



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received
2005 JUL -3 AM 5:21
22-JUN-2005

Repository

Reference No.
10126264

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City MARIETTA State GA Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address [REDACTED]

Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of [REDACTED] DOT provide your name or address to the vehicle manufacturer.

Signature of Owner [REDACTED] Date 6/29/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number located at bottom of windshield on driver's side
JKBVNAC18VA [REDACTED]
Make KAWASAKI Model VULCAN 1500 Model Year 1997

Date Purchased
15-JUN-03

Dealer's Name and Telephone Number

Engine:
No: Cylinders 2

Fuel Type:

Original Owner

Dealer's City

State

Zip Code

Transmission Type
MANUAL

Antilock Brakes
 Cruise Control

Powertrain

Vehicle Component Code

102000 POWER TRAIN:MANUAL TRANSMISSION

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 22-MAR-2005
Failure Mileage 996
Failure Speed 35

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]

Seat Type: [REDACTED] Installation System: [REDACTED]

Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e. parts repaired or replaced (and if old part is available).

DT: THE CONTACT OWNS A 1997 KAWASAKI VULCAN. HE STATES THAT NHTSA RECALL CAMPAIGN 97V233000 CONCERNING MANUAL TRANSMISSION. WAS ISSUED. HE CALLED KAWASAKI, AND THEY STATED THAT THIS VEHICLE WAS NOT INCLUDED IN THE RECALL DUE TO VIN, ALTHOUGH VEHICLE WAS HAVING THE SAME PROBLEM AS STATED IN THE RECALL. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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Kawasaki Motors Corp. U.S.A.

RECEIVED
DEC 15 11 3: 26
OFFICE
DEFECTS INVESTIGATION

December 10, 1997

Kathleen C. DeMeter
Office of Defects Investigation
National Highway Traffic Safety Administration
400 Seventh Street, S.W.
Washington, D.C. 20590

57V-233 (2)

Re: Defect Report Pursuant to 49CFR §573

Dear Ms. DeMeter:

Kawasaki Motors Corp., U.S.A. ("KMG") has determined that a defect which relates to motor vehicle safety exists in certain 1997 model year Kawasaki motorcycles. The following information, constituting a Defect Report, provides the information immediately available. Additional information needed to fully comply with the reporting requirements of 49 CFR §573.5 (c) will be submitted in a subsequent report.

1. **Manufacturer's name:** The affected units were manufactured by Kawasaki Heavy Industries, Ltd. Of Akashi, Japan, and imported to the U.S. by Kawasaki Motors Corp., U.S.A.
2. **Identification of the affected vehicles potentially containing the defect:** Eligible models are two versions of the Kawasaki VN1500 "Vulcan" motorcycle, the VN1500-D2/D2L and the VN1500-C4/C4L ("L" designates California Emission-specification models). Affected units are those within the engine number range VN1500AE047628 - 049734.
3. **The total number of vehicles potentially containing the defect:** An estimated total of 2100 units were manufactured with the potential defect. Of these units, 544 were imported into the U.S.
4. **The percentage of vehicles estimated to actually contain the defect:** For purposes of this recall, 100% of the units in the U.S. will be considered eligible units. If inspection indicates these units are affected, they will be repaired.
5. **A description of the nature of the defect:** An improperly manufactured transmission gear can cause weakening and eventual breakage of an adjacent gear, with which it engages. Gear breakage can result in

P.O. Box 25932
Santa Ana, California
92709-0532

714-367-7000
Fax 714-363-8800

2250 Jefferson Blvd.
Livings, CA 92604
82613-2000

transmission lock-up, which could cause the operator to lose control of the motorcycle.

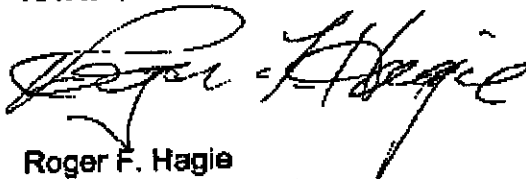
- 6. Nature of the injury or possible injury associated with the defect: See #5, above.
- 7. The manner in which and the date when the information about the defect was obtained: Not yet determined.
- 8. The dates when the affected products were manufactured distributed and sold at retail: The affected models were manufactured during January and February of 1997.
- 9. The following details the number of units in possession of importers (KMC), retailers and consumers, as of December 5, 1997:

Units in possession of importer (KMC)	34
Units in possession of private labelers	Not Applicable
Units in possession of retailers	224
Units in possession of consumers	286

- 10. The correction to the defect will consist of the following: Corrective action will consist of notification of dealers and owners of affected units. Dealers will be advised via recall service bulletin of procedures for inspection and repair of affected units, and will be advised to repair all eligible models prior to retail sale. Individual owners of affected units will be advised to return the motorcycle to their dealer for repairs at no cost. Dealer service bulletins are expected to be mailed around December 19. Customer letters are expected to be mailed beginning approximately one week later.

Additional information will be provided to NHTSA in a subsequent report. A draft copy of the customer recall notification will be submitted for NHTSA review as soon as it has been finalized. Please contact the undersigned if there are any questions regarding any information in this submission, or if additional information is required.

