



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

22-JUN-2005

Reference No.
10126243

OWNER INFORMATION (Type or Print)

Name **JAMES ELAM**

Address **[REDACTED]**

City **DAYTON**

State **OH**

Zip Code **[REDACTED]**

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date **6-1-05**

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1LNFM62W5W [REDACTED]

Make
LINCOLN

Model
TOWN CAR

Model Year
1998

Date Purchased
12-SEP-02

Dealer's Name and Telephone Number
MYT PERSON

Engine:
No. Cylinders **8**

Fuel Type:
Gas

Original Owner
☐

Dealer's City
DAYTON

State
OH

Zip Code
45405

REG.

Transmission Type
AUTOMATIC

☒ Antilock Brakes
☒ Cruise Control

Powertrain
REAR WHEEL DRIVE

Vehicle Component Code
131000 VISIBILITY: WINDSHIELD

Multiple Failure: **3**

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
02-MAR-2005

Failure Mileage

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC038)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

NA

Number of Deaths

NA

Reported to Police

N

NA

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e. parts repaired or replaced (and if old part is available).

DT: CONTACT STATES THAT 1998 LINCOLN TOWN CAR LEAKS WATER INTO THE WINDSHIELD WHEN IT IS RAINING. AND THEN THE WINDSHIELD WIPERS MALFUNCTIONED. CONTACT HAS NOT TAKEN VEHICLE TO DEALER TO HAVE IT FIXED. IT ONLY HAPPENS WHEN THE CAR IS PARKED. NOT WHEN HE IS DRIVING. IF THE CAR IS PARKED UP HILL IT IS WORSE THAN WHEN PARKED ON A FLAT SURFACE. DOWN HILL. *AK

James Andrew Elam, PhD

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.