model

RANGE ROVER

Model Year

1998

Date Purchased
08-SEP-98

Dealer's Name and Telephone Number
LAND ROVER ROCKVILLE 3012940117

Engine:
No: Cylinders

Fuel Type:
Gas

Original Owner
☒

Dealer's City
ROCKVILLE

State
MD

Zip Code
20852

Transmission Type
AUTOMATIC

☒ Antilock Brakes
☐ Cruise Control

Powertrain
ALL WHEEL DRIVE

Vehicle Component Code

021230 SUSPENSION:FRONT:SPRINGS:AIR SUSPENSION SYSTEM

Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
17-JUN-2005

Failure Mileage
89000

Failure Speed
75

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

FAILURE OF ELECTRONIC AIR SUSPENSION AT HIGHWAY SPEED

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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