Sincerely,
KAWASAKI MOTORS CORP., U.S.A.



Roger F. Hagie
Director, Public Affairs



Office of Defects Investigation

Recalls - Search Results

JKBVNAC18VA [redacted]

Report Date : June 22, 2005 at 02:18 PM
SEARCH TYPE : VEHICLE
Make : KAWASAKI
Model : VULCAN
Type : ANY

Make : KAWASAKI Model : VULCAN Year : 1997
Manufacturer : KAWASAKI MOTORS CORP.
NHTSA CAMPAIGN ID Number : 97V233000 Recall Date : DEC 10, 1997
Component: POWER TRAIN:MANUAL TRANSMISSION
Potential Number Of Units Affected : 544

Summary:

VEHICLE DESCRIPTION: MOTORCYCLES. AN IMPROPERLY MANUFACTURED TRANSMISSION GEAR CAN CAUSE WEAKENING AND EVENTUAL BREAKAGE OF AN ADJACENT GEAR.

Consequence:

GEAR BREAKAGE CAN RESULT IN TRANSMISSION LOCKUP, CAUSING THE OPERATOR TO LOSE CONTROL OF THE MOTORCYCLE.

Remedy:

DEALERS WILL INSPECT THESE MOTORCYCLES AND REPAIR AFFECTED UNITS.

Notes:

OWNER NOTIFICATION IS EXPECTED TO BEGIN DURING LATE DECEMBER 1997. OWNERS WHO TAKE THEIR MOTORCYCLES TO AN AUTHORIZED DEALER ON AN AGREED UPON SERVICE DATE AND DO NOT RECEIVE THE FREE REMEDY WITHIN A REASONABLE TIME SHOULD CONTACT KAWASAKI AT 1-714-770-0400. ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S AUTO SAFETY HOTLINE AT 1-800-424-9393.

Linda Con (ODI) 01126264 Nathan @ Kawasaki with in 24 Defects Not Working

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Make : KAWASAKI Model : VULCAN Year : 1997

Build Dates : 19970101 - 19970228

NHTSA CAMPAIGN ID Number : 97V233000

Date Owner's Notified: 19971229 Date Received by ODI: 19971216 Date Added to Databse: 19971219

Manufacturer's Involved: KAWASAKI MOTORS CORP.

Manufacturer's Responsible for the Recall: KAWASAKI MOTORS CORP., U.S.A.

Manufacturer Campaign Number:

Component: POWER TRAIN:MANUAL TRANSMISSION

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Remedy:

DEALERS WILL INSPECT THESE MOTORCYCLES AND REPAIR AFFECTED UNITS.

Report Initiator: MFR

Vehicles Report

Regulation Part Number: Federal Motor Vehicle Safety Standard Number:

Notes:

CUSTOMERS CAN ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATIONS AUTO SAFETY HOTLINE AT 1-888-DASH-2-DOT (1-888-327-4236).

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U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

400 Seventh Street, S.E.
Washington, D.C. 20368

NVS-216 aa

Dear Consumer:

As a result of your recent report to the DOT Auto Safety Hotline (DOT Hotline), we have recorded that report on the enclosed Vehicle Owner's Questionnaire (VOQ) form. Please review the form and make changes, additions and corrections as necessary. Additionally, please provide a more detailed description of the failure(s) you reported that you believe is(are) relevant to safety. Also, if available, include copies of repair invoices, letters to the manufacturer, or any other document related to the problem(s) you reported. If a crash or fire occurred, include a copy of the police or fire department report.

It is helpful to be as thorough as possible in your report so that our ability to use your report will be maximized. If you do not have the information, it is not necessary to complete all the boxes. However, it is very difficult to identify the scope of a vehicle problem unless the vehicle identification number (VIN) is known. The VIN is located inside the vehicle on the dashboard adjacent to the left (driver's side) of the windshield pillar and on the driver's door or the driver's door jam. It may also be listed on the dealer's repair invoices. When reporting a tire problem, the brand name, tire name and complete tire size should be included. If possible also provide the DOT tire identification number. It is usually located near the rim flange of the tire on either side of the tire.

The Privacy Act prohibits our agency from identifying you to the manufacturer without your permission. If you wish to give us that permission, please mark the appropriate authorization box and sign the form to allow us to provide your name to the manufacturer. The information you provide may assist the manufacturer and NHTSA in determining if a safety-related defect exists.

Any information provided is entirely voluntary. There is no consequence or penalty of any kind if you do not wish to provide it. We seek this information to develop both statistical and investigative evidence that will help identify potential safety related problems in vehicle or vehicle equipment, e.g., tires, child safety seats, jacks, etc.

When completed, please fold and staple or tape the form so that the pre-address portion of the form is on the outside. If a larger envelope is used, tape the VOQ form to the larger envelope so that the pre-address portion of the form is showing.

If further assistance is needed, please contact Mr. Michael J. Jordan, Safety Defects Program Assistant, Correspondence Research Division, Office of Defects Investigation, at (202) 493-0576.

Thank you for your cooperation.

Sincerely,

Alberto A. Jimenez, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement

Enclosures: VOQ
DOT Hotline Pamphlet



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888-DASH-2-DOT
